FÜRTINET

# Fortinet

**Security Services**

For over 20 years, Fortinet has been a driving force in the evolution of cybersecurity and networking and security convergence. Our network security solutions are the most deployed, most patented. and among the most validated in the industry. Our broad, complementary portfolio of cybersecurity solutions are built from the ground up with integration and automation in mind, enabling more efficient, self-healing operations and a rapid response to known and unknown threats

**Click Your Industry**

Education | Government

Nonprofit

# Public Sector

- K-12 Education
- Higher Education
- State & Local Government

Fortinet secures the lasrgest enterprise, service provider, and government organizations and is available on a competitively solicited, publicly awarded cooperative contract through OMNIA Partners.

- **IT Security and Data Protection Solutions**
  Region 14 ESC - TX  |  01-154

**VIEW CONTRACT DOCUMENTATION**

**CONTACT US**

# Fortinet Contract Documentation

U.S. Communities. National IPA, & NCPA are wholly-owned subsidiaries of OMNIA Partners, dba OMNIA Partners, Public Sector. All public sector participants already registered with National IPA, U.S. Communities, or NCPA continue to have access to all contracts, with certain exceptions, in the portfolio and do not need to re-register to use a legacy National IPA, legacy U.S. Communities, legacy NCPA or new OMNIA Partners contract. U.S. Communities, National IPA, and NCPA remain separate legal entities and lead agency contracts completed under each brand are effective and available for use through the contract's approved term. In the event we believe re-registration is necessary for any reason, OMNIA Partners will let you know.

# IT Security and Data Protection Solutions

**Region 14 ESC - TX**

**Contract Number: 01-154**

Initial Term: December 1, 2022 to November 30, 2025
Renewal Options: Option to renew for two (2) additional one (1) year periods through November 30, 2027.

Thursday, December 1st, 2022

Fortinet, Inc.
ATTN:  Jerilyn Bailey
899 Kifer Road
Sunnyvale, CA 94086

Dear Jerilyn:

Region XIV Education Service Center is happy to announce that Fortinet, Inc. has been awarded an annual contract for IT Security Products and Data Protection Solutions on the proposal submitted to Region XIV ESC.

The contract is effective immediately and will expire on November 30th, 2025.  The contract can then be renewed annually for an additional two years, if mutually agreed on by Region XIV ESC and Fortinet, Inc.

We look forward to a long and successful partnership underneath this contract.

If you have any questions or concerns, feel free to contact me at 325-675-8600.

Sincerely,

Shane Fields
Region XIV, Executive Director

**FORTINET**

# PROPOSAL

SUBMITTED TO:

**Region 14 Education Service Center
and
The National Cooperative Purchasing Alliance**

IN RESPONSE TO:

**RFP# 40-22
IT Security Products and Data Protection Solutions**

SUBMITTED BY:

**FORTINET, INC.**
*899 Kifer Road
Sunnyvale, California 94086-5205*

www.fortinet.com

## FOREWORD

Fortinet, Inc. is pleased to respond to this Request for Proposal (RFP) for IT Security Products and Data Protection Solutions issued by the Texas Region 14 Education Service Center (ESC) on behalf of the National Cooperative Purchasing Alliance (NCPA).

Fortinet is one of the world's top cybersecurity brands, delivering broad, integrated, and automated protection to enable organizations to securely accelerate their digital journey. We rank number one in the most security appliances shipped worldwide and more than 500,000 customers trust Fortinet to protect their businesses. For over 20 years, Fortinet's mission has been to secure people, devices, and data. Fortinet has been the driving force in the evolution of cybersecurity and the convergence of networking and security.

Fortinet's network security solutions are the most deployed, most patented, and among the most validated in the industry. Fortinet secures the largest enterprises, service providers, and government organizations around the world. Fortinet empowers its customers with intelligent, seamless protection across the expanding attack surface and the power to take on ever-increasing performance requirements of the borderless network—today and into the future.

We appreciate the opportunity to submit this response and in the event we are awarded a contract, we look forward to working with the Region 14 ESC and NCPA.

In keeping with the RFP instructions, our proposal consists of the following information:

**Tabs**
Tab 1 – Master Agreement / Signature Form
Tab 2 – NCPA Administration Agreement
Tab 3 – Vendor Questionnaire
Tab 4 – Vendor Profile
Tab 5 – Products and Services / Scope
Tab 6 – References
Tab 7 – Pricing
Tab 8 – Value Added Products and Services
Tab 9 – Required Documents

Should you have any questions about our proposal, please do not hesitate to contact me.

Best regards,

**Jerilyn Bailey**
Public Sector Contracts Manager

*Phone: (850) 728-6504 | Email: baileyj@fortinet.com*

# TAB 1
# MASTER AGREEMENT - GENERAL TERMS AND CONDITIONS

**Customer Support**
The vendor shall provide timely and accurate technical advice and sales support. The vendor shall respond to such requests within one (1) working day after receipt of the request.

**Disclosures**
Respondent affirms that he/she has not given, offered to give, nor intends to give at any time hereafter any economic opportunity, future employment, gift, loan, gratuity, special discount, trip, favor or service to a public servant in connection with this contract.

The respondent affirms that, to the best of his/her knowledge, the offer has been arrived at independently, and is submitted without collusion with anyone to obtain information or gain any favoritism that would in any way limit competition or give an unfair advantage over other vendors in the award of this contract.

**Renewal of Contract**
Unless otherwise stated, all contracts are for a period of three (3) years with an option to renew for up to two (2) additional one-year terms or any combination of time equally not more than 2 years if agreed to by Region 14 ESC and the vendor.

**Funding Out Clause**
Any/all contracts exceeding one (1) year shall include a standard "funding out" clause. A contract for the acquisition, including lease, of real or personal property is a commitment of the entity's current revenue only, provided the contract contains either or both of the following provisions:

Retains to the entity the continuing right to terminate the contract at the expiration of each budget period during the term of the contract and is conditioned on a best efforts attempt by the entity to obtain appropriate funds for payment of the contract.

**Shipments (if applicable)**
The awarded vendor shall ship ordered products within seven (7) working days for goods available and within four (4) to six (6) weeks for specialty items after the receipt of the order unless modified. If a product cannot be shipped within that time, the awarded vendor shall notify the entity placing the order as to why the product has not shipped and shall provide an estimated shipping date. At this point the participating entity may cancel the order if estimated shipping time is not acceptable.

**Tax Exempt Status**
Since this is a national contract, knowing the tax laws in each state is the sole responsibility of the vendor.

**Payments**
The entity using the contract will make payments directly to the awarded vendor or their affiliates (distributors/business partners/resellers) as long as written request and approval by NCPA is provided to the awarded vendor.

**Adding Authorized Distributors/Dealers**
Awarded vendors may submit a list of distributors/partners/resellers to sell under their contract throughout the life of the contract. Vendor must receive written approval from NCPA before such distributors/partners/resellers considered authorized.

Purchase orders and payment can only be made to awarded vendor or distributors/ business partners/resellers previously approved by NCPA.

Pricing provided to members by added distributors or dealers must also be less than or equal to the pricing offered by the awarded contract holder.

All distributors/partners/resellers are required to abide by the Terms and Conditions of the vendor's agreement with NCPA.

**Pricing**
All pricing submitted shall include the administrative fee to be remitted to NCPA by the awarded vendor. It is the awarded vendor's responsibility to keep all pricing up to date and on file with NCPA.

All deliveries shall be freight prepaid, F.O.B. destination and shall be included in all pricing offered unless otherwise clearly stated in writing

**Warranty**
Proposal should address the following warranty information:
- Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.
- Availability of replacement parts
- Life expectancy of equipment under normal use
- Detailed information as to proposed return policy on all equipment

Products: Vendor shall provide equipment, materials and products that are new unless otherwise specified, of good quality and free of defects
Construction: Vendor shall perform services in a good and workmanlike manner and in accordance with industry standards for the service provided.

**Safety**
Vendors performing services shall comply with occupational safety and health rules and regulations. Also all vendors and subcontractors shall be held responsible for the safety of their employees and any conditions that may cause injury or damage to persons or property.

**Permits**
Since this is a national contract, knowing the permit laws in each state is the sole responsibility of the vendor.

**Indemnity**
The awarded vendor shall protect, indemnify, and hold harmless Region 14 ESC and its participants, administrators, employees and agents against all claims, damages, losses and expenses arising out of or resulting from the actions of the vendor, vendor employees or vendor subcontractors in the preparation of the solicitation and the later execution of the contract.

**Franchise Tax**
The respondent hereby certifies that he/she is not currently delinquent in the payment of any franchise taxes.

**Supplemental Agreements**
The entity participating in this contract and awarded vendor may enter into a separate supplemental agreement to further define the level of service requirements over and above the minimum defined in this contract i.e. invoice requirements, ordering requirements, specialized delivery, etc. Any supplemental agreement developed as a result of this contract is exclusively between the participating entity and awarded vendor.

**Certificates of Insurance**
Certificates of insurance shall be delivered to the Public Agency prior to commencement of work. The insurance company shall be licensed in the applicable state in which work is being conducted. The awarded vendor shall give the participating entity a minimum of ten (10) days notice prior to any modifications or cancellation of policies. The awarded vendor shall require all subcontractors performing any work to maintain coverage as specified.

**Legal Obligations**
It is the Respondent's responsibility to be aware of and comply with all local, state, and federal laws governing the sale of products/services identified in this RFP and any awarded contract and shall comply with all while fulfilling the RFP. Applicable laws and regulation must be followed even if not specifically identified herein.

**Protest**
A protest of an award or proposed award must be filed in writing within ten (10) days from the date of the official award notification and must be received by 5:00 pm CST. Protests shall be filed with Region 14 ESC and shall include the following:
- Name, address and telephone number of protester
- Original signature of protester or its representative
- Identification of the solicitation by RFP number
- Detailed statement of legal and factual grounds including copies of relevant documents and the form of relief requested

Any protest review and action shall be considered final with no further formalities being considered.

## Force Majeure

If by reason of Force Majeure, either party hereto shall be rendered unable wholly or in part to carry out its obligations under this Agreement then such party shall give notice and full particulars of Force Majeure in writing to the other party within a reasonable time after occurrence of the event or cause relied upon, and the obligation of the party giving such notice, so far as it is affected by such Force Majeure, shall be suspended during the continuance of the inability then claimed, except as hereinafter provided, but for no longer period, and such party shall endeavor to remove or overcome such inability with all reasonable dispatch.

The term Force Majeure as employed herein, shall mean acts of God, strikes, lockouts, or other industrial disturbances, act of public enemy, orders and regulation of any kind of government of the United States or any civil or military authority; insurrections; riots; epidemics; pandemic; landslides; lighting; earthquake; fires; hurricanes; storms; floods; washouts; droughts; arrests; restraint of government and people; civil disturbances; explosions, breakage or accidents to machinery, pipelines or canals, or other causes not reasonably within the control of the party claiming such inability. It is understood and agreed that the settlement of strikes and lockouts shall be entirely within the discretion of the party having the difficulty, and that the above requirement that any Force Majeure shall be remedied with all reasonable dispatch shall not require the settlement of strikes and lockouts by acceding to the demands of the opposing party or parties when such settlement is unfavorable in the judgment of the party having the difficulty

## Prevailing Wage

It shall be the responsibility of the Vendor to comply, when applicable, with the prevailing wage legislation in effect in the jurisdiction of the purchaser. It shall further be the responsibility of the Vendor to monitor the prevailing wage rates as established by the appropriate department of labor for any increase in rates during the term of this contract and adjust wage rates accordingly.

## Termination

Either party may cancel this contract in whole or in part by providing written notice. The cancellation will take effect 30 business days after the other party receives the notice of cancellation. After the 30th business day all work will cease following completion of final purchase order.

## Open Records Policy

Because Region 14 ESC is a governmental entity responses submitted are subject to release as public information after contracts are executed. If a vendor believes that its response, or parts of its response, may be exempted from disclosure, the vendor must specify page-by-page and line-by-line the parts of the response, which it believes, are exempt. In addition, the respondent must specify which exception(s) are applicable and provide detailed reasons to substantiate the exception(s).

The determination of whether information is confidential and not subject to disclosure is the duty of the Office of Attorney General (OAG).  Region 14 ESC must provide the OAG sufficient

information to render an opinion and therefore, vague and general claims to confidentiality by the respondent are not acceptable.  Region 14 ESC must comply with the opinions of the OAG. Region14 ESC assumes no responsibility for asserting legal arguments on behalf of any vendor. Respondent are advised to consult with their legal counsel concerning disclosure issues resulting from this procurement process and to take precautions to safeguard trade secrets and other proprietary information.

# PROCESS

Region 14 ESC will evaluate proposals in accordance with, and subject to, the relevant statutes, ordinances, rules, and regulations that govern its procurement practices. NCPA will assist Region 14 ESC in evaluating proposals. Award(s) will be made to the prospective vendor whose response is determined to be the most advantageous to Region 14 ESC, NCPA, and its participating agencies. To qualify for evaluation, response must have been submitted on time, and satisfy all mandatory requirements identified in this document.

## Contract Administration
The contract will be administered by Region 14 ESC. The National Program will be administered by NCPA on behalf of Region 14 ESC.

## Contract Term
The contract term will be for three (3) year starting from the date of the award. The contract may be renewed for up to two (2) additional one-year terms or any combination of time equally not more than 2 years.

It should be noted that maintenance/service agreements may be issued for up to (5) years under this contract even if the contract only lasts for the initial term of the contract. NCPA will monitor any maintenance agreements for the term of the agreement provided they are signed prior to the termination or expiration of this contract.

## Contract Waiver
Any waiver of any provision of this contract shall be in writing and shall be signed by the duly authorized agent of Region 14 ESC. The waiver by either party of any term or condition of this contract shall not be deemed to constitute waiver thereof nor a waiver of any further or additional right that such party may hold under this contract.

## Price Increases
Should it become necessary, price increase requests may be submitted at any point during the term of the contract by written amendment. Included with the request must be documentation and/or formal cost justification for these changes. Requests will be formally reviewed, and if justified, the amendment will be approved.

## Products and Services Additions
New Products and/or Services may be added to the resulting contract at any time during the term by written amendment, to the extent that those products and/or services are within the scope of this RFP.

## Competitive Range
It may be necessary for Region 14 ESC to establish a competitive range. Responses not in the competitive range are unacceptable and do not receive further award consideration.

**Deviations and Exceptions**
Deviations or exceptions stipulated in response may result in disqualification. It is the intent of Region 14 ESC to award a vendor's complete line of products and/or services, when possible.

**Estimated Quantities**
While no minimum volume is guaranteed, the estimated (but not limited to) annual volume for Products and Services purchased under the proposed Master Agreement is $50 million dollars annually. This estimate is based on the anticipated volume of Region 14 ESC and current sales within the NCPA program.

**Evaluation**
Region 14 ESC will review and evaluate all responses in accordance with, and subject to, the relevant statutes, ordinances, rules and regulations that govern its procurement practices. NCPA will assist the lead agency in evaluating proposals. Recommendations for contract awards will be based on multiple factors, each factor being assigned a point value based on its importance.

**Formation of Contract**
A response to this solicitation is an offer to contract with Region 14 ESC based upon the terms, conditions, scope of work, and specifications contained in this request. A solicitation does not become a contract until it is accepted by Region 14 ESC. The prospective vendor must submit a signed Signature Form with the response thus, eliminating the need for a formal signing process. Contract award letter issued by Region 14 ESC is the counter-signature document establishing acceptance of the contract.

**NCPA Administrative Agreement**
The vendor will be required to enter and execute the National Cooperative Purchasing Alliance Administration Agreement with NCPA upon award with Region 14 ESC. The agreement establishes the requirements of the vendor with respect to a nationwide contract effort.

**Clarifications/Discussions**
Region 14 ESC may request additional information or clarification from any of the respondents after review of the proposals received for the sole purpose of elimination minor irregularities, informalities, or apparent clerical mistakes in the proposal. Clarification does not give respondent an opportunity to revise or modify its proposal, except to the extent that correction of apparent clerical mistakes results in a revision. After the initial receipt of proposals, Region 14 ESC reserves the right to conduct discussions with those respondent's whose proposals are determined to be reasonably susceptible of being selected for award. Discussions occur when oral or written communications between Region 14 ESC and respondent's are conducted for the purpose clarifications involving information essential for determining the acceptability of a proposal or that provides respondent an opportunity to revise or modify its proposal. Region 14 ESC will not assist respondent bring its proposal up to the level of other proposals through discussions. Region 14 ESC will not indicate to respondent a cost or price that it must meet to neither obtain further consideration nor will it provide any information about other respondents' proposals or prices.

**Multiple Awards**
Multiple Contracts may be awarded as a result of the solicitation. Multiple Awards will ensure that any ensuing contracts fulfill current and future requirements of the diverse and large number of participating public agencies.


**Past Performance**
Past performance is relevant information regarding a vendor's actions under previously awarded contracts; including the administrative aspects of performance; the vendor's history of reasonable and cooperative behavior and commitment to customer satisfaction; and generally, the vendor's businesslike concern for the interests of the customer.

# EVALUATION CRITERIA

**Pricing (40 points)**
Electronic Price Lists
- Products, Services, Warranties, etc. price list
- Prices listed will be used to establish both the extent of a vendor's product lines, services, warranties, etc. available from a particular bidder and the pricing per item.

**Ability to Provide and Perform the Required Services for the Contract (25 points)**
- Product Delivery within participating entities specified parameters
- Number of line items delivered complete within the normal delivery time as a percentage of line items ordered.
- Vendor's ability to perform towards above requirements and desired specifications.
- Past Cooperative Program Performance
- Quantity of line items available that are commonly purchased by the entity.
- Quality of line items available compared to normal participating entity standards.

**References and Experience (20 points)**
- A minimum of ten (10) customer references for product and/or services of similar scope dating within past 3 years
- Respondent Reputation in marketplace
- Past Experience working with public sector.
- Exhibited understanding of cooperative purchasing

**Value Added Products/Services Description, (8 points)**
- Additional Products/Services related to the scope of RFP
- Marketing and Training
- Minority and Women Business Enterprise (MWBE) and (HUB) Participation
- Customer Service

**Technology for Supporting the Program (7 points)**
- Electronic on-line catalog, order entry use by and suitability for the entity's needs
- Quality of vendor's on-line resources for NCPA members.
- Specifications and features offered by respondent's products and/or services

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**TAB 1**
**SIGNATURE FORM**

The undersigned hereby proposes and agrees to furnish goods and/or services in strict compliance with the terms, specifications and conditions at the prices proposed within response unless noted in writing. The undersigned further certifies that he/she is an officer of the company and has authority to negotiate and bind the company named below and has not prepared this bid in collusion with any other Respondent and that the contents of this proposal as to prices, terms or conditions of said bid have not been communicated by the undersigned nor by any employee or agent to any person engaged in this type of business prior to the official opening of this proposal.

Prices are guaranteed: **120 days**

Fortinet, Inc.
Company Name

899 Kifer Road
Address

| Sunnyvale | California | 94086 |
|---|---|---|
| City | State | Zip |

| (850) 728-6504 | N/A |
|---|---|
| Telephone Number | Fax Number |

baileyj@fortinet.com
Email Address

| Jerilyn Bailey | Public Sector Contracts Manager |
|---|---|
| Printed Name | Position |

*Jerilyn Bailey*
Authorized Signature

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**TAB 2**
**NCPA ADMINISTRATION AGREEMENT**

This Administration Agreement is made as of _____December 1, 2022_____, by and between National Cooperative Purchasing Alliance ("NCPA") and _____Fortinet, Inc._____ ("Vendor").

**Recitals**

WHEREAS, Region 14 ESC has entered into a certain Master Agreement dated ___December 1, 2022___, referenced as Contract Number _____01-154_____, by and between Region 14 ESC and Vendor, as may be amended from time to time in accordance with the terms thereof (the "Master Agreement"), for the purchase of IT Security Products and Data Protection Solutions;

WHEREAS, said Master Agreement provides that any state, city, special district, local government, school district, private K-12 school, technical or vocational school, higher education institution, other government agency or nonprofit organization (hereinafter referred to as "public agency" or collectively, "public agencies") may purchase products and services at the prices indicated in the Master Agreement;

WHEREAS, NCPA has the administrative and legal capacity to administer purchases under the Master Agreement to public agencies;

WHEREAS, NCPA serves as the administrative agent for Region 14 ESC in connection with other master agreements offered by NCPA

WHEREAS, Region 14 ESC desires NCPA to proceed with administration of the Master Agreement;

WHEREAS, NCPA and Vendor desire to enter into this Agreement to make available the Master Agreement to public agencies on a national basis;

NOW, THEREFORE, in consideration of the payments to be made hereunder and the mutual covenants contained in this Agreement, NCPA and Vendor hereby agree as follows:

**General Terms and Conditions**
- The Master Agreement, attached hereto as Exhibit 1 and incorporated herein by reference as though fully set forth herein, and the terms and conditions contained therein shall apply to this Administration Agreement except as expressly changed or modified by this Administration Agreement.
- NCPA shall be afforded all of the rights, privileges and indemnifications afforded to Region 14 ESC under the Master Agreement, and such rights, privileges and indemnifications shall accrue and apply with equal effect to NCPA under this Administration Agreement including, but not limited to, Contractor's obligation to provide appropriate insurance and certain indemnifications to Region 14 ESC.

- Contractor shall perform all duties, responsibilities and obligations required under the Master Agreement in the time and manner specified by the Master Agreement.
- NCPA shall perform all of its duties, responsibilities, and obligations as administrator of purchases under the Master Agreement as set forth herein, and Contractor acknowledges that NCPA shall act in the capacity of administrator of purchases under the Master Agreement.
- With respect to any purchases made by Region 14 ESC or any Participating Agency pursuant to the Master Agreement, NCPA (a) shall not be construed as a dealer, re-marketer, representative, partner, or agent of any type of Contractor, Region 14 ESC, or such Participating Agency, (b) shall not be obligated, liable or responsible (i) for any orders made by Region 14 ESC, any Participating Agency or any employee of Region 14 ESC or Participating Agency under the Master Agreement, or (ii) for any payments required to be made with respect to such order, and (c) shall not be obligated, liable or responsible for any failure by the Participating Agency to (i) comply with procedures or requirements of applicable law, or (ii) obtain the due authorization and approval necessary to purchase under the Master Agreement. NCPA makes no representations or guaranties with respect to any minimum purchases required to be made by Region 14 ESC, any Participating Agency, or any employee of Region 14 ESC or Participating Agency under this Administration Agreement or the Master Agreement.
- With respect to any supplemental agreement entered into between a Participating Agency and Contractor pursuant to the Master Agreement, NCPA, its agents, members and employees shall not be made party to any claim for breach of such agreement.
- This Administration Agreement supersedes any and all other agreements, either oral or in writing, between the parties hereto with respect to the subject matter hereof, and no other agreement, statement, or promise relating to the subject matter of this Administrative Agreement which is not contained herein shall be valid or binding.
- Contractor agrees to allow NCPA to use their name and logo within website, marketing materials and advertisement. Any use of NCPA name and logo or any form of publicity regarding this Administration Agreement or the Master Agreement by Contractor must have prior approval from NCPA.
- If any action at law or in equity is brought to enforce or interpret the provisions of this Administration Agreement or to recover any administrative fee and accrued interest, the prevailing party shall be entitled to reasonable attorney's fees and costs in addition to any other relief to which such party may be entitled.
- Neither this Administration Agreement nor any rights or obligations hereunder shall be assignable by Contractor without prior written consent of NCPA, provided, however, that the Contractor may, without such written consent, assign this Administration Agreement and its rights and delegate its obligations hereunder in connection with the transfer or sale of all or substantially all of its assets or business related to this Administration Agreement, or in the event of its merger, consolidation, change in control or similar transaction. Any permitted assignee shall assume all assigned obligations of its assignor under this Administration Agreement.
- This Administration Agreement and NCPA's rights and obligations hereunder may be assigned at NCPA's sole discretion, to an existing or newly established legal entity that has the authority and capacity to perform NCPA's obligations hereunder.

**Term of Agreement**
This Agreement shall be in effect so long as the Master Agreement remains in effect, provided, however, that the obligation to pay all amounts owed by Vendor to NCPA through the

termination of this Agreement and all indemnifications afforded by Vendor to NCPA shall survive the term of this Agreement.

**Fees and Reporting**

The awarded vendor shall electronically provide NCPA with a detailed quarterly report showing the dollar volume of all sales under the contract for the previous quarter. Reports are due on the fifteenth (15th) day after the close of the previous quarter. It is the responsibility of the awarded vendor to collect and compile all sales under the contract from participating members and submit one (1) report. The report shall include at least the following information as listed in the example below:

| Entity Name | Zip Code | State | PO or Job # | Sale Amount |
|---|---|---|---|---|
| | | | | |
| | | | | |
| | | | | |

**Total** _____

Each quarter NCPA will invoice the vendor based on the total of sale amount(s) reported. From the invoice the vendor shall pay to NCPA an administrative fee based upon the tiered fee schedule below. Vendor's annual sales shall be measured on a calendar year basis. Deadline for term of payment will be included in the invoice NCPA provides.

| Annual Sales Through Contract | Administrative Fee |
|---|---|
| 0 - $30,000,000 | 2% |
| $30,000,001 - $50,000,000 | 1.5% |
| $50,000,001+ | 1% |

Supplier shall maintain an accounting of all purchases made by Public Agencies under the Master Agreement. NCPA and Region 14 ESC reserve the right to audit the accounting for a period of four (4) years from the date NCPA receives the accounting. In the event of such an audit, the requested materials shall be provided at the location designated by Region 14 ESC or NCPA. In the event such audit reveals an under reporting of Contract Sales and a resulting underpayment of administrative fees, Vendor shall promptly pay NCPA the amount of such underpayment, together with interest on such amount and shall be obligated to reimburse NCPA's costs and expenses for such audit.
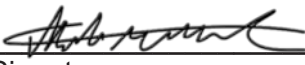
**ACKNOWLEDGMENT OF CONTRACTOR REQUIREMENTS**

National Cooperative Purchasing Alliance
_____
Organization

Matthew Mackel
_____
Name

Director, Business Development
_____
Title

PO Box 701273
_____
Address

Houston, TX 77270
_____
Address

_____
Signature

December 1, 2022
_____
Date

Fortinet, Inc.
_____
Vendor Name

John Whittle
_____
Name

EVP of Corporate Development, Chief Legal Officer
_____
Title

899 Kifer Road
_____
Address

Sunnyvale, CA 94086
_____
Address

DocuSigned by:

John Whittle
—2EBD4ABC62DE44D
_____
Signature

12/7/2022
_____
Date

DocuSigned by:

12/7/2022

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# TAB 3
# VENDOR QUESTIONAIRE

Please provide responses to the following questions that address your company's operations, organization, structure, and processes for providing products and services.

**Locations Covered**
- Bidder must indicate any and all locations where products and services can be offered.
- Please indicate the price co-efficient for each location if it varies.

| [X] **All 50 States & District of Columbia** (Selecting this box is equal to checking all boxes below) | | | |
|---|---|---|---|
| ☐ Alabama | ☐ Illinois | ☐ Montana | ☐ Rhode Island |
| ☐ Alaska | ☐ Indiana | ☐ Nebraska | ☐ South Carolina |
| ☐ Arizona | ☐ Iowa | ☐ Nevada | ☐ South Dakota |
| ☐ Arkansas | ☐ Kansas | ☐ New Hampshire | ☐ Tennessee |
| ☐ California | ☐ Massachusetts | ☐ New Jersey | ☐ Texas |
| ☐ Colorado | ☐ Michigan | ☐ New Mexico | ☐ Utah |
| ☐ Connecticut | ☐ Minnesota | ☐ New York | ☐ Vermont |
| ☐ Delaware | ☐ Mississippi | ☐ North Carolina | ☐ Virginia |
| ☐ D.C. | ☐ Missouri | ☐ North Dakota | ☐ Washington |
| ☐ Florida | ☐ Kentucky | ☐ Ohio | ☐ West Virginia |
| ☐ Georgia | ☐ Louisiana | ☐ Oklahoma | ☐ Wisconsin |
| ☐ Hawaii | ☐ Maine | ☐ Oregon | ☐ Wyoming |
| ☐ Idaho | ☐ Maryland | ☐ Pennsylvania | |

| [X] **All U.S. Territories and Outlying Areas** (Selecting this box is equal to checking all boxes below) | |
|---|---|
| ☐ American Somoa | ☐ Northern Marina Island |
| ☐ Federated States of Micrones | ☐ Puerto Rico |
| ☐ Guam | ☐ U.S. Virgin Islands |
| ☐ Midway Islands | |

| [X] **All Canada Provinces and Territories** (Selecting this box is equal to checking all boxes below) | |
|---|---|
| [ ] Alberta | [ ] Prince Edward Island |
| [ ] British Columbia | [ ] Quebec |
| [ ] Manitoba | [ ] Saskatchewan |
| [ ] New Brunswick | [ ] Northwest Territories |
| [ ] Newfoundland and Labrador | [ ] Nunavut |
| [ ] Nova Scotia | [ ] Yukon |
| [ ] Ontario | |

If awarded a Master Agreement, will your company extend the terms offered in your Proposal to public agencies in Canada? If no or maybe, please explain.

[X] Yes        [ ] Maybe        [ ] No

If awarded a Master Agreement, will your company extend the terms offered in your Proposal to private sector customers?

[ ] Yes        [ ] Maybe        [X] No

**Minority and Women Business Enterprise (MWBE) and (HUB) Participation**
It is the policy of some entities participating in NCPA to involve minority and women business enterprises (MWBE) and historically underutilized businesses (HUB) in the purchase of goods and services. Respondents shall indicate below whether or not they are an M/WBE or HUB certified.

[ ] Minority/Women Business Enterprise Respondent Certifies that this firm a Minority / Women Business Enterprise

[ ] Historically Underutilized Business Respondent Certifies that this firm is a Historically Underutilized Business

**Small Business, MWBE and HUB Growth**
If Proposer is a Large, National or Multinational Organization/Corporation, what programs are in place that partners or supports the growth of small and MWEB and HUB business? If yes, please describe.

[ ] N/A, we are a recognized small, MWEB or HUB organization

[ ] No, we do not have any programs in place.

[X] Yes, we have programs in place.

**Residency**
Responding Company's principal place of business is in the city of  Sunnyvale                    ,
State of  California            .


**Felony Conviction Notice**
Please Check Applicable Box (If the 3rd box is checked, a detailed explanation of the names and
convictions must be attached):


☒  A publicly held corporation; therefore, this reporting requirement is not applicable.

☐  Is not owned or operated by anyone who has been convicted of a felony.

☐  Is owned or operated by the following individual(s) who has/have been convicted of a felony


**Distribution Channel**
Which best describes your company's position in the distribution channel:

☐  Manufacturer Direct         ☐  Certified education/government reseller

☐  Authorized Distributor      ☒  Manufacturer marketing through reseller

☐  Value-added reseller        ☐  Other:  _____


**Processing Contact Information**

| | |
|---|---|
| Contact Person | Jerilyn Bailey |
| Title | Public Sector Contracts Manager |
| Company | Fortinet, Inc. |
| Address | 899 Kifer Road |
| City/State/Zip | Sunnyvale, CA 94086 |
| Phone | (850) 728-6504 |
| Email | baileyj@fortint.com |


**Pricing Information**
In addition to the current typical unit pricing furnished herein, the Vendor agrees to offer all
future product introductions at prices that are proportionate to Contract Pricing. If answer is no,
attach a statement detailing how pricing for NCPA participants would be calculated for future
product introductions.

☒  Yes         ☐  No

Pricing submitted includes the required NCPA administrative fee. The NCPA fee is calculated based on the invoice price to the customer.

☒ Yes         ☐ No

## TAB 4  VENDOR PROFILE

Please provide the following information about your company:

- Company's official registered name.

   Our company's official registered name is Fortinet, Inc.

- Brief history of your company, including the year it was established.

   Fortinet, headquartered in Sunnyvale, California, is a profitable and rapidly growing US company whose core competencies are cyber threat research; cybersecurity product research and development; and the design, implementation and support of integrated cybersecurity solutions based on our extensive portfolio of proprietary products.

   Fortinet was founded in 2000 by Ken Xie and is led by a strong management team with deep experience in networking and security. Fortinet is the only security leader to develop and build custom security processing unit (SPU) technology that offers the best performance and value in the industry with Security Compute Ratings that are much higher than other vendors that offer software-oriented or CPU-driven approaches. Each day the Fortinet FortiGuard Labs use one of the most effective and proven artificial intelligence (AI) and machine learning systems in the industry to process and analyze more than 100 billion events daily, and send actionable real-time threat intelligence to customers.

   The Fortinet Security Fabric (Attachment 1) is at the heart of the Fortinet security strategy that delivers security without compromise to address the most critical security challenges, whether in networked, application, cloud, or mobile environments. It is a platform organically built around a common operating system and management framework to enable broad visibility, seamless integration and interoperability between critical security elements, and granular control and automation.

   Fortinet has its products tested by the industry's most prominent and impartial third party performance and effectiveness testing organizations and our products have achieved consistent positive test results!  Fortinet is commitment to cybersecurity innovation and excellence and Fortinet has been recognized as a LEADER three years in a row on four Gartner® Magic Quadrant™ reports.

   The Fortinet market position and solution effectiveness have been widely validated by industry analysts, independent testing labs, business organizations, and media outlets worldwide. Fortinet is proud to count the majority of Fortune 500 companies among its satisfied customers.  See Fortinet's Corporate Brochure (Attachment 2) for additional information.

| Year Founded | Headquarters | Stock Symbol |
|---|---|---|
| 2000 | Sunnyvale, California | FTNT IPO: November 2009 |

| Customers | Units Shipped to Date | Global Patents |
|---|---|---|
| 595,000· | 8.8M· | 1279 Issued / 247 Pending |

| Number of Employees (As of June 30, 2022) | Financial Highlights $1.94B cash and investments |
|---|---|
| 11,508 | $1.03B Q2 2022 Revenue / $1.30B Q2 2022 Billings |

- Company's Dun & Bradstreet (D&B) number.

  Our D&B Number is 040806445.

- Company's organizational chart of those individuals that would be involved in the contract.
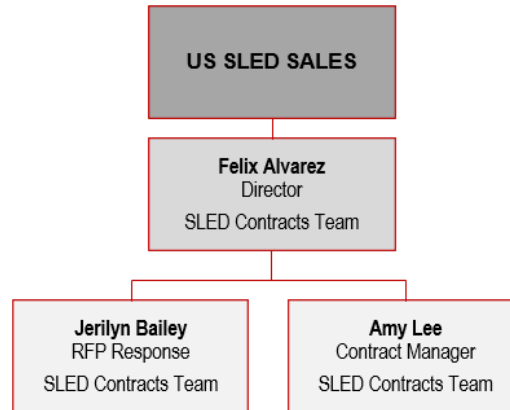


- Corporate office location.
  - List the number of sales and services offices for states being bid in solicitation.

If awarded a contract in response to this RFP, Fortinet's entire line of products and services will be available to NCPA customers in all 50 states, the District of Columbia, and in US territories.

Fortinet sells its products and services through its established distribution channel that includes US-based distributors and resellers across the country. Fortinet provides pre-sales guidance and account management to our customers, distributors, and resellers through strategically placed district sales teams.

| SALES OFFICES | COVERAGE |
|---|---|
| North Central District | ND, SD, NE, MN, IA, WI, IL |
| Ohio Valley District | MI, IN, OH, KY |
| New England District | Upstate NY, VT, NH, ME, MA, CT, RI |
| Northeast District | PA, NJ, NYC, DE |
| Mid-Atlantic District | WV, VA, TN, NC, SC |
| Florida/ Georgia District | FL, GA |
| South Central District | KS, MO, OK, AR, LA, MS, AL |
| Texas District | TX |
| California District | CA |
| West District | WA, OR, MT, ID, WY, NV, UT, CO, AZ, NM |
| Great Lakes District | WI, IL |

Fortinet supports its products and services through the following Regional Technical Assistance Centers and Supply Depots:

| OFFICES | LOCATIONS |
|---|---|
| Regional Technical Assistance Centers* | Plano, Texas<br>Ottawa, Ontario ON Canada<br>Burnaby, BC Canada |
| Supply Depots | Fortinet maintains 35 hardware storage facilities worldwide and 200 regional equipment depots. |

*\* Fortinet uses a follow-the-sun model for technical assistance. Support will therefore be provided to NCPA customers from these North American centers during regular business hours and will roll over to TACs in other regions after hours (except in the case of contracts/purchase orders that require support from US TACs only).*

- o List the names of key contacts at each with title, address, phone and e-mail address.

| Responsibility | Name and Contact Information |
|---|---|
| RFP Response | Jerilyn Bailey<br>Public Sector Contracts Manager<br>baileyj@fortinet.com |
| Contract Management and Reporting | Amy Lee<br>Public Sector Contracts Manager<br>leea@fortinet.com |
| Contract Administration | Fortinet SLED Contracts Team<br>SLED_Contracts@fortinet.com |

- Define your standard terms of payment.

If awarded a contract in response to this RFP, customers will make payments directly to the Fortinet-approved distributor or reseller with whom the order was placed. Payment terms are net thirty (30) days from the date of the invoice. Late fees may be charged on all amounts not paid when due at the rate of one and one half percent (1.5%) per month or the highest rate permitted by law, whichever is lower.

- Who is your competition in the marketplace?

The table below provides information on our competitors per segment within the market:

| Market Segment | Competitors |
|---|---|
| **Enterprise Firewalls**<br>Definition: *Purpose -built appliances for securing enterprise networks.  Able to support single-enterprise firewall deployments and large and/or complex deployments. The ability to provide virtual versions for the data center is now an expectation as is the ability to deploy in cloud environments.* | • Palo Alto<br>• Check Point |
| **Unified Threat Management Devices**<br>Definition: *Multifunctional network security products designed for small to medium-size organizations (100 to 1,000 employees). Typical capabilities provided include enterprise firewall, intrusion prevention, remote access, secure web/email gateway, routing and wan connectivity.* | • Check Point<br>• Sophos |
| **Next-Generation Firewall**<br>Definition. *Deep-packet inspection firewalls that move beyond port/protocol inspection and blocking to add application-level inspection, intrusion prevention, and to bring in intelligence from outside the firewall.* | • Barracuda<br>• Checkpoint<br>• Cisco<br>• Forcepoint<br>• Palo Alto<br>• Sophos<br>• SonicWall<br>• WatchGuard |
| **Data Center Security Gateway (DCSG)**<br>Definition. *DCSGs protects data center servers and the applications that run on them (i.e., web servers, mail servers, DNS servers, application servers, etc.) from potential threats. They converge data center firewall and data center intrusion prevention system technologies and perform access control and deep packet inspection to protect server applications from remote attacks.* | • Juniper<br>• Palo Alto<br>• Cisco |

| | |
|---|---|
| **Data Center Intrusion Protection Systems (DCIPS)**<br>Definition. *Data center network security devices are deployed to protect servers and applications hosted in the data center. Data center intrusion prevention systems (DCIPS) are deployed at critical points in the network. Their role is to identify and block sophisticated threats against web servers, application servers, and database servers without false positives or degradation of network performance.* | • Juniper<br>• McAfee<br>• Trend Micro |
| **Breach Detection (or Advanced Threat Protection)**<br>Definition. *These products provide enhanced detection of advanced malware, zero-day attacks, and targeted attacks that could bypass defenses such as next generation firewalls, intrusion prevention systems, intrusion detection systems, antivirus/endpoint protection (including host IPS), and secure web gateways.* | • Trend Micro<br>• Lastline<br>• Check Point |
| **Web Application Firewalls**<br>Definition: *Physical or virtual appliance to protect public and internal web applications, whether deployed on premise or remotely hosted. Should protect against a variety of attacks including injection attacks and application-layer denial of service (DoS).* | • F5<br>• Imperva<br>• Akamai |
| **Wired and Wireless LAN Access Infrastructure**<br>Definition: *This market segment consists of vendors supplying wired and wireless networking hardware and software that enables devices to connect to the enterprise wired LAN or Wi-Fi network.* | • Riverbed<br>• Dell EMC<br>• Juniper<br>• New H3C |
| **Advanced Endpoint Protection (AEP)**<br>Definition: *AEP products protect endpoints from a multitude of attack threat vectors targeting a very dynamic enterprise class endpoint attack surface. They should also be resistant to evasion techniques and provide low false positive results.* | • Sentinel One<br>• McAfee<br>• Symantec<br>• Cylance<br>• Trend Micro<br>• ESET |

- Provide Annual Sales for last 3 years broken out into the following categories:
  - Cities / Counties
  - K-12
  - Higher Education
  - Other government agencies or nonprofit organizations

- Provide the revenue that your organization anticipates each year for the first three (3) years of this agreement.

- What differentiates your company from competitors?

Fortinet offers the most cost effective networking and cyber security solutions in the market providing the best total cost per protected megabit of traffic as tested by independent sources such as NSS labs. Recognized as a leader by technology research firm Garter, Fortinet lowers total cost of ownership by integrating cyber security into all of our products and simplifying administration through near single-pane of glass management. With the added benefit of our integrated FortiGuard Services, Fortinet provides near real-time effectiveness to cyber threats by ensuring that all threats known and unknown can be identified and mitigated as close to the source and as quickly as possible. In summary, Fortinet products protect your entire digital attack surface more effectively, at lower total cost and can be managed more efficiently than any other product on the market today.

- Describe how your company will market this contract if awarded.

Fortinet provides marketing on its products and services throughout the sales lifecycle. Fortinet's marketing strategy is geared towards nurturing our relationships with our customers to grow business, lock in brand loyalty, and foster customer advocacy for our solutions.

Fortinet has created marketing materials specifically geared toward public sector customers and intends to market the NCPA contract in a multitude of ways to reach our intended audience. Each of these avenues will promote awareness of the NCPA contract and highlight our products and services.

Fortinet understands the importance of marketing NCPA contracts to public sector customers and during the life of the contract Fortinet's marketing plan will include the following:

| | |
|---|---|
| | Website advertisement and social media awareness campaigns. |
| | General media exposure in various digital and print publications. |
| | Sales team trainings to inform them of the contract and teach them how to promote the contract to our customers. |
| | Customer outreach activities from our sales team, within their respective areas of operation or vertical focus, to get our current customers acquainted with the NCPA contract. |
| | Conference calls and webinars to inform and educate potential new customers on the value proposition of the NCPA contract. |
| | Participation in advisory councils, sponsored regional events, and attendance at annual public sector tradeshows to promote NCPA contract awareness. |

Fortinet will also provide support on marketing efforts executed by our authorized resellers. While each reseller will operate their own marketing program, Fortinet will assist its authorized resellers by providing in depth information on its products and will also outline the value proposition of the NCPA contract.

- Describe how you intend to introduce NCPA to your company.

Fortinet understands that effective communication to our sales team regarding the awarded NCPA contract is crucial to our success as a NCPA contract holder. Our SLED Contracts Team will take the lead on introducing the NCPA contract to Fortinet Sales Account Managers responsible for sales to the SLED market. This team will also introduce the contract to Channel Managers responsible for recruiting and supporting resellers who serve this market.

Upon contract award, our SLED Contracts Team will utilize the following methods to introduce NCPA to our company:

- Group Conference Calls
- Training Webinars
- Training Materials
- Ongoing Contract Use Monitoring
- Ongoing Contract Promotion

- Describe your firm's capabilities and functionality of your on-line catalog / ordering website.

Since Fortinet uses a channel model for sales, we do not have, nor do we intend to implement, an ordering website for the NCPA contract. What we do provide is our website (www.fortinet.com) that SLED customers can use to find detailed information on our products and services and to access technical support. In addition, we have a contracts site (www.fortinet.com/resources/sled-contracts-grants) within our website that will have a dedicated page for the NCPA contract that will provide information on how to use our NCPA contract and assists customers to connect with qualified and capable authorized resellers who serve their geographic market.

- Describe your company's Customer Service Department (hours of operation, number of service centers, etc.)

To provide effective support to a customer base that spans the globe, Fortinet has made it a priority to build a best-in class global infrastructure for technical assistance and warranty/maintenance support. This infrastructure features three global Centers of Expertise (COE) supplemented by regional Technical Assistance Centers (TACs). It also includes 35 hardware storage facilities worldwide and 200 regional depots.

This infrastructure provides the foundation for FortiCare Services (Attachment 3), the program through which we will provide support for products covered by warranty and, thereafter, maintenance support for products covered by a FortiCare maintenance plan.

- Green Initiatives (if applicable)
  - As our business grows, we want to make sure we minimize our impact on the Earth's climate. We are taking every step we can to implement innovative and responsible environmental practices throughout NCPA to reduce our carbon footprint, reduce waste, energy conservation, ensure efficient computing and much more. To that effort we ask respondents to provide their companies environmental policy and/or green initiative.

Fortinet is focused on reducing the environmental footprint of our customers by innovating highly efficient, integrated appliances and cloud-based security solutions.

Product Design & Life Cycle Management: When it comes to our products, environmental sustainability is a top priority at the design stage and throughout the entire product lifecycle. This includes product energy use and efficiency, the safety of material inputs required for proper product operations (e.g., chemicals, water), ease of reuse and recycling, and proper disposal at the end of life.

All of our products comply with all globally recognized product environmental compliance directives and regulations. We are also working to eliminate PVC from Product Packaging.

Regarding compliance with the WEEE directive, Fortinet requires its distributors and resellers worldwide to perform an environmentally friendly, WEEE-compliant collection of discarded products at no charge to the user.

Energy Management: Years of dedicated innovation and the development of the industry's only security-focused processors have allowed Fortinet to integrate multiple security and networking functions into a single, energy-efficient platform. This has resulted in appliances that use less power, space, and cooling. In addition, Fortinet's family of proprietary secure processor units (SPUs) are built for power and efficiency.

As a result, Fortinet produces the most energy-efficient appliances in the industry, helping our customers and partners reduce their environmental footprint. These advanced security solutions consume as much as 3X fewer resources than traditional appliances, helping lower the ecological impact of data centers, which consume around 2% of all energy worldwide.

Climate Change and Environmental Management: Fortinet takes its responsibility to the environment seriously. We have pledged to reduce our impact on climate change and have taken steps to mitigate our environmental footprint.

From an operations standpoint, we are committed to driving an environmentally low impact business, including energy, air pollution, waste, and water, across our globally distributed offices, facilities, and data centers. This includes monitoring and managing our impact on the climate from owned operations and supply chains related to greenhouse gas emissions, energy efficiency, and renewable energy procurement; the ability to recover from and manage risks, such as the impact of more extreme weather events and natural disasters; and transition risks, such as the increasing cost of energy and customer expectations related to energy and emissions.

Fortinet invests in renewable electricity and sustainable projects. All of Fortinet's owned facilities around the world run on 100% renewable electricity. Furthermore, Fortinet's recent headquarters expansion is a state-of-the-art 172,000-square-foot and LEED-Gold certified. This all electric, net-zero facility has implemented multiple energy efficiency measures including solar panels and radiant cooling, which uses 30% less energy than a standard building and conserves 76,800 gallons of water annually. Fortinet also incentivizes employees at its headquarters to reduce their environmental footprint by providing onsite solar-powered EV Charging Stations, preferred parking spaces for sustainable energy vehicles, and installed bike racks.

Fortinet works with supply chain and logistics service providers committed to ensuring the application and enforcement of environmental policies aimed at reducing air emissions and pollutions by promoting the use of clean fuels, transportation network optimization, and investing in fuel-saving technologies. We have local RMA depots in over 20 countries and central regional depots in North America, Europe, and Asia. These help us reduce transportation-related emissions by minimizing shipping distances and consolidating shipments, collecting defective products at centralized locations, performing local repairs, and recycling defective units in compliance with local regulations.

- Anti-Discrimination Policy (if applicable)
  - Describe your organizations' anti-discrimination policy.

At Fortinet we believe everyone should be treated equally regardless of race, sex, gender identification, sexual orientation, national origin, native language, religion, age, disability, marital status, citizenship, genetic information, pregnancy, or any other characteristic protected by law. In support of this Fortinet strives to provide a work environment where everyone can work

together comfortably and productively. Each individual has the right to work in a professional atmosphere that promotes equal opportunity and prohibits discriminatory practices, including sexual and other forms of prohibited harassment. Fortinet's anti-discrimination and anti-harassment policy prohibits all forms of harassment based on an individual's race, color, religion, sex (including pregnancy, childbirth, breastfeeding, and related medical condition), age, national origin, disability, sexual orientation, gender (including gender identity and expression), marital status (including registered domestic partnership status), civil union status, familial status, ancestry, physical or mental disability, medical condition, genetic information or traits, caregiver status, citizenship status, Civil Air Patrol status, military or veteran status, status as a victim of domestic violence, assault, or stalking, or any other characteristic protected by applicable federal, state, or local laws.  This policies applies to all employees of Fortinet, including supervisors and managers, as well as to customers, partners, vendors, and any other third parties we do business with.

- Vendor Certifications (if applicable)
    - Provide a copy of all current licenses, registrations and certifications issued by federal, state and local agencies, and any other licenses, registrations or certifications from any other governmental entity with jurisdiction, allowing respondent to perform the covered services including, but not limited to, licenses, registrations, or certifications. Certifications can include M/WBE, HUB, and manufacturer certifications for sales and service.

Fortinet is committed to innovation and excellence and we are our proud to meet and exceed a wide range of national, regional, and international requirements, and our solutions and services have earned the respect of independent third-party testing labs around the world.  Fortinet's submitted Product Certifications Brochure (Attachment 4) outlines the certifications our products have received and contains access to our Certifications Resource Center that serves as the repository for product compliance reports, certifications, and independent validation results.

In addition to the product certifications outlined in our Product Certifications Brochure, we wish to make you aware of the following certifications:

- ISO 9001:2015, Quality Management System: the scope of this certificate covers the design, development, and manufacture of Network Security Products and the Delivery of Associated Security Services and Support.

- Our price list includes selected products that are certified for compliance under the US National Information Assurance Program Common Criteria Evaluation and Validation Scheme (CCEVS).

- Our price list includes selected products certified by the National Institute of Standards and Technology for compliance with FIPS 140-2, Security Requirements for Cryptographic Modules.

**TAB 5  PRODUCTS AND SERVICES**

Respondent shall perform and provide these products and/or services under the terms of this agreement. The supplier shall assist the end user with making a determination of their individual needs.

> Fortinet's goal, if awarded a contract, is to establish a productive and mutually beneficial partnership with the Texas Region 14 ESC and NCPA. To accomplish this, Fortinet is proud to offer our entire line of products and services in response to this RFP and Fortinet agrees to work closely with customers utilizing the awarded contract to assist them in determining their individual needs for IT Security Products and Data Protection Solutions.

**Warranty**
Proposal should address the following warranty information:
- Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.
- Availability of replacement parts
- Life expectancy of equipment under normal use
- Detailed information as to proposed return policy on all equipment

> Fortinet's submitted EULA and Warranty Terms (Attachment 5) complies with this requirement.

**Products**
- Vendor shall provide equipment, materials and products that are new unless otherwise specified, of good quality and free of defects

> As the manufacturer Fortinet understands that good quality is critical to satisfying customers and retaining their loyalty.  In our endeavor to continuously achieve this objective, Fortinet has actively participated in third-party audits and testing since we first opened our doors.  Through these third-party audits and testing we validate our design and development processes which help us guarantee that our products and solutions meet and exceed a wide range of regional, national, and international standard quality requirements.

**Construction**
- Vendor shall perform services in a good and workmanlike manner and in accordance with industry standards for the service provided.

> Fortinet is committed to ensuring that all of our products and services consistently exceed industry benchmarks and remain compliant with public sector regulatory frameworks and standards.

The following is a list of suggested (but not limited to) IT Security Products and Data Protection Solutions categories. List all categories along with manufacturer that you are responding with:

- Security Threat Intelligence Products and Services
- Security Information and Event Management (SIEM)
- Managed Security Services
- Security awareness training
- Security Consulting Services
- Content Filtering
- Anti-Virus / Anti-Spam
- Network Forensics / Real – Time Monitoring
- Network Access Control
- Firewalls
- ~~Network Storage / Archiving~~

- Wireless Networks
- ~~Bandwidth Management~~
- Networking Hardware
- Application Security
- Cloud Security
- Email Security ~~and Archiving~~
- Data Protection
    - ~~Backup~~
    - ~~Cloud Backup~~
    - Risk Assessments
    - Encryption and Pseudonymization
    - Data Destruction
- Data Loss Prevention (DLP)
- Consulting Services

We have edited the list above to show which suggested capabilities Fortinet's products and services address. Described at a high level, our products and services include:

- **Physical and virtual cybersecurity appliances** (hardware appliances and perpetual software licenses) that provide functional capabilities in these areas:
    - Network Security
    - Cloud Security
    - Web Application Security
    - Email Security
    - Advanced Threat Protection
    - Secure Unified Access
    - Endpoint Security
    - Management and Analytics

- **FortiGuard Security Subscriptions** (term software licenses) for:
    - Application control
    - Intrusion prevention
    - Antivirus
    - Sandboxing
    - IP reputation and anti-botnet
    - Web filtering
    - Web application security
    - Credential stuffing defense
    - Database security
    - Virus outbreak protection
    - Content disarm and reconstruction
    - Security rating

- **Hardware and software maintenance plans (as described in Section 4.12)**
    - 8 x 5 support
    - 24 x 7 support
    - 360o support (24 x 7 support with proactive monitoring and health checks)
    - Premium support services

- **Professional Services**
    - Remote engineering support
    - Onsite engineering support

- **Training**
    - Onsite courses
    - Self-paced courses
    - Instructor-led virtual courses

## TAB 6  REFERENCES

Provide at least ten (10) customer references for products and/or services of similar scope dating within the past three (3) years. Please provide a range of references across all eligible government entity groups including K-12, higher education, city, county, or non-profit entities.

All references should include the following information from the entity:
- Entity Name
- Contact Name and Title
- City and State
- Phone
- Email
- Years Serviced
- Description of Services
- Annual Volume

NCPA also accepts Procurated review scores to evaluate relationships with their customers. Vendors without a current Procurated score will be rated based solely on the references provided, and will not be penalized for lack of Procurated scoring. To find out your company's Procurated score please go to https://www.procurated.com.

**TAB 7  PRICING**

Please submit price list electronically via our online Bonfire portal (pricing can be submitted as Discount off MSRP, cost plus, etc). Products, services, warranties, etc. should be included in price list. Prices submitted will be used to establish the extent of a respondent's products and services (Tab 5) that are available and also establish pricing per item.

Price lists must contain the following:
- Product name and part number (include both manufacturer part number and respondent part number if different from manufacturers).
- Description
- Vendor's List Price
- Percent Discount to NCPA participating entities

Fortinet's submitted price list complies with this requirement.

Not To Exceed Pricing
- NCPA requests pricing be submitted as "not to exceed pricing" for any participating entity.
- The awarded vendor can adjust submitted pricing lower but cannot exceed original pricing submitted for solicitation.
- NCPA requests that vendor honor lower pricing for similar size and scope purchases to other members.

Fortinet will ensure that all resellers authorized to sell through an awarded NCPA contract understand that the prices on our price list are "not to exceed prices"; however, since size and scope are only two of multiple factors that can impact the price of a customer's unique security solution, we cannot honor the request to honor lower pricing for similar size and scope purchases.

## TAB 8  VALUE ADDED PRODUCTS AND SERVICES

Include any additional products and/or services available that vendor currently performs in their normal course of business that is not included in the scope of the solicitation that you think will enhance and add value to this contract for Region 14 ESC and all NCPA participating entities.

If awarded a NCPA contract in response to this RFP, as value adds to our submitted offer of our entire line of products and services, Fortinet is proud to offer the following two **FREE** additional programs:

1. **FORTINET'S FREE GRANT SUPPORT PROGRAM**

   Public sector organizations face unique challenges in defending against the constant changing cyber threats landscape and most public sector agencies lack adequate funding to purchase the protection resources they need.  Federal and state grants can provide valuable funding to the public sector that initiates or expands purchases they otherwise would not be able to.

   Through Fortinet's **free** Grant Support Program, Fortinet helps empower public sector customers to find and access grant funding to make their mission critical projects happen!

   Our **FREE** Grant Support Program helps public sector agencies by:

   a. Providing comprehensive grants information for entities that are understaffed or lack experience with grant applications and don't know where to start.

      Finding and applying for grants can be a daunting and complicated task, but doing so is imperative right now for the public sector since currently there are billions of dollars in funding available for cybersecurity projects and solutions. Our Grant Support Program was created to assist entities successfully find and apply for grants.

      Our Grants Support Program consultants provide extensive grant resources and services, such as: in-depth grant research, grant funding availability reports, and grant application development assistance. We of course cannot guarantee funding, but we will do everything we can to assist an entity in submitting a successful grant application.

   b. Identifying all available grant funding for technology-rich projects.

      With a few specifics about an entity's needs, our Grants Support Program consultants will develop customized reports on funding opportunities that are the best fit for the project.

      The reports will identify the most relevant funders based on the project type, the organization type (or types, in the case of a consortium project), and the geographic location where the project will be deployed. Then our consultants will review their findings with the entity on a conference call scheduled at the entity's convenience.

      We will also continually monitor granting sources and will provide notifications to the entity when grants or funding opportunities are released that best serve their project.

   c. Providing customized consultation services that help develop project ideas and even expand cybersecurity modernization initiatives.

      Grants tend to be awarded to projects that address a clearly identified need, either for a specific population or a defined geographic community. In addition, fundable projects

should have measurable objectives and a compelling reason for including the security technology needed to achieve those objectives.

Our Grants Support Program consultants will help entities clarify and articulate their specific technology needs, assist in the development of measurable objectives, and provide input on other elements that might further strengthen the entities project proposal, application or other information required by the grant.

## **Grants Support Program Frequently Asked Questions:**

- *What's the benefit of utilizing Fortinet's Grants Support Program?*

  Our Grants Support Program is designed to help public sector entities overcome financial barriers that prevent our customers from purchasing Fortinet's cybersecurity solutions. We provide free support by assigning a grant expert who works with the entity throughout the entire grants process.

- *What entities are eligible to receive grant funds?*

  The public sector entities listed below are generally eligible to apply for federal or state grant funding opportunities as long as the project identified on the entity's submitted grant application meets the grant requirements.

  Government Organizations
  o State governments
  o County governments
  o City or township governments
  o Special district governments
  o Native American tribal governments

  Education Organizations
  o Independent school districts
  o Public and state controlled institutions of higher education
  o Private institutions of higher education

  Public Housing Organizations
  o Public housing authorities
  o Native American housing authorities

- *What are the top grant funding streams for cybersecurity?*

  Thousands of grant opportunities are made available each year in the US, providing billions of dollars in funding. Of course, not all of these opportunities are technology-friendly; however the following grant opportunities have been identified as the top funding streams for cybersecurity:

  o Infrastructure Investment and Jobs Act, including State and Local Cybersecurity Grant Program ($550B)
  o Stimulus funding from the American Rescue Plan ($1.9T)
  o Tying into energy and climate funding available through Inflation Reduction Act ($369B)
  o Tying into annual funding available from 26 federal grant-making agencies ($700B)

- *Where do I get more information on Fortinet's Grants Support Program?*

  For more information on this program, please email us at: sled_capture@fortinet.com.

2. **FORTINET'S <u>FREE</u> SECURITY AWARENESS AND TRAINING PROGRAM**

The US education sector is in the midst of a cyber crisis. The shift to cloud-based virtual learning during COVID-19 created the perfect storm for threat actors to capitalize on. Education IT departments, already weathering a shortage of physical resources, funding, and staffing, unexpectedly faced an even greater challenge. Without the human resources and advanced solutions to secure vulnerabilities in their networks, K-12 school districts and higher-ed institutions became easy targets.

In July 2022, Fortinet participated in the White House National Cyber Workforce and Education Summit where Fortinet participated in important discussions around solutions to help address this significant challenge facing the cybersecurity industry in the United States.   As a result of these discussions, Fortinet announced its commitment to expand its existing Information Security Awareness and Training program to make it available to all K-12 school districts and systems across the United States for **FREE**!

Schools that take advantage of this **free** offering will be training their staff and faculty with skillsets and knowledge that could prevent them from falling victim to popular threat methods, such as social engineering attempts, reducing the likelihood of a security breach. Fortinet's Security Awareness and Training program was developed by Fortinet's award-winning Training Institute. With content incorporating threat intelligence insights from FortiGuard Labs, this training arms faculty and staff with the latest knowledge, guidance, and tips to make smarter choices when confronted by cyberattacks and other security risks.

<u>**Security Awareness and Training Frequently Asked Questions:**</u>

- *What key benefits will K-12 school districts and systems gain from participating in this training?*

  By participating in our Security Awareness and Training K-12 school districts and systems will:

  o Have trained faculty and staff that will prevent or recognize and report potential security threats whether in an email, online, or in a physical setting.
  o Satisfy city, county, state, and national requirements for security and awareness training across major frameworks (this training aligns to the National Institute of Standards and Technology framework -NIST 800-50 and NIST 800-16).
  o Prevent the impact of breaches caused by faculty and staff errors and/or poor judgement.
  o Ensure faculty and staff are properly trained on data privacy and security, and are motivated to protect personally identifiable information and other sensitive data.

- *How comprehensive is this free training program?*

  We are offering the premium version of our Information Security Awareness and Training program **free** of charge to K-12 school districts and systems. This premium training consists of 23 Base Modules, 10 Re-engagement Modules and 18 Reinforcement Modules and is delivered in multiple formats, including video, text, audio, imagery, and animation, which appeals to different learning styles to ensure that the training is understood and applied.

- *Where do I get more information on this training?*

  For more information on this program visiting our website at http://fortinet.com/K12trainingUS, or to register for this training, please email us at k12trainingUS@fortinet.com.

## TAB 9  REQUIRED DOCUMENTS

- Federal Funds Certifications

- Clean Air and Water Act & Debarment Notice

- Contractors Requirements

- Required Clauses for Federal Assistance by FTA

- Federal Required Signatures

- Antitrust Certification Statements Texas Government Code § 2155.005

- State Notice Addendum

# FEDERAL FUNDS CERTIFICATIONS

Participating Agencies may elect to use federal funds to purchase under the Master Agreement. The following certifications and provisions may be required and apply when a Participating Agency expends federal funds for any purchase resulting from this procurement process. Pursuant to 2 C.F.R. § 200.326, all contracts, including small purchases, awarded by the Participating Agency and the Participating Agency's subcontractors shall contain the procurement provisions of Appendix II to Part 200, as applicable.

## APPENDIX II TO 2 CFR PART 200

(A) Contracts for more than the simplified acquisition threshold currently set at $250,000, which is the inflation adjusted amount determined by the Civilian Agency Acquisition Council and the Defense Acquisition Regulations Council (Councils) as authorized by 41 U.S.C. 1908, must address administrative, contractual, or legal remedies in instances where contractors violate or breach contract terms, and provide for such sanctions and penalties as appropriate.
- Pursuant to Federal Rule (A) above, when a Participating Agency expends federal funds, the Participating Agency and Offeror reserves all rights and privileges under the applicable laws and regulations with respect to this procurement in the event of breach of contract by either party.

(B) Termination for cause and for convenience by the grantee or subgrantee including the manner by which it will be effected and the basis for settlement. (All contracts in excess of $10,000)
- Pursuant to Federal Rule (B) above, when a Participating Agency expends federal funds, the Participating Agency reserves the right to terminate any agreement in excess of $10,000 resulting from this procurement process in the event of a breach or default of the agreement by Offeror as detailed in the terms of the contract

(C) Equal Employment Opportunity. Except as otherwise provided under 41 CFR Part 60, all contracts that meet the definition of "federally assisted construction contract" in 41 CFR Part 60-1.3 must include the equal opportunity clause provided under 41 CFR 60-1.4(b), in accordance with Executive Order 11246, "Equal Employment Opportunity" (30 CFR 12319, 12935, 3 CFR Part, 1964-1965 Comp., p. 339), as amended by Executive Order 11375, "Amending Executive Order 11246 Relating to Equal Employment Opportunity," and implementing regulations at 41 CFR part 60, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor."
- Pursuant to Federal Rule (C) above, when a Participating Agency expends federal funds on any federally assisted construction contract, the equal opportunity clause is incorporated by reference herein.

(D) Davis-Bacon Act, as amended (40 U.S.C. 3141-3148). When required by Federal program legislation, all prime construction contracts in excess of $2,000 awarded by non-Federal entities must include a provision for compliance with the Davis-Bacon Act (40 U.S.C. 3141-3144, and 3146-3148) as supplemented by Department of Labor regulations (29 CFR Part 5, "Labor Standards Provisions Applicable to Contracts Covering Federally Financed and Assisted Construction"). In accordance with the statute, contractors must be required to pay wages to laborers and mechanics at a rate not less than the prevailing wages specified in a wage determination made by the Secretary of Labor. In addition, contractors must be required to pay

wages not less than once a week. The non-Federal entity must place a copy of the current prevailing wage determination issued by the Department of Labor in each solicitation. The decision to award a contract or subcontract must be conditioned upon the acceptance of the wage determination. The non- Federal entity must report all suspected or reported violations to the Federal awarding agency. The contracts must also include a provision for compliance with the Copeland "Anti-Kickback" Act (40 U.S.C. 3145), as supplemented by Department of Labor regulations (29 CFR Part 3, "Contractors and Subcontractors on Public Building or Public Work Financed in Whole or in Part by Loans or Grants from the United States"). The Act provides that each contractor or subrecipient must be prohibited from inducing, by any means, any person employed in the construction, completion, or repair of public work, to give up any part of the compensation to which he or she is otherwise entitled. The non-Federal entity must report all suspected or reported violations to the Federal awarding agency.

- Pursuant to Federal Rule (D) above, when a Participating Agency expends federal funds during the term of an award for all contracts and subgrants for construction or repair, offeror will be in compliance with all applicable Davis-Bacon Act provisions
- Any Participating Agency will include any current and applicable prevailing wage determination in each issued solicitation and provide Offeror with any required documentation and/or forms that must be completed by Offeror to remain in compliance the applicable Davis-Bacon Act provisions.

(E) Contract Work Hours and Safety Standards Act (40 U.S.C. 3701-3708). Where applicable, all contracts awarded by the non-Federal entity in excess of $100,000 that involve the employment of mechanics or laborers must include a provision for compliance with 40 U.S.C. 3702 and 3704, as supplemented by Department of Labor regulations (29 CFR Part 5). Under 40 U.S.C. 3702 of the Act, each contractor must be required to compute the wages of every mechanic and laborer on the basis of a standard work week of 40 hours. Work in excess of the standard work week is permissible provided that the worker is compensated at a rate of not less than one and a half times the basic rate of pay for all hours worked in excess of 40 hours in the work week. The requirements of 40 U.S.C. 3704 are applicable to construction work and provide that no laborer or mechanic must be required to work in surroundings or under working conditions which are unsanitary, hazardous or dangerous. These requirements do not apply to the purchases of supplies or materials or articles ordinarily available on the open market, or contracts for transportation or transmission of intelligence.

- Pursuant to Federal Rule (E) above, when a Participating Agency expends federal funds, offeror certifies that offeror will be in compliance with all applicable provisions of the Contract Work Hours and Safety Standards Act during the term of an award for all contracts by Participating Agency resulting from this procurement process.

(F) Rights to Inventions Made Under a Contract or Agreement. If the Federal award meets the definition of "funding agreement" under 37 CFR §401.2 (a) and the recipient or subrecipient wishes to enter into a contract with a small business firm or nonprofit organization regarding the substitution of parties, assignment or performance of experimental, developmental, or research work under that "funding agreement," the recipient or subrecipient must comply with the requirements of 37 CFR Part 401, "Rights to Inventions Made by Nonprofit Organizations and Small Business Firms Under Government Grants, Contracts and Cooperative Agreements," and any implementing regulations issued by the awarding agency.

- Pursuant to Federal Rule (F) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror agrees to comply with all applicable requirements as referenced in Federal Rule (F) above

(G) Clean Air Act (42 U.S.C. 7401-7671q.) and the Federal Water Pollution Control Act (33 U.S.C. 1251-1387), as amended— Contracts and subgrants of amounts in excess of $150,000 must contain a provision that requires the non- Federal award to agree to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act (42 U.S.C. 7401- 7671q) and the Federal Water Pollution Control Act as amended (33 U.S.C. 1251- 1387). Violations must be reported to the Federal awarding agency and the Regional Office of the Environmental Protection Agency (EPA).

- Pursuant to Federal Rule (G) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency member resulting from this procurement process, the offeror agrees to comply with all applicable requirements as referenced in Federal Rule (G) above

(H) Debarment and Suspension (Executive Orders 12549 and 12689)—A contract award (see 2 CFR 180.220) must not be made to parties listed on the government wide exclusions in the System for Award Management (SAM), in accordance with the OMB guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension." SAM Exclusions contains the names of parties debarred, suspended, or otherwise excluded by agencies, as well as parties declared ineligible under statutory or regulatory authority other than Executive Order 12549.

- Pursuant to Federal Rule (H) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term of an award for all contracts by Participating Agency resulting from this procurement process, the offeror certifies that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency. If at any time during the term of an award the offeror or its principals becomes debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation by any federal department or agency, the offeror will notify the Participating Agency

(I) Byrd Anti-Lobbying Amendment (31 U.S.C. 1352)—Contractors that apply or bid for an award exceeding $100,000 must file the required certification. Each tier certifies to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a member of Congress, officer or employee of Congress, or an employee of a member of Congress in connection with obtaining any Federal contract, grant or any other award covered by 31 U.S.C. 1352. Each tier must also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the non-Federal award.

- Pursuant to Federal Rule (I) above, when federal funds are expended by Participating Agency, the offeror certifies that during the term and after the awarded term of an award for all contracts by Participating Agency resulting from this procurement process, the

offeror certifies that it is in compliance with all applicable provisions of the Byrd Anti-Lobbying Amendment (31 U.S.C. 1352). The undersigned further certifies that:

- o No Federal appropriated funds have been paid or will be paid for on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with the awarding of a Federal contract, the making of a Federal grant, the making of a Federal loan, the entering into a cooperative agreement, and the extension, continuation, renewal, amendment, or modification of a Federal contract, grant, loan, or cooperative agreement.
- o If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of congress, or an employee of a Member of Congress in connection with this Federal grant or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying", in accordance with its instructions.
- o The undersigned shall require that the language of this certification be included in the award documents for all covered sub-awards exceeding $100,000 in Federal funds at all appropriate tiers and all subrecipients shall certify and disclose accordingly.

## RECORD RETENTION REQUIREMENTS FOR CONTRACTS
## INVOLVING FEDERAL FUNDS

When federal funds are expended by Participating Agency for any contract resulting from this procurement process, offeror certifies that it will comply with the record retention requirements detailed in 2 CFR § 200.334. The offeror further certifies that offeror will retain all records as required by 2 CFR § 200.334 for a period of three years after grantees or subgrantees submit final expenditure reports or quarterly or annual financial reports, as applicable, and all other pending matters are closed.

## CERTIFICATION OF COMPLIANCE WITH THE ENERGY POLICY
## AND CONSERVATION ACT

When Participating Agency expends federal funds for any contract resulting from this procurement process, offeror certifies that it will comply with the mandatory standards and policies relating to energy efficiency which are contained in the state energy conservation plan issued in compliance with the Energy Policy and Conservation Act (42 U.S.C. 6321 et seq.; 49 C.F.R. Part 18).

## CERTIFICATION OF COMPLIANCE WITH BUY AMERICA PROVISIONS

To the extent purchases are made with Federal Highway Administration, Federal Railroad Administration, or Federal Transit Administration funds, offeror certifies that its products comply with all applicable provisions of the Buy America Act and agrees to provide such certification or applicable waiver with respect to specific products to any Participating Agency upon request. Participating Agencies will clearly identify whether Buy America Provisions apply in any issued solicitation. Purchases made in accordance with the Buy America Act must still follow the applicable procurement rules calling for free and open competition.

## CERTIFICATION OF ACCESS TO RECORDS

Offeror agrees that the Inspector General of the Agency or any of their duly authorized representatives shall have access to any non-financial documents, papers, or other records of offeror that are pertinent to offeror's discharge of its obligations under the Contract for the purpose of making audits, examinations, excerpts, and transcriptions. The right also includes timely and reasonable access to offeror's personnel for the purpose of interview and discussion relating to such documents. This right of access will last only as long as the records are retained.

## CERTIFICATION OF APPLICABILITY TO SUBCONTRACTORS

Offeror agrees that all contracts it awards pursuant to the Contract shall be bound by the foregoing terms and conditions.

# CLEAN AIR AND WATER ACT AND DEBARMENT NOTICE

By the signature below (Under Federal Required Signatures), I, the Vendor, am in compliance with all applicable standards, orders or regulations issued pursuant to the Clean Air Act of 1970, as Amended (42 U.S. C. 1857 (h), Section 508 of the Clean Water Act, as amended (33 U.S.C. 1368), Executive Order 117389 and Environmental Protection Agency Regulation, 40 CFR Part 15 as required under OMB Circular A-102, Attachment O, Paragraph 14 (1) regarding reporting violations to the grantor agency and to the United States Environment Protection Agency Assistant Administrator for the Enforcement.
I hereby further certify that my company has not been debarred, suspended or otherwise ineligible for participation in Federal Assistance programs under Executive Order 12549, "Debarment and Suspension", as described in the Federal Register and Rules and Regulations.

# CONTRACTOR REQUIRMENTS

**Contractor Certification**
**Contractor's Employment Eligibility**
By entering the contract, Contractor warrants compliance with the Federal Immigration and Nationality Act (FINA), and all other federal and state immigration laws and regulations. The Contractor further warrants that it is in compliance with the various state statues of the states it is will operate this contract in.

Participating Government Entities including School Districts may request verification of compliance from any Contractor or subcontractor performing work under this Contract. These Entities reserve the right to confirm compliance in accordance with applicable laws.

Should the Participating Entities suspect or find that the Contractor or any of its subcontractors are not in compliance, they may pursue any and all remedies allowed by law, including, but not limited to:  suspension of work, termination of the Contract for default, and suspension and/or debarment of the Contractor. All costs necessary to verify compliance are the responsibility of the Contractor.

The offeror complies and maintains compliance with the appropriate statutes which requires compliance with federal immigration laws by State employers, State contractors and State subcontractors in accordance with the E-Verify Employee Eligibility Verification Program.

Contractor shall comply with governing board policy of the NCPA Participating entities in which work is being performed.

**Fingerprint & Background Checks**
If required to provide services on school district property at least five (5) times during a month, contractor shall submit a full set of fingerprints to the school district if requested of each person or employee who may provide such service. Alternately, the school district may fingerprint those persons or employees. An exception to this requirement may be made as authorized in Governing Board policy.  The district shall conduct a fingerprint check in accordance with the appropriate state and federal laws of all contractors, subcontractors or vendors and their employees for which fingerprints are submitted to the district. Contractor, subcontractors, vendors and their employees shall not provide services on school district properties until authorized by the District.

The offeror shall comply with fingerprinting requirements in accordance with appropriate statutes in the state in which the work is being performed unless otherwise exempted.

Contractor shall comply with governing board policy in the school district or Participating Entity in which work is being performed.

**Business Operations in Sudan, Iran**
In accordance with A.R.S. 35-391 and A.R.S. 35-393, the Contractor hereby certifies that the contractor does not have scrutinized business operations in Sudan and/or Iran.

# REQUIRED CLAUSES FOR FEDERAL ASSISTANCE
# PROVIDED BY FTA

## ACCESS TO RECORDS AND REPORTS

Contractor agrees to:

a) Maintain all non-financial books, records, accounts and reports required under this Contract for a period of not less than two (2) years after the date of termination or expiration of this Contract or any extensions thereof except in the event of litigation or settlement of claims arising from the performance of this Contract, in which case Contractor agrees to maintain same until the FTA Administrator, the U.S. DOT Office of the Inspector General, the Comptroller General, or any of their duly authorized representatives, have disposed of all such litigation, appeals, claims or exceptions related thereto.

b) Permit any of the foregoing parties to inspect all non-financial work, materials, and other data and records that pertain to the Project, and to audit the non-financial books, records, and accounts that pertain to the Project and to reproduce by any means whatsoever or to copy excerpts and transcriptions as reasonably needed for the purpose of audit and examination. The right of access detailed in this section continues only as long as the records are retained.

*FTA does not require the inclusion of these requirements of Article 1.01 in subcontracts.*

## CIVIL RIGHTS / TITLE VI REQUIREMENTS

1) Non-discrimination. In accordance with Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. § 2000d, Section 303 of the Age Discrimination Act of 1975, as amended, 42 U.S.C. § 6102, Section 202 of the Americans with Disabilities Act of 1990, as amended, 42 U.S.C. § 12132, and Federal Transit Law at 49 U.S.C. § 5332, Contractor or subcontractor agrees that it will not discriminate against any employee or applicant for employment because of race, color, creed, national origin, sex, marital status age, or disability. In addition, Contractor agrees to comply with applicable Federal implementing regulations and other applicable implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

2) Equal Employment Opportunity. The following Equal Employment Opportunity requirements apply to this Contract:

a. Race, Color, Creed, National Origin, Sex. In accordance with Title VII of the Civil Rights Act, as amended, 42 U.S.C. § 2000e, and Federal Transit Law at 49 U.S.C. § 5332, the Contractor agrees to comply with all applicable Equal Employment Opportunity requirements of U.S. Dept. of Labor regulations, "Office of Federal Contract Compliance Programs, Equal Employment Opportunity, Department of Labor, 41 CFR, Parts 60 et seq., and with any applicable Federal statutes, executive orders, regulations, and Federal policies that may affect construction activities undertaken in the course of this Project. Contractor agrees

to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their race, color, creed, national origin, sex, marital status, or age. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation; and selection for training, including apprenticeship. In addition, Contractor agrees to comply with any implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

b. Age. In accordance with the Age Discrimination in Employment Act (ADEA) of 1967, as amended, 29 U.S.C. Sections 621 through 634, and Equal Employment Opportunity Commission (EEOC) implementing regulations, "Age Discrimination in Employment Act", 29 CFR Part 1625, prohibit employment discrimination by Contractor against individuals on the basis of age, including present and prospective employees. In addition, Contractor agrees to comply with any implementing requirements FTA may issue that are flowed to Contractor from Awarding Participating Agency.

c. Disabilities. In accordance with Section 102 of the Americans with Disabilities Act of 1990, as amended (ADA), 42 U.S.C. Sections 12101 *et seq.*, prohibits discrimination against qualified individuals with disabilities in programs, activities, and services, and imposes specific requirements on public and private entities. Contractor agrees that it will comply with the requirements of the Equal Employment Opportunity Commission (EEOC), "Regulations to Implement the Equal Employment Provisions of the Americans with Disabilities Act," 29 CFR, Part 1630, pertaining to employment of persons with disabilities and with their responsibilities under Titles I through V of the ADA in employment, public services, public accommodations, telecommunications, and other provisions.

d. Segregated Facilities. Contractor certifies that their company does not and will not maintain or provide for their employees any segregated facilities at any of their establishments, and that they do not and will not permit their employees to perform their services at any location under the Contractor's control where segregated facilities are maintained. As used in this certification the term "segregated facilities" means any waiting rooms, work areas, restrooms and washrooms, restaurants and other eating areas, parking lots, drinking fountains, recreation or entertainment areas, transportation, and housing facilities provided for employees which are segregated by explicit directive or are in fact segregated on the basis of race, color, religion or national origin because of habit, local custom, or otherwise. Contractor agrees that a breach of this certification will be a violation of this Civil Rights clause.

3) Solicitations for Subcontracts, Including Procurements of Materials and Equipment. In all solicitations, either by competitive bidding or negotiation, made by Contractor for work to be performed under a subcontract, including procurements of materials or leases of equipment, each potential subcontractor or supplier shall be notified by Contractor of Contractor's obligations under this Contract and the regulations relative to non-discrimination on the grounds of race, color, creed, sex, disability, age or national origin.

4) <u>Sanctions of Non-Compliance</u>. In the event of Contractor's non-compliance with the non-discrimination provisions of this Contract, Public Agency shall impose such Contract sanctions as it or the FTA may determine to be appropriate, including, but not limited to: 1) Withholding of payments to Contractor under the Contract until Contractor complies, and/or; 2) Cancellation, termination or suspension of the Contract, in whole or in part.

*Contractor agrees to include the requirements of this clause in each subcontract financed in whole or in part with Federal assistance provided by FTA, modified only if necessary to identify the affected parties.*

## DISADVANTAGED BUSINESS PARTICIPATION

This Contract is subject to the requirements of Title 49, Code of Federal Regulations, Part 26, "*Participation by Disadvantaged Business Enterprises in Department of Transportation Financial Assistance Programs*", therefore, it is the policy of the Department of Transportation (DOT) to ensure that Disadvantaged Business Enterprises (DBEs), as defined in 49 CFR Part 26, have an equal opportunity to receive and participate in the performance of DOT-assisted contracts.

1) <u>Non-Discrimination Assurances</u>. Contractor or subcontractor shall not discriminate on the basis of race, color, national origin, or sex in the performance of this Contract. Contractor shall carry out all applicable requirements of 49 CFR Part 26 in the award and administration of DOT-assisted contracts. Failure by Contractor to carry out these requirements is a material breach of this Contract, which may result in the termination of this Contract or other such remedy as public agency deems appropriate. Each subcontract Contractor signs with a subcontractor must include the assurance in this paragraph. (See 49 CFR 26.13(b)).

2) <u>Prompt Payment</u>. Contractor is required to pay each subcontractor performing Work under this prime Contract for satisfactory performance of that work no later than thirty (30) days after Contractor's receipt of payment for that Work from public agency. In addition, Contractor is required to return any retainage payments to those subcontractors within thirty (30) days after the subcontractor's work related to this Contract is satisfactorily completed and any liens have been secured. Any delay or postponement of payment from the above time frames may occur only for good cause following written approval of public agency. This clause applies to both DBE and non-DBE subcontractors. Contractor must promptly notify public agency whenever a DBE subcontractor performing Work related to this Contract is terminated or fails to complete its Work, and must make good faith efforts to engage another DBE subcontractor to perform at least the same amount of work. Contractor may not terminate any DBE subcontractor and perform that Work through its own forces, or those of an affiliate, without prior written consent of public agency.

3) <u>DBE Program</u>. In connection with the performance of this Contract, Contractor will cooperate with public agency in meeting its commitments and goals to ensure that DBEs shall have the maximum practicable opportunity to compete for subcontract work, regardless of whether a contract goal is set for this Contract. Contractor agrees to use good faith efforts to carry out a policy in the award of its subcontracts, agent agreements, and procurement contracts which will, to the fullest extent, utilize DBEs consistent with the efficient performance of the Contract.

## ENERGY CONSERVATION REQUIREMENTS

Contractor agrees to comply with mandatory standards and policies relating to energy efficiency which are contained in the State energy conservation plans issued under the Energy Policy and Conservation Act, as amended, 42 U.S.C. Sections 6321 *et seq.* and 41 CFR Part 301-10.

## FEDERAL CHANGES

Contractor shall at all times comply with all applicable FTA regulations, policies, procedures and directives, listed directly or by reference in the Contract between Public Agency and the FTA, and those applicable regulatory and procedural updates that are communicated to Contractor by Public Agency, as they may be amended or promulgated from time to time during the term of this contract. Contractor's failure to so comply shall constitute a material breach of this Contract.

## INCORPORATION OF FEDERAL TRANSIT ADMINISTRATION (FTA) TERMS

The provisions include, in part, certain Standard Terms and Conditions required by the U.S. Department of Transportation (DOT), whether or not expressly set forth in the preceding Contract provisions. All contractual provisions required by the DOT and applicable to the scope of a particular Contract awarded to Contractor by a Public Agency as a result of solicitation, as set forth in the most current FTA Circular 4220.1F, published February 8th, 2016, are hereby incorporated by reference. Anything to the contrary herein notwithstanding, all FTA mandated terms shall be deemed to control in the event of a conflict with other provisions contained in this Contract. Contractor agrees not to knowingly perform any act, knowingly fail to perform any act, or refuse to comply with any reasonable public agency requests that would directly cause public agency to be in violation of the FTA terms and conditions.

## NO FEDERAL GOVERNMENT OBLIGATIONS TO THIRD PARTIES

Agency and Contractor acknowledge and agree that, absent the Federal Government's express written consent and notwithstanding any concurrence by the Federal Government in or approval of the solicitation or award of the underlying Contract, the Federal Government is not a party to this Contract and shall not be subject to any obligations or liabilities to agency, Contractor, or any other party (whether or not a party to that contract) pertaining to any matter resulting from the underlying Contract.
*Contractor agrees to include the above clause in each subcontract financed in whole or in part with federal assistance provided by the FTA. It is further agreed that the clause shall not be modified, except to identify the subcontractor who will be subject to its provisions.*

## PROGRAM FRAUD AND FALSE OR FRAUDULENT STATEMENTS

Contractor acknowledges that the provisions of the Program Fraud Civil Remedies Act of 1986, as amended, 31 U.S.C. §§ 3801 et seq. and U.S. DOT regulations, "Program Fraud Civil Remedies," 49 CFR Part 31, apply to its actions pertaining to this Contract. Upon execution of the underlying Contract, Contractor certifies or affirms, to the best of its knowledge, the truthfulness and accuracy of any statement it has made, it makes, it may make, or causes to me

made, pertaining to the underlying Contract or the FTA assisted project for which this Contract Work is being performed.

In addition to other penalties that may be applicable, Contractor further acknowledges that if it makes, or causes to be made, a false, fictitious, or fraudulent claim, statement, submission, or certification, the Federal Government reserves the right to impose the penalties of the Program Fraud Civil Remedies Act of 1986 on Contractor to the extent the Federal Government deems appropriate.

Contractor also acknowledges that if it makes, or causes to me made, a false, fictitious, or fraudulent claim, statement, submission, or certification to the Federal Government under a contract connected with a project that is financed in whole or in part with Federal assistance originally awarded by FTA under the authority of 49 U.S.C. § 5307, the Government reserves the right to impose the penalties of 18 U.S.C. § 1001 and 49 U.S.C. § 5307 (n)(1) on the Contractor, to the extent the Federal Government deems appropriate.

*Contractor agrees to include the above clauses in each subcontract financed in whole or in part with Federal assistance provided by FTA. It is further agreed that the clauses shall not be modified, except to identify the subcontractor who will be subject to the provisions.*

# FEDERAL REQUIRED SIGNATURES

Offeror certifies compliance with all provisions, laws, acts, regulations, etc. as specifically noted in the pages above.  It is further acknowledged that offeror agrees to comply with all federal, state, and local laws, rules, regulations and ordinances as applicable.

Offeror _____ Fortinet, Inc. _____

Address _____ 899 Kifer Road _____

City/State/Zip _____ Sunnyvale, CA 94086 _____

Authorized Signature ___*Jerilyn Bailey*_____

Date _____ 11/15/2022 _____

# ANTITRUST CERTIFICATION STATEMENTS
# TEXAS GOVERNMENT CODE § 2155.005

I affirm under penalty of perjury of the laws of the State of Texas that:

(1) I am duly authorized to execute this contract on my own behalf or on behalf of the company, corporation, firm, partnership or individual (Company) listed below;

(2) In connection with this bid, neither I nor any representative of the Company has violated any provision of the Texas Free Enterprise and Antitrust Act, Tex. Bus. & Comm. Code Chapter 15;

(3) In connection with this bid, neither I nor any representative of the Company has violated any federal antitrust law; and

(4) Neither I nor any representative of the Company has directly or indirectly communicated any of the contents of this bid to a competitor of the Company or any other company, corporation, firm, partnership or individual engaged in the same line of business as the Company.

| | |
|---|---|
| Company Name | Fortinet, Inc. |
| Address | 899 Kifer Road |
| City/State/Zip | Sunnyvale, CA 94086 |
| Telephone Number | (850) 728-6504 |
| Fax Number | N/A |
| Email Address | baileyj@fortinet.com |
| Printed Name | Jerilyn Bailey |
| Title | Public Sector Contracts Manager |
| Authorized Signature | *Jerilyn Bailey* |
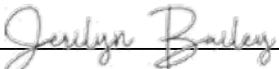
# STATE NOTICE ADDENDUM

The National Cooperative Purchasing Alliance (NCPA), on behalf of NCPA and its current and potential participants to include all county, city, special district, local government, school district, private K-12 school, higher education institution, state, tribal government, other government agency, healthcare organization, nonprofit organization and all other Public Agencies located nationally in all fifty states, issues this Request for Proposal (RFP) to result in a national contract.

For your reference, the links below include some, but not all, of the entities included in this proposal:

http://www.usa.gov/Agencies/State_and_Territories.shtml

https://www.usa.gov/local-governments

**ATTACHMENTS**

1.  Fortinet Security Fabric

2.  Fortinet Corporate Brochure (Q3 2022 – Convergence of Networking and Security)

3.  Fortinet Support Services

4.  Fortinet Product Certifications Brochure

5.  Fortinet EULA and Warranty

# Fortinet Security Fabric

The industry's highest-performing integrated cybersecurity mesh platform

## Security-Driven Networking

**FortiGate**
NGFW w/ SOC acceleration and industry-leading secure SD-WAN

**FortiGate SD-WAN**
Application-centric, scalable, and Secure SD-WAN with NGFW

**FortiExtender**
Extend scalable and resilient LTE and LAN connectivity

**FortiAP**
Protect LAN Edge deployments with wireless connectivity

**FortiSwitch**
Deliver security, performance, and manageable access to data

**Linksys HomeWRK**
Enterprise networking solution for remote and hybrid workers

**FortiSASE**
Scalable, Simple, and Secure Access for Remote Workforce

**FortiProxy**
Enforce internet compliance and granular application control

**FortiIsolator**
Maintain an "air-gap" between browser and web content

## Cloud Security

**FortiGate VM**
NGFW w/ SOC acceleration and industry-leading secure SD-WAN

**FortiDDoS**
Machine-learning quickly inspects traffic at layers 3, 4, and 7.

**FortiCWP**
Manage risk and compliance through multi-cloud infrastructures

**FortiDevSec**
Continuous application security testing in CI/CD pipelines

**FortiWeb**
Prevent web application attacks against critical web assets

**FortiADC**
Application-aware intelligence for distribution of application traffic

**FortiGSLB Cloud**
Ensure business continuity during unexpected network downtime

**FortiMail**
Secure mail gateway to protect against SPAM and virus attacks

**FortiCASB**
Prevent misconfigurations of SaaS applications and meet compliance

## Zero Trust Access

**FortiNAC**
Enforce dynamic network access control and network segmentation

**ZTNA Agent**
Remote access, application access, and risk reduction

**FortiAuthenticator**
Identify users wherever they are and enforce strong authentication

**FortiToken**
One-time password application with push notification

**FortiClient Fabric Agent**
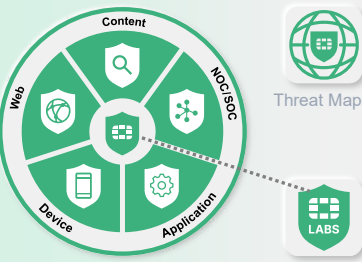IPSec and SSL VPN tunnel, endpoint telemetry and more

**FortiConnect**
Simplified guest access, BYOD, and policy management

## FortiGuard Threat Intelligence
Powered by FortiGuard Labs

Content
NOC/SOC
Application
Device
Web

Threat Map

LABS

## Fabric Management Center: NOC

**FortiManager**
Centralized management of your Fortinet security infrastructure

**FortiGate Cloud**
SaaS w/ zero touch deployment, configuration, and management

**FortiMonitor**
Analysis tool to provide NOC and SOC monitoring capabilities

**FortiAIOps**
Network inspection to rapidly analyze, enable, and correlate

**FortiExtender Cloud**
Deploy, manage, and customize LTE internet access

**FNDN**
Exclusive developer community for access to advanced tools & scripts

## Open Ecosystem

The industry's most extensive ecosystem of integrated solutions

**Fabric Connectors**
Fortinet-developed

**DevOps Tools & Scripts**
Fortinet & community-driven

**Fabric API Integrations**
Partner-led

**Extended Ecosystem**
Threat sharing w/ tech vendors

## Fabric Management Center: SOC

**FortiDeceptor**
Discover active attackers inside with decoy assets

**FortiNDR**
Accelerate mitigation of evolving threats and threat investigation

**FortiEDR**
Automated protection and orchestrated incident response

**FortiSandbox / FortiAI**
Secure virtual runtime environment to expose unknown threats

**FortiAnalyzer**
Correlation, reporting, and log management in Security Fabric

**FortiSIEM**
Integrated security, performance, and availability monitoring

**FortiSOAR**
Automated security operations, analytics, and response

**FortiTester**
Network performance testing and breach attack simulation (BAS)

**SOC as a Service**
Continuous awareness and control of events, alerts, and threats

**Incident Response Service**
Digital forensic analysis, response, containment, and guidance

## FortiCare Support Services

**FortiCare Essentials**
15% of hardware, FG-80 & below

**FortiCare Premium***
20% of hardware

**FortiCare Elite****
25% of hardware*

\* FortiCare Premium is formerly 24x7 Support. Lower support price for Switches and APs

** Response time for High Priority tickets. Available for FortiGate, FortiManager, FortiAnalyzer, FortiSwitch, and FortiAP

**Fortinet Brochure**
Highlighting our broad, integrated, and automated solutions, quarterly

**Free Training**
Fortinet is committed to training over 1 million people by 2025

**Free Assessments**
Validate existing network controls for NGFW, Email, and SD-WAN

**FortiOS**
The Heart of the Fortinet Security Fabric

**FortiCamera**
Centrally-managed HDTV-quality security coverage reliability
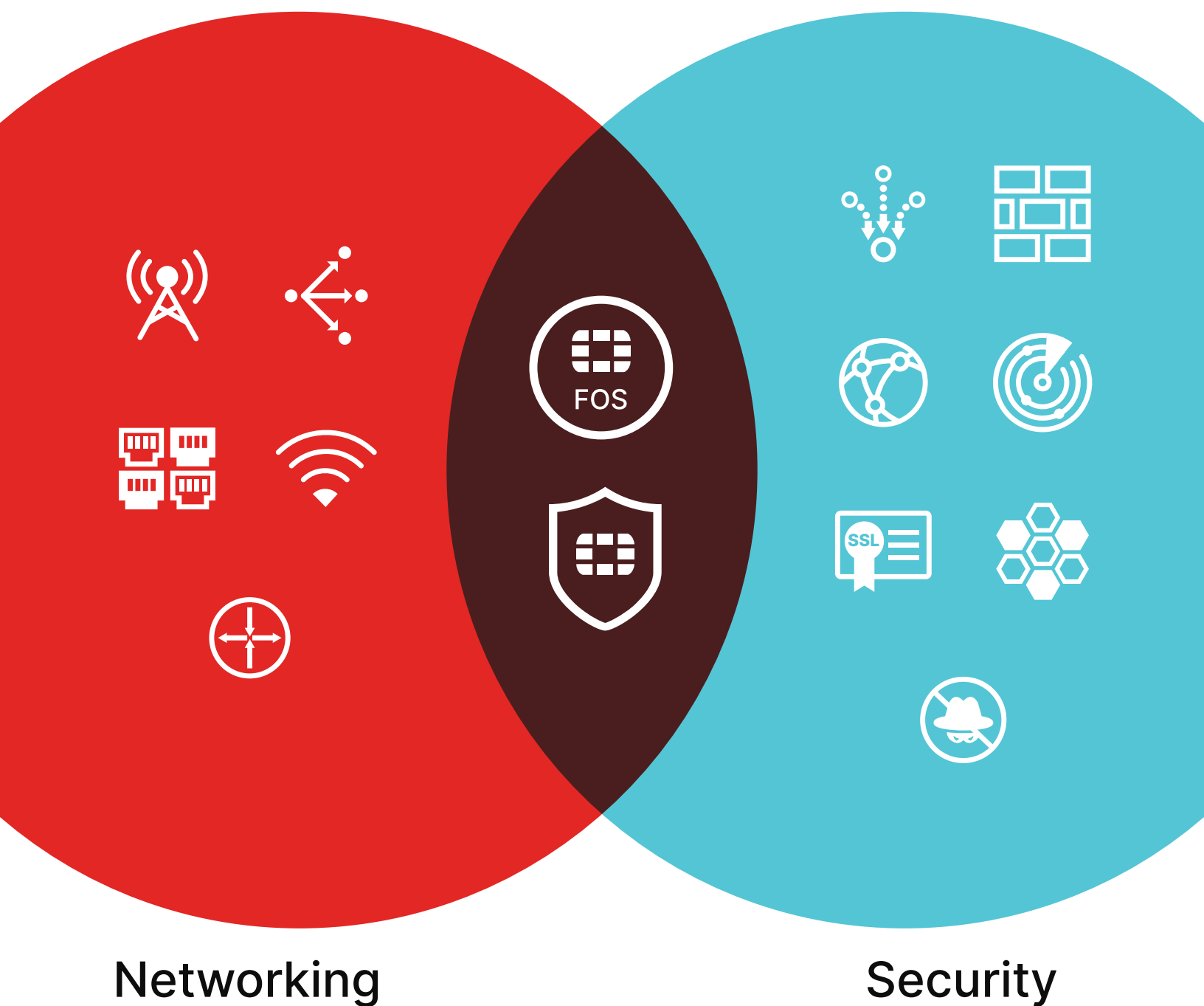
**FortiFone**
Robust IP Phones w/ HD Audio with centralized management

# Convergence of Networking and Security

Digital Security, everywhere you need it.



**Networking**

**Security**

# FORTINET®

## FY 2021 Results

**Revenue:** $3.34 B  
**Billings:** $4.18 B

---

## Q2 2022 Results

**Revenue:** $1.030 B  
**Billings:** $1.304 B

**Op. Margin (GAAP):** 19.0%  
**EPS (GAAP):** $0.21/share

**Cash + Investments:** $1.943 B  
**Market Cap:** $44.6 B (As of June 30, 2022)

---

## Customers
595,000+

---

## Cumulative Units Shipped
8.8+ Million

---

## Headcount By Region

| | | |
|---|---|---|
| **AMERICAS** | US | **3,413** |
| | CANADA | **2,162** |
| | REST OF AMERICAS | **784** |
| **EMEA** | FRANCE | **468** |
| | UK | **382** |
| | REST OF EMEA | **1,939** |
| **APAC** | INDIA | **585** |
| | JAPAN | **513** |
| | REST OF APAC | **1,262** |
| **TOTAL** | | **11,508** |

ALL INFORMATION AS OF JUNE 30, 2022

## Strong Growth in Annual Billings and Profitability

### BILLINGS

CAGR: 24%

| 2017 | 2018 | 2019 | 2020 | 2021 |
|---|---|---|---|---|
| 1.8B | 2.2B | 2.6B | 3.1B | 4.2B |

### GAAP OPERATING MARGIN

| 2017 | 2018 | 2019 | 2020 | 2021 |
|---|---|---|---|---|
| 7.5% | 13.0% | 16.2% | 20.5% | 19.5% |
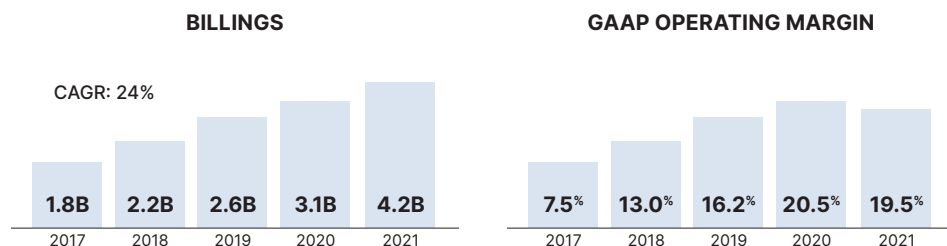
## Highly Diversified Across Regions and Segments

### Q2 2022 REVENUE BY REGION
- EMEA 38.0%
- AMERICAS 40.2%
- APAC 21.8%
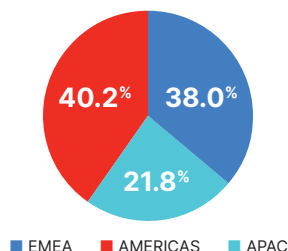
### Q2 2022 BILLINGS BY SEGMENT
- HIGH-END 32.3%
- MIDRANGE 42.3%
- ENTRY-LEVEL 25.4%
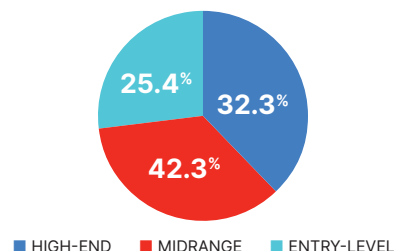
## Technological Leadership

Nearly 3X more patents than comparable Network Security companies

**US Patents**
- FORTINET 925
- Palo Alto Networks 344
- SonicWall 219
- Zscaler 139
- Check Point 95
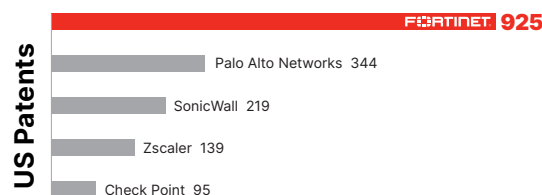
Source: US Patent Office, As of June 30, 2022

**1279 Global Patents**
- **925** U.S. Patents
- **354** International Patents (247 Pending Patents)

## A Large and Growing Total Available Market

Total Addressable market of $138B in 2022 growing to $199B by 2026
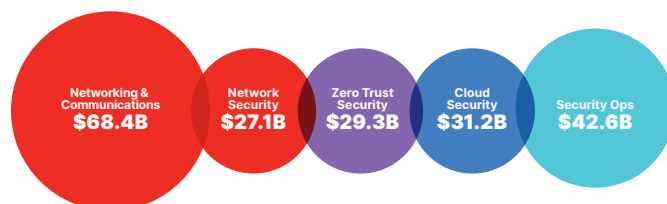
Source: Fortinet estimates based on recent analyst research. 2026 opportunity shown.

- Networking & Communications $68.4B
- Network Security $27.1B
- Zero Trust Security $29.3B
- Cloud Security $31.2B
- Security Ops $42.6B

## The Most Deployed Network Security Solution

Over One-Third of All Firewall Shipments

IDC    FORTINET

Unit Share — Cisco, Check Point, Palo Alto Networks, 2009–2021
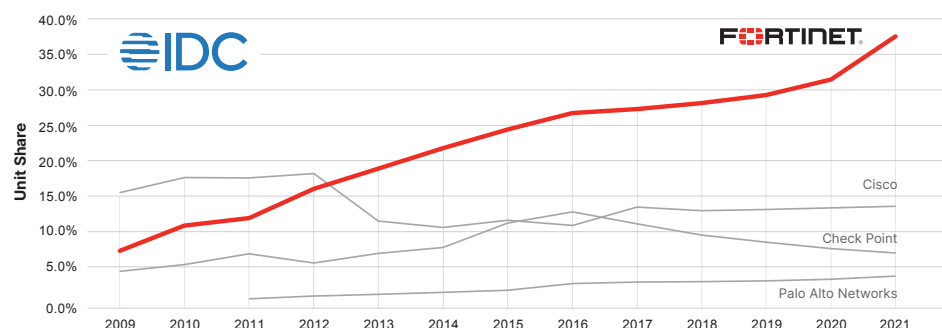
Source: IDC Worldwide Security Appliance Tracker, February 2022 (based on unit shipments of Firewall, UTM, and VPN appliances)

# Fortinet – Making possible a digital world you can always trust

For over 20 years, Fortinet has been a driving force in the evolution of cybersecurity and the convergence of networking and security. Our network security solutions are the most deployed, most patented, and among the most validated in the industry. Our broad, complementary portfolio of cybersecurity solutions are built from the ground up with integration and automation in mind, enabling more efficient, self-healing operations and a rapid response to known and unknown threats.

## Investing In Global Scale

- With over 2M square feet of real estate owned, we are investing in long term economic growth.
- Commitment to carbon neutral by 2030.
- New state-of-the-art LEED-Gold Certified 172,000 sqft HQ building.

BURNABY
SOPHIA
OTTAWA
CHICAGO
BAY AREA
FRISCO
SUNRISE

## Mission: to secure people, devices and data everywhere

**Founded:** October 2000

**Headquarters:** Sunnyvale, CA

**Fortinet IPO (FTNT):** November 2009
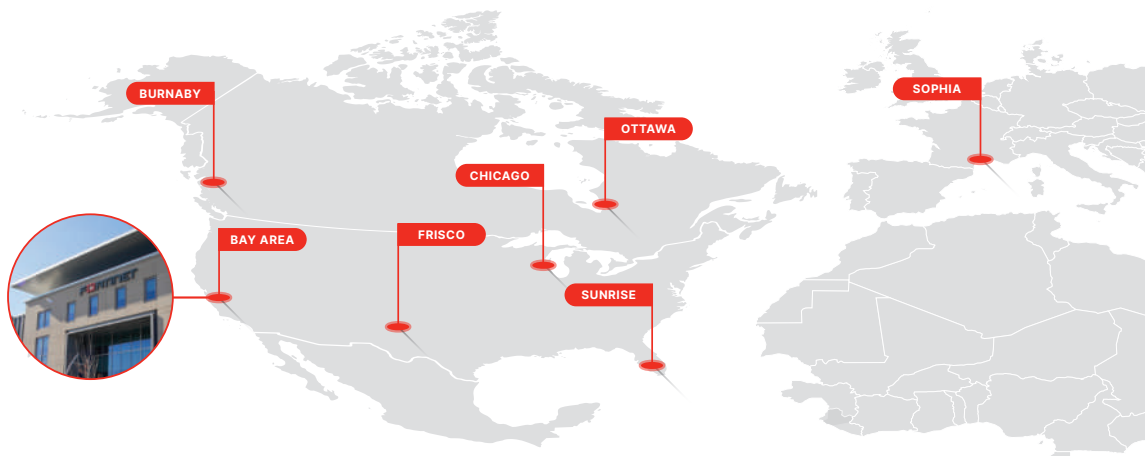
**NASDAQ 100 and S&P 500:** Only cybersecurity company in both

Investing in the future **$10B** billings by 2025

## Corporate Social Responsibility

Learn more at **Fortinet.com/CSR**

A digital world you can always trust is essential to achieving just and sustainable societies. At Fortinet, we believe it is our corporate social responsibility to deliver on that vision by innovating sustainable security technologies, diversifying cybersecurity talent, and promoting responsible business across our value chain.

**Innovative for a Safe Internet**

**Growing an Inclusive Cybersecurity Workforce**

**Respecting the Environment**

**Promoting Responsible Business**
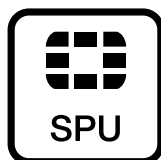
## Key Fortinet Advantages

### Security Fabric

Organically developed, highly integrated and automated cybersecurity platform

### Security Processors
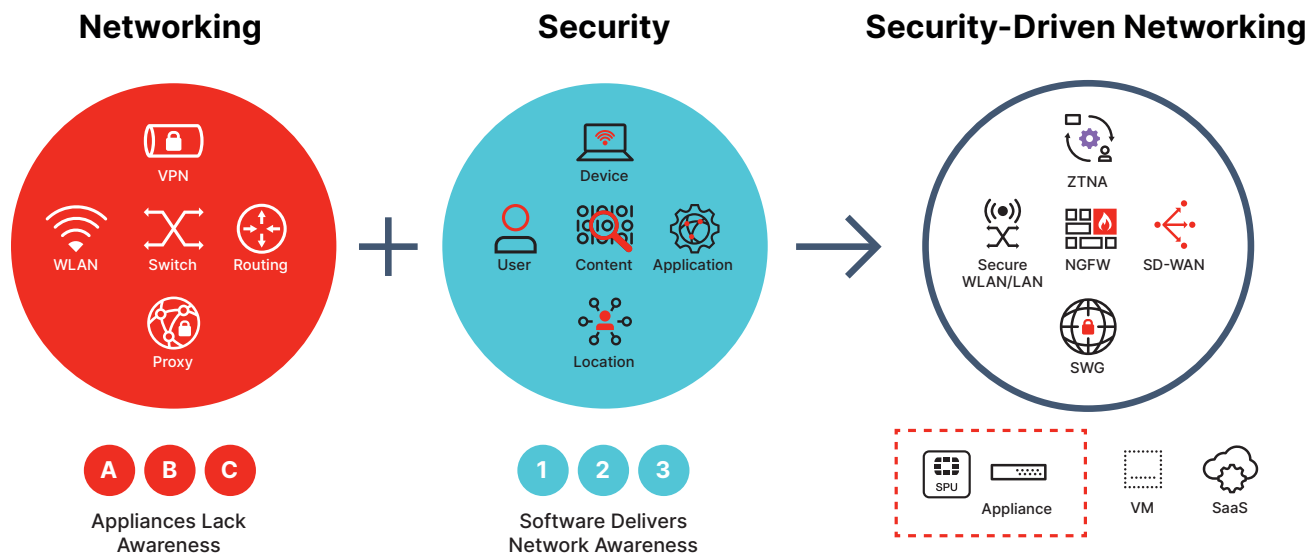
SPU

Superior NGFW and SD-WAN performance and efficiency

| | Value & Performance |
|---|---|
| <5 | Integration |
| <50 | Prevention |
| 100s+ | Detection |

# of companies

The only company to excel at all key stages of network security

# The Convergence of Networking and Security

Traditional networking lacks awareness of content, applications, users, devices, location and more. Organizations have overlaid security solutions on to the network later to account for this shortcoming — but doing so has led to increased management complexity, performance bottlenecks, poor user experience, and the potential introduction of new exploitable gaps or vulnerabilities. A better Security-driven Networking approach converges networking and security into a single, accelerated solution. A specially designed operating system and security processors work in concert to greatly improve network performance and security posture, adding greater awareness while also improving user experience, easing management complexity, and decreasing footprint and power consumption.



**Networking** — Appliances Lack Awareness — A B C

**Security** — Software Delivers Network Awareness — 1 2 3

**Security-Driven Networking** — ZTNA, Secure WLAN/LAN, NGFW, SD-WAN, SWG — SPU Appliance, VM, SaaS

# Consolidation of Vendors and Point Solutions to a Platform

Cybersecurity has traditionally been deployed one solution at time, in response to each emerging problem or challenge. However, individual security solutions — typically from a new vendor — are not designed to work well with the other deployed solutions. With meaningful levels of cross-vendor integration and automation proving difficult to achieve, management complexity is massively increased, and effective response to new threats is simply too slow. A more effective approach is to consolidate point product vendors into a cybersecurity platform, allowing for much tighter integration, increased automation, and a more rapid, coordinated, and effective response to threats across the network.



**Cybersecurity Point Products**

*20 Vendors*

**Cybersecurity Platform Approach**
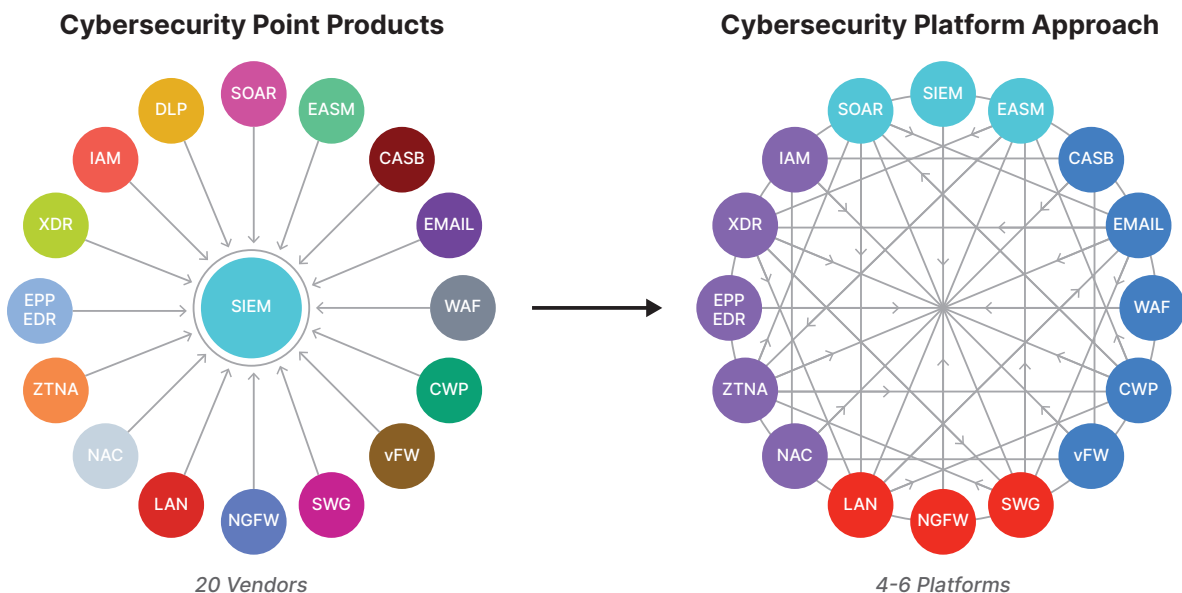
*4-6 Platforms*

# The Fortinet Security Fabric

The Fortinet Security Fabric is at the heart of the Fortinet security strategy. It is a platform organically built around a common operating system and management framework to enable broad visibility, seamless integration and interoperability between critical security elements, and granular control and automation.

## Broad

visibility and protection of the entire digital attack surface to better manage risk.

## Integrated

solution that reduces management complexity and shares threat intelligence.

## Automated

self-healing networks with AI-driven security for fast and efficient operations.

Learn more at **Fortinet.com/SecurityFabric**
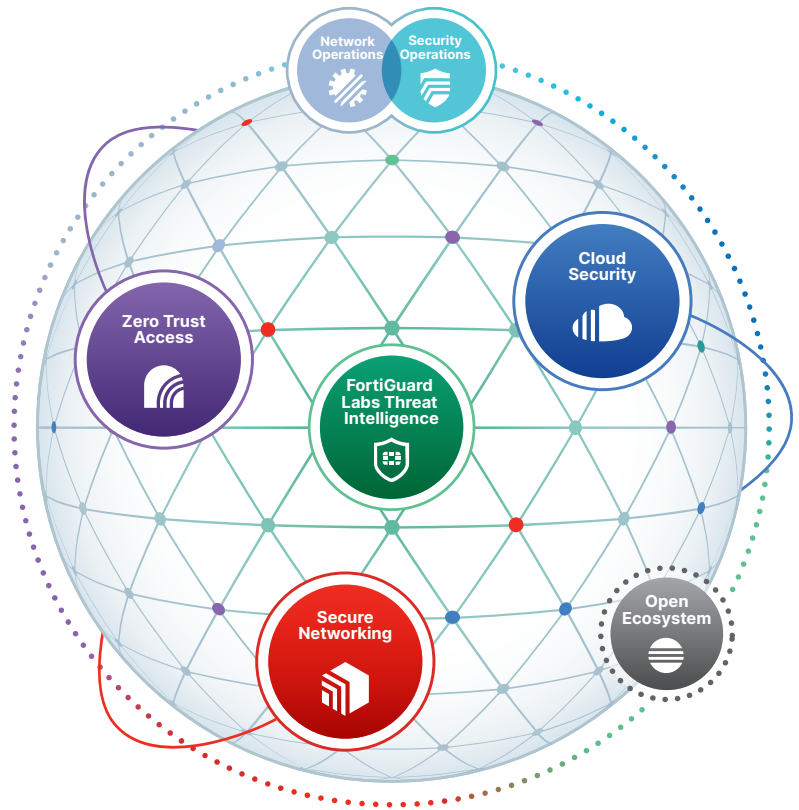


# Broad Portfolio of Solutions to Protect Your Digital Attack Surface

**Zero Trust Access**
- ZTNA Agent
- Authentication
- MFA/Token
- SASE

**Secure Networking**
- Network Firewall
- SD-WAN
- SD-Branch
- Web Proxy
- Wi-Fi
- Switching
- 5G/LTE
- Network Access Control
- And More...

**Cloud Security**
- Cloud-native Protection
- DevSecOps
- Cloud Firewall
- SD-WAN for Multi-cloud
- WAF
- Email Security
- ADC / GSLB
- Anti-DDOS
- CASB

**Network Operations**
- Network Management
- Network Orchestration
- Network Monitoring
- Cloud Management
- Digital Experience Monitoring

**Security Operations**
- Endpoint (EDR/ XDR)
- Automation: SIEM/ SOAR
- Managed SOC & MDR
- DRPS, EASM
- Deception

**Open Ecosystem**
- Fabric Connectors
- Fabric API
- Fabric DevOps
- Extended Ecosystem
- 490+ Open Ecosystem
- Integrations

LABS

# FortiGuard Labs – Industry-leading Threat Intelligence

Founded in 2002, FortiGuard Labs is Fortinet's elite cybersecurity threat intelligence and research organization. Partnering with law enforcement agencies, government organizations, and security vendor alliances worldwide to fight emerging global security risks. FortiGuard labs maintain real-time threat intelligence and innovative prevention tactics and tools across the Fortinet Security Fabric in three key categories:

### Trusted ML and AI
Stop unknown faster with Powerful combination of actionable local learning and AI & ML models on large-scale cloud-driven data lakes.

### Real-Time Threat Intelligence
Proactive security posture through continuous security updates based on in-house research and collaboration.

### Threat hunting and Outbreak Alerts
Faster remediation with Alerts, analysis and detection, prevention and remediation tools including outbreaks.

**Global Leadership & Collaboration:**  CYBER THREAT ALLIANCE   WORLD ECONOMIC FORUM   INTERPOL   NCI AGENCY

# FortiGuard AI-Powered Security

Rich set of industry leading security capabilities unified into one security framework. Delivering coordinated, context-aware policy for hybrid deployments across networks, endpoints, and clouds. The services continually assess the risk and automatically adjust the prevention to counter known and unknown threats in real-time.

### Market Leading Security as a Service
ML-enabled security, deployed close to the protected assets powered by FortiGuard Labs

### Consistent Context Aware Policy
Centralized detection and prevention delivered from the cloud built for hybrid environments

### Coordinated Real-Time Prevention
Continuously assess the risks and automatically respond and counter known and unknown threats

# FortiGuard Security Integration Across the Security Fabric

|  |  | FortiGate (HW/VM/SASE) | Proxy | FortiTrust | XDR | FortiWeb | FortiMail | FortiADC | SOC Platforms | FortiNDR |
|---|---|---|---|---|---|---|---|---|---|---|
| **Content Security** | Antivirus | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |  | ✓ |
|  | IL SBX | ✓ |  |  | ✓ | ✓ | ✓ | ✓ |  |  |
|  | Credential Stuffing | ✓ | ✓ |  |  | ✓ |  | ✓ |  |  |
| **Web Security** | URL | ✓ | ✓ | ✓ | ✓ | ✓ |  | ✓ |  | ✓ |
|  | DNS | ✓ | ✓ | ✓ | ✓ |  |  |  |  |  |
|  | IP-REP | ✓ |  |  |  | ✓ | ✓ |  |  |  |
| **Device Security** | DVC PROT | ✓ |  |  |  |  |  |  |  |  |
|  | IPS | ✓ | ✓ | ✓ |  |  |  |  |  | ✓ |
|  | BOT/C2 | ✓ | ✓ | ✓ | ✓ |  | ✓ |  |  |  |
| **Application Security** | WAF SIG |  |  |  |  | ✓ |  |  |  |  |
|  | ANN |  |  |  |  |  |  | ✓ |  |  |
|  | AntiSpam |  |  |  |  |  | ✓ |  |  |  |
| **Soc Security** | MITRE ATT&CK |  |  |  | ✓ |  |  |  | ✓ |  |
|  | Threat Hunting |  |  |  | ✓ |  |  |  | ✓ |  |
|  | Auto IR |  |  |  | ✓ |  |  |  | ✓ |  |
|  | Outbreak |  |  |  |  |  |  | ✓ | ✓ | ✓ |
|  | IoC |  |  |  | ✓ |  |  |  | ✓ | ✓ |
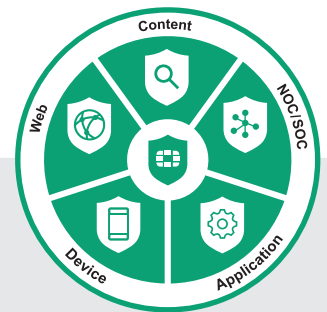
## New in FortiOS 7.2

NEW FortiSandbox Inline Blocking

NEW IoT/ IT Device protection

NEW Dedicated IPS

NEW SOC as a Service

NEW Outbreak Detection

Enhanced Web Security

More FortiGuard subscription services are available across our broad Security Fabric portfolio of solutions

Learn more at **Fortinet.com/fortiguard**

# FortiOS – The Foundation of the Security

FortiOS is the foundation of the Fortinet Security Fabric, converging and consolidating many security and networking technologies and use cases into a simplified, single policy, and management framework.

## What's New In FortiOS 7.2

**FortiGate SD-WAN**
Automated Overlay Orchestration and Large Scale Zero Touch Provisioning

**FortiGate Firewall**
FortiGate is the first next-generation firewall to support HTTP/3.0

**SD-Branch**
Automation, simplified Deployment, and Orchestration for Global Scale management

**LAN Edge**
Zero Touch Provisioning Campus and Large-Scale SD-Branch

**ZTNA**
Unified Policy Configuration in a Single GUI

**FortiToken / FortiToken Cloud**
Fido-based passwordless Authentication

**SASE**
Automated provisioning of ZTNA agents & Apps from FortiSASE
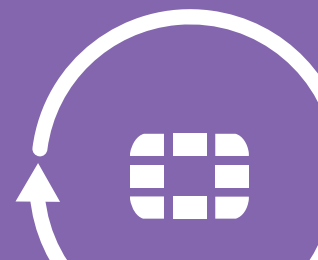
**Identity**
Zero Touch Provisioning Campus and Large-Scale SD-Branch

# FortiTrust – Redefining the Future of Security Services

FortiTrust provides user-based licensing across all networks, endpoints and clouds

- **Access:** Add ZTNA to your FortiGate-based network.
- **Identity:** Cloud-based subscription across enterprise hybrid environments.

# FortiCare – Expertise At Your Service

FortiCare Services help thousands of organizations every year to get the most out of their Fortinet Security Fabric solutions. We have over 1,400 experts providing accelerated implementation, reliable assistance, and proactive care through advanced support and professional services to maximize your security and performance.

**1400+** EXPERTS

**24×7** TECHNICAL SUPPORT

**23** GLOBAL SUPPORT CENTERS

Adopting new technologies is not a project with a start and a finish. Instead, it is a journey from design and implementation to optimization, operations, and ongoing management of the solution. Fortinet has you covered every step of the way, freeing up your resources to focus on your business needs.

## Design

**Business Alignment**

- High-level design
- Low-level design
- Product-agnostic workshops

## Deploy

**Accelerated Implementation**

- Migration
- Configuration
- Implementation
- Validation
- Knowledge Transfer

## Operate

**Reliable Assistance**

- 24×7 Support
- Premium hardware replacement
- Technical account management
- Proactive Incident avoidance
- Dedicated resources

## Optimize

**Performance Excellence**

- Health checks
- Software upgrade recommendation
- Incident readiness
- Penetration testing

## Evolve

**Personalized Care**

- Product upgrade assistance
- Transformation readiness
- Migration & replacement
- Software upgrade

# The SPU Advantage

Fortinet's Security Processors (SPUs) radically increase the speed, scale, efficiency and value of Fortinet solutions while greatly improving user experience, reducing footprint and power requirements. From entry-level to high-end solutions, SPU-powered Fortinet appliances deliver superior Security Compute Ratings versus industry alternatives.

### Network Processor 7
**NP7**

Network Processors operate in-line to deliver unmatched performance for network functions and hyperscale for stateful firewall functions.
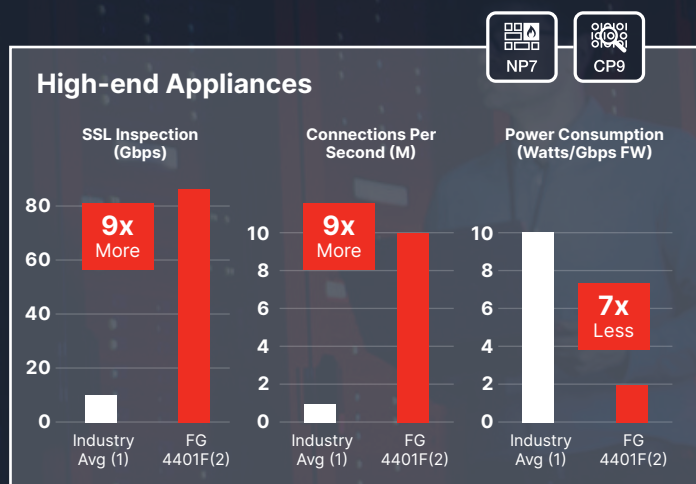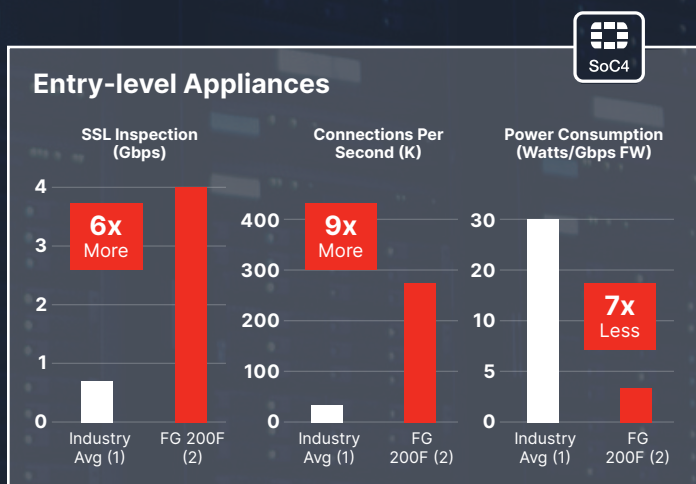
### Content Processor 9
**CP9**

As a co-processor to the main CPU, Content Processors offload resource-intensive processing and drive content inspection to accelerate security functions.

### System-on-a-Chip 4
**SoC4**

The System-on-a-Chip consolidates network and content processing, delivering fast application identification, steering, and overlay performance.

Security Compute Ratings are benchmarks that compare the performance metrics of Fortinet SPU-based next-generation firewalls to similarly priced solutions from vendors that utilize generic processors for networking and security.



## Entry-level Appliances — SoC4

**SSL Inspection (Gbps)** — 6x More — Industry Avg (1), FG 200F (2)
**Connections Per Second (K)** — 9x More — Industry Avg (1), FG 200F (2)
**Power Consumption (Watts/Gbps FW)** — 7x Less — Industry Avg (1), FG 200F (2)

## High-end Appliances — NP7, CP9

**SSL Inspection (Gbps)** — 9x More — Industry Avg (1), FG 4401F(2)
**Connections Per Second (M)** — 9x More — Industry Avg (1), FG 4401F(2)
**Power Consumption (Watts/Gbps FW)** — 7x Less — Industry Avg (1), FG 4401F(2)

[1] Industry average (entry-level) is calculated as the average of the similarly priced PAN-820, Cisco FPR-1120, Juniper SRX-345, and Check Point SG-3600. Industry average (high end) is calculated as the average of the similarly priced PAN-7050, Cisco FPR-9300, Juniper SRX-5400, and Check Point SG-28000. All data from public datasheets.
[2] Fortinet metrics from public datasheets.

# New Product Spotlight: FortiGate 4800F series

Deliver ultra-high performance to secure Hyperscale data centers and 5G

**Ultra-scalable and high-performance Security** — NP7

**Flexible, scalable dynamic, segmentation**

**Secure, ultra-high-performance DCI with 400G support**

| Specification | FortiGate 4801F[1] | Security Compute Rating | Industry Average[2] | PAN PA-5450[3] | Check Point Quantum 28000 | Cisco FPR-4145 | Juniper SRX-5400[4] |
|---|---|---|---|---|---|---|---|
| Firewall | 2.4 Tbps | 15x | 158 Gbps | 136.4 Gbps | 145 Gbps | 80 Gbps | 270 Gbps |
| IPsec VPN | 800 Gbps | 19x | 42 Gbps | 34.8 Gbps | 49 Gbps | 23 Mbps | 60 Gbps |
| Threat Prevention | 70 Gbps | 1.5x | 46 Gbps | 61.8 Gbps | 30 Gbps | N/A | N/A |
| SSL Inspection | 55 Gbps | 5.5x | 10 Gbps | N/A | N/A | 10 Gbps | N/A |
| Concurrent Sessions | 280M/1760M[2] | 34x | 51M | 40M | 32M | 40M | 91M |
| Connections per second | 900K/25M[2] | 19x | 1.3M | 1.45M | 615K | 1.5M | 1.7M |

Notes:
1. Fortinet: Enabled by a Hyperscale License
2. PAN: Calculated with 2xNC and 2xDPC cards, no services and support. PAN Application Firewall used as they don't publish stateful FW
3. Juniper: SRX5400E-B2

# Training and Certifications

## Fortinet NSE Certification Program

The Fortinet Network Security Expert (NSE) Certification Program is an 8-level training and assessment program designed for customers, partners, and employees to help close the cybersecurity skills gap. With over 840,000 security certifications to date, Fortinet delivers expert-level training in local languages in 136 countries and territories worldwide through our ecosystem of Authorized Training Centers, academic partners, and a variety of online options (many of them free of charge).

## Fortinet Training & Education Partner Programs

The Fortinet Training Institute's ecosystem of public and private partnerships help Fortinet address the skills gap by increasing the access and reach of our cybersecurity certifications and training. The Academic Partner program works with academic institutions including K-12 and higher education. The Education Outreach program partners with industry, academia, government, and nonprofits to reach a broad population, in 94 countries and territories, while also focusing on recruiting women, minorities, veterans, and other underrepresented groups.

**930,000+** CERTIFICATIONS

**471** ACADEMIES PARTNERS

**29** EDUCATION OUTREACH PARTNERS

### Information Security Awareness
Learn about today's cyberthreats and how you can secure your information.

### Analyst
Develop a detailed understanding of how to implement network security management and analytics.

### Security Associate
Learn about security solutions that have been created to address security problems faced by organizations.

### Specialist
Develop an understanding of the Security Fabric products that augment FortiGate, providing deeper and more comprehensive network security.

### Security Associate
Learn about the key Fortinet products and the cybersecurity problems they address.

### Architect
Develop the knowledge required to integrate Fortinet products into network security solution deployment and administration.

### Professional
Develop the knowledge required to manage the day-to-day configuration, monitoring, and operation of FortiGate devices to support corporate network security policies.

### Expert
Demonstrate the ability to design, configure, install, and troubleshoot a comprehensive network security solution in a live environment.

Learn more at **Fortinet.com/nse-training**

Figures as of June 30, 2022

# New Fortinet Security Awareness and Training Service

The Security Awareness and Training service offers every organization the ability to further protect their critical digital assets from cyber threats by building employee cybersecurity awareness and creating a cyber-aware culture.

# Free cybersecurity awareness and training for all U.S. School Districts

At the National Cyber Workforce and Education Summit at the White House on July 19, 2022, Fortinet announced it is offering a customized academic version of its Security Awareness and Training service free to all U.S school districts starting with more than 8 million staff and faculty. This offering is part of Fortinet's mission to help close the cybersecurity skills gap.

# Our Pledge to Train 1 Million People by 2026

Fortinet has pledged to train 1 million people globally over 5 years through its Training Advancement Agenda (TAA) and Fortinet Training Institute programs to help close the cybersecurity skills gap. January 2022 marked the start of this five-year pledge that will use Fortinet's award-winning certification program content as the basis for meeting this goal. The Fortinet Training Institute has been recognized by various organizations for our contribution to excellence in cybersecurity training and certification as well as our many programs that help close the cybersecurity skills gap.

**CYBER SECURITY EXCELLENCE AWARDS ★ WINNER ★ 2022**

**2022 GLOBEE AWARDS SILVER WINNER CYBER SECURITY GLOBAL EXCELLENCE**

# Our Global Partner Commitment

Fortinet is a channel-centric company that has created a large, global network of trusted advisors that customers can rely on to secure their digital transformation and strategically drive their business growth.

## ENGAGE
**FORTINET PARTNER PROGRAM**

**60,000+**
**ACTIVE PARTNERS**

The Engage Partner Program is designed to help partners built a valuable, highly-differentiated security practice that leverages the industry's best solutions to drive customer success. Fortinet's global partner program is driven by three basic concepts:

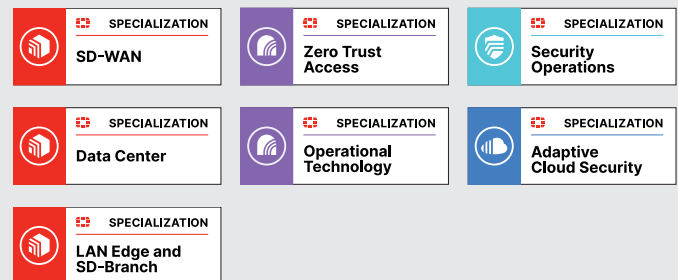## Growth Through Technology Differentiation

Fortinet's breadth of products are tightly integrated into one highly-automated, high-performing platform that spans endpoint, network, and cloud, and includes tools to easily connect with adjacent technologies.

## Business Success with Proven Credibility

Fortinet's superior technology innovation and industry leading threat intelligence, alongside our customer ratings and independent analyst reports leadership validates and differentiates our partners' offerings.

## Long-term, Sustained Growth

The Engage Partner Program offers sustained sales, marketing, and executive support so you can grow productive, predictable, and successful relationships. With drivers of growth built into the program, like our Specializations, we provide paths to expertise for solutions that are driving demand in the market — ensuring you are positioned for success.

| SPECIALIZATION | SPECIALIZATION | SPECIALIZATION |
|---|---|---|
| SD-WAN | Zero Trust Access | Security Operations |
| Data Center | Operational Technology | Adaptive Cloud Security |
| LAN Edge and SD-Branch | | |

# Analyst Recognition

| **Gartner** MAGIC QUADRANTS **7** | • Network Firewall<br>• SD-WAN<br>• WLAN/LAN<br>• Endpoint<br>• SIEM<br>• WAAP<br>• Indoor Location Services | **Gartner** MARKET GUIDES **8** | • DEM<br>• VPN<br>• NAC<br>• EMAIL<br>• IRM<br>• XDR<br>• SOAR<br>• Indoor Location Services | **Gartner** #1 IN CRITICAL CAPABILITIES **5** | Network Firewall<br>• Data-Center Edge<br>• Distributed Edge<br><br>SD-WAN<br>• Security w/ SD-WAN<br>• Small Branch WAN<br>• Remote Workforce | **Gartner** PEER INSIGHTS CUSTOMERS' CHOICE **4** | • Network Firewall<br>• WLAN/LAN Access Infrastructure<br>• Email Security<br>• WAN Edge Infrastructure |
|---|---|---|---|---|---|---|---|
| **FORRESTER** WAVES **4** | • Enterprise Email Security<br>• ICS<br>• Endpoint Detection and Response<br>• Enterprise Firewalls | **FORRESTER** NOWTECHS **5** | • WAF<br>• All-In-One ZeroTrust Edge<br>• Software-Defined WAN<br>• Endpoint Detection and Response<br>• Enterprise EmailSecurity | **FROST & SULLIVAN** TOP VENDOR & LEADERSHIP AWARDS **6** | • SD-WAN<br>• Critical Infrastructure<br>• SWG<br>• NAC<br>• WAN Edge Infrastructure<br>• North America Healthcare | **IDG** MARKETSCAPE LEADER & MAJOR PLAYER **2** | • Worldwide SD-WAN Infrastructure<br>• Modern Endpoint |
| **WESTLANDS ADVISORY** PLATFORM NAVIGATOR **1** | • IT/OT Security Platform | **kuppingercole ANALYSTS** LEADERSHIP COMPASS **2** | • SIEM<br>• ICS | **GIGAOM** GIGAOM RADAR **2** | • Security Service Access (SSA) - Forward Mover<br>• Zero-Trust Network Access (ZTNA) - Fast Mover | | |

# Gartner.

Fortinet is recognized as a LEADER in 2 Gartner® 2021 Magic Quadrant™ Reports:

**Network Firewalls**     **WAN Edge Infrastructure**

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Fortinet is also recognized in 4 additional Gartner 2021 Magic Quadrant Reports, including a wide range of technologies:

**Web Application and API Protection**     **SIEM**

**Wired and WLAN**     **Endpoint Protection Platforms**

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And Fortinet is an 'Honorable Mention' in 2 additional Gartner 2020/2021 Magic Quadrant Reports:

**Secure Web Gateway**     **Indoor Location Services**

Learn more at **Fortinet.com/solutions/gartner-magic-quadrants**

## Third Party Testing and Certifications

Fortinet submits its products for impartial, third party performance and effectiveness testing with the most prominent organizations in the industry, with consistent positive results.

| virus BULLETIN | • Only vendor with all three VB100, VBSpam, and VBWeb certifications<br>• Highest "VBSpam+" rating | ICSAlabs CERTIFIED | Certified in 5 technology areas:<br>• Anti-Malware Network<br>• Network Firewall<br>• IPsec VPN<br>• Web Application Firewall<br>• Advanced Threat Defense |
| --- | --- | --- | --- |
| AV comparatives | • Antiphishing Approved | MITRE | 100% Protection, 2 Years in a Row<br>• All Test Cases<br>• All Signature-Independent<br>• Top Analytical Detection |

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## CUSTOMER RECOGNITION

**Gartner peerinsights customers' choice™**

Gartner Peer Insights Customers' Choice distinctions are based on the ratings of vendors by verified end-user professionals across a variety of industries and from locations around the world. These distinctions take into account both the number of end-user reviews a vendor receives, along with the overall ratings score a vendor receives from those end users.

**Fortinet is proud to be named a Gartner Peer Insights Customers' Choice in several critical areas:**

**Network Firewalls**

**Wired and Wireless LAN Access Infrastructure**

**Email Security**

**WAN Edge Infrastructure**

See our Gartner Peer Insights reviews and distinctions at **www.gartner.com/reviews**

# Fortinet secures over half a million enterprises, service providers, and government organizations around the world.

## Alaska AIRLINES

5th largest airline in the United States.

**HQ: United States**

## Region Stockholm

Sweden's largest regional health provider.

**HQ: Sweden**

## SoftBank

SoftBank is a multinational conglomerate that aspires to drive towards digital transformation.

**HQ: Japan**

## Checkers

A chain of double drive-thru restaurants in the United States. The company operates Checkers and Rally's restaurants in 28 states, and the District of Columbia.

**HQ: United States**

## UNIVERSITY OF BIRMINGHAM

One of the UK's largest universities, the University of Birmingham is over 100 years old with over 30,000 students across the world.

**HQ: United Kingdom**

## WeLab

Provider of online financial services to more than 42 million individual users and more than 300 corporate users in Hong Kong, Mainland China, and Indonesia.

**HQ: Hong Kong**

## HUGHES

A global leader in managed services providing end-to-end fully managed cybersecurity, networking, and digital signage solutions tailored to the unique business requirements of today's enterprise.

**HQ: United States**

## orange Business Services

Orange is one of the world's leading telecommunications operators and global provider of IT and telecommunication services.

**HQ: France**

## macquarie CLOUD SERVICES

Provider of flexible hybrid IT solutions for business and government.

**HQ: Austrailia**

Visit **Fortinet.com/Customers** to see how many of our customers benefit from Fortinet solutions and the Fortinet Security Fabric.

FTNT Nasdaq Listed

# FortiCare Services

## Technical Support, Advanced Services, and Professional Services

**Hit the ground running with new capabilities**

Fast-track return on investment with streamlined migration and deployment

**Get expert help when you need it**

Accelerate incident resolution and maximize efficacy with 24×7 assistance from technical experts

**Enhance your security with tailored guidance**

Increase productivity and avoid incidents with operational reviews, account planning, and upgrade assistance

## Confidence in Your Investment

Businesses are making huge investments in security and Fortinet Security Fabric technologies to provide essential services critical to securing their most valuable assets. Organizations often lack the in-house expertise or resources for initial deployment, product support, and ongoing operations. At Fortinet, we understand these challenges and provide FortiCare Services to thousands of organizations every year to address them.

We want organizations to feel confident that they are maximizing the value of their investments quickly and realizing efficiency and efficacy gains over time. Whether migrating to a Fortinet Next-Generation Firewall (NGFW), implementing software-defined wide-area networking (SD-WAN) to protect your branch locations, or automating security operations functions, we will work with you to match the proper services with your unique business needs. We are dedicated to your success and provide the expertise you need when you need it.

## Services

**FortiCare Support Services** is per-device support services, and it provides customers access to over 1,400 experts to ensure efficient and effective operations and maintenance of their Fortinet capabilities. Global technical support is offered 24×7 with flexible add-ons, including enhanced service level agreements (SLAs) and premium hardware replacement through 200+ in-country depots.

**Advanced Services** is account-based services, and provides high-touch account management and business guidance through designated resources to meet the needs of enterprises and service providers. Additionally, Enterprise Support Agreements (ESAs) are available to simplify consumption of the services.
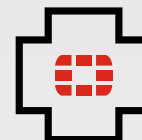
## Expertise at Your Service

- 24×7 Global Support
- 1,400+ NSE and Industry Certified Global Resources
- 3 Regional Centers of Expertise
- 23 Support Centers
- 40 Regional Depots
- 200+ In-country Depots
- 4-hour Expedited Hardware Replacement Availability

## FortiCare Worldwide 24×7 Support

support.fortinet.com

**Professional Services** provides accelerated implementation and configuration optimization through QuickStart or custom engagements leveraging the services of highly skilled experts to promote first-time accuracy and avoid costly post-deployment issues.

## The Journey

Adopting new technologies is not a project with a start and a finish. Instead, it is a journey from design and implementation to operations, optimization, and ongoing management of the solution. Fortinet has you covered every step of the way, freeing up your resources to focus on your business.
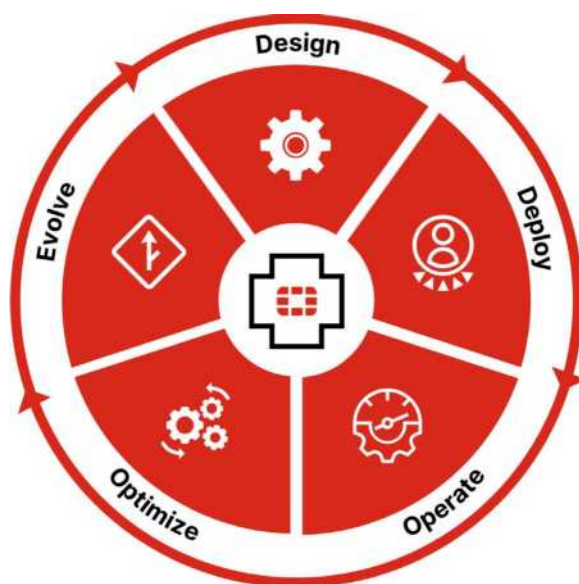


## Feature Highlights: Technical Support

Organizations depend on Fortinet solutions to provide critical services. If any issues arise, they need to be addressed quickly to help ensure security and business continuity. Flexible support options help organizations maximize uptime, security, and performance according to the individual needs of each business.

Fortinet offers three different per-device support options to meet the needs of different devices, i.e., FortiCare Essential, FortiCare Premium, and FortiCare Elite. Organizations have the flexibility to buy different levels of service for different devices based on their needs.

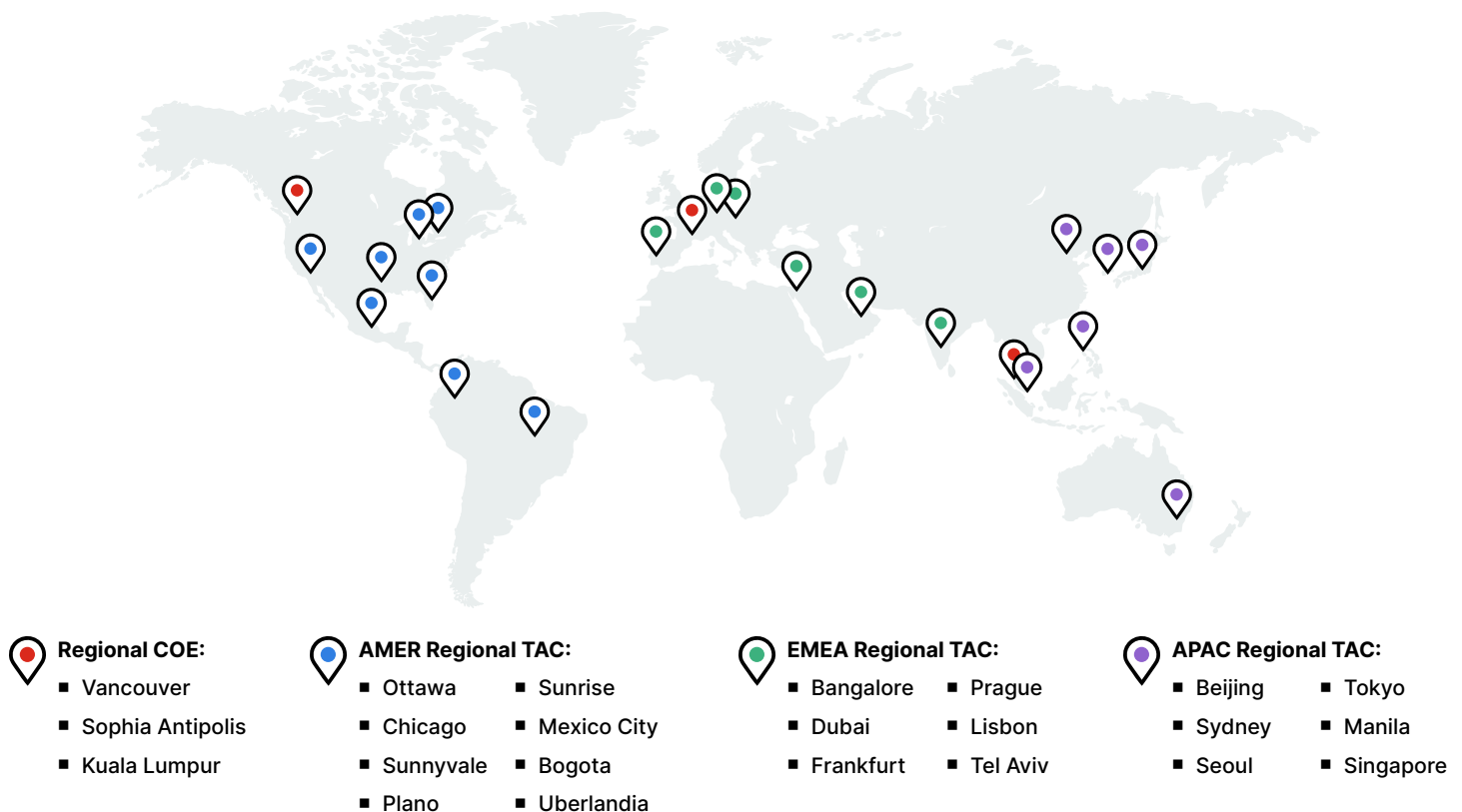| FortiCare Essential | FortiCare Premium | FortiCare Elite |
|---|---|---|
| FortiCare Essential is the base-level service, and it is targeted toward devices that require a limited amount of support and can tolerate next-business-day, web-only response for critical as well as non-critical issues. This service is only offered to FortiGate models 8x and below and to low-end FortiWifi devices. | FortiCare Premium is targeted toward devices that require 24×7×365 with one-hour response for critical issues and the next business-day response for non-critical issues. | FortiCare Elite services offers enhanced service-level agreements (SLAs) and accelerated issue resolution. This advanced support offering provides access to a dedicated support team. Single-touch ticket handling by the expert technical team streamlines resolution. This option also provides Extended End-of-Engineering-Support (EoE's) of 18 months for added flexibility and access to the new FortiCare Elite Portal. This intuitive portal provides a single unified view of device and security health. |

## FortiCare Service Offerings

| FortiCare Included Features | Per-device Service Options | | |
|---|---|---|---|
| | FortiCare ESSENTIAL | FortiCare PREMIUM | FortiCare ELITE |
| RMA | Return and replace only | Advanced replacement (PRMA available) | Advanced replacement (PRMA available) |
| Web Support | ✔ | ✔ | ✔ |
| Telephone Support | — | ✔ | ✔ |
| Firmware Updates | ✔ | ✔ | ✔ |
| Asset Management Portal | ✔ | ✔ | ✔ |
| Response Time (Critical Issue) | Next business day | 1 hour | 15 mins |
| Response Time (Non-critical Issue) | Next business day | Next business day | 2 business hours |
| Extended End-of-Engineering-Support (E-EoES) for Long Term Supported Firmware (LTS) of 18 months* | — | — | ✔ |
| Device Insights and Monitoring Portal (FortiCare Elite Portal) | — | — | ✔ |

* Currently available for FortiGate only

FortiCare Services is provided by the support teams located in the three regional Technical Assistance Centers (TACs) and three regional Centers of Excellence (COE).

## Fortinet Technical Assistance Centers



**Regional COE:**
- Vancouver
- Sophia Antipolis
- Kuala Lumpur

**AMER Regional TAC:**
- Ottawa
- Chicago
- Sunnyvale
- Plano
- Sunrise
- Mexico City
- Bogota
- Uberlandia

**EMEA Regional TAC:**
- Bangalore
- Dubai
- Frankfurt
- Prague
- Lisbon
- Tel Aviv

**APAC Regional TAC:**
- Beijing
- Sydney
- Seoul
- Tokyo
- Manila
- Singapore

## Self-service Resources

For expedited answers, Fortinet maintains ample self-service resources to get you the answers you need, fast. All the answers to your questions are now in one place. The Fortinet community is a knowledge-sharing hub for customers, partners, Fortinet experts, and colleagues. The community is a place to collaborate, share insights and experiences, and get answers to questions.

community.fortinet.com

## Feature Highlights: Advanced Services

For enhanced security and tailored guidance, FortiCare Advanced Services gives you direct assistance from technical experts who know your business and can help accelerate issue resolution. With designated account management and service delivery, you can focus on your business while we focus on your success.

**Entitlements vary by level but can include:**

| | |
|---|---|
| **Designated Advanced Technical Support** | for focused resolution of incoming technical support issues. |
| **Service Relationship Management** | annual service and performance review. Quarterly operational review to cover technical ticket statistics, quality issues, overall ongoing ticket analysis, product life cycle, ongoing activity, and 90-day project planning. |
| **Root Cause Analysis** | of critital incidents (Priority-1 and Priority-2) related to Fortinet appliances. |
| **Upgrade Assistance** | which may include software recommendation, upgrade testing, and planning assistance. |
| **Advanced Service Points** | for remote after-hours assistance, product upgrade assistance, and software recommendations. |
| **Annual Training Package** | including NSE 4 and NSE 5 training and certification vouchers. |

**Enterprise Services offerings come in four levels: Premium, Business, First, and Global First..**

| FortiCare Included Features | Account-level Advanced Services | | | |
|---|---|---|---|---|
| | **Premium** | **Business** | **First** | **Global First** |
| Technical Support | 24×7×365 | 24×7×365 | 24×7×365 | 24×7×365 |
| Direct Access to ASE Team | ✔ | Designated ASE | Lead TAM | 3 Regional TAMs |
| Enhanced Reponse SLA | ✔ | ✔ | ✔ | ✔ |
| Business Review | — | Biannual | Quarterly | Quarterly |
| Account Planning | ✔ | ✔ | ✔ | ✔ |
| Device Performance Advice | — | — | ✔ | ✔ |
| Device Configuration Advice | — | — | ✔ | ✔ |
| Root Cause Analysis | — | P1 | P1/P2 | P1/P2 |
| NSE 4 Training & Certification | 3 | 3 | 5 | 15 |
| NSE 5 Training & Certification | — | 3 | 5 | 15 |
| Advanced Services Points | — | 6 | 16 | 48 |

**Service Provider offerings come in two levels: Select and Elite.  Benefits vary by level.**

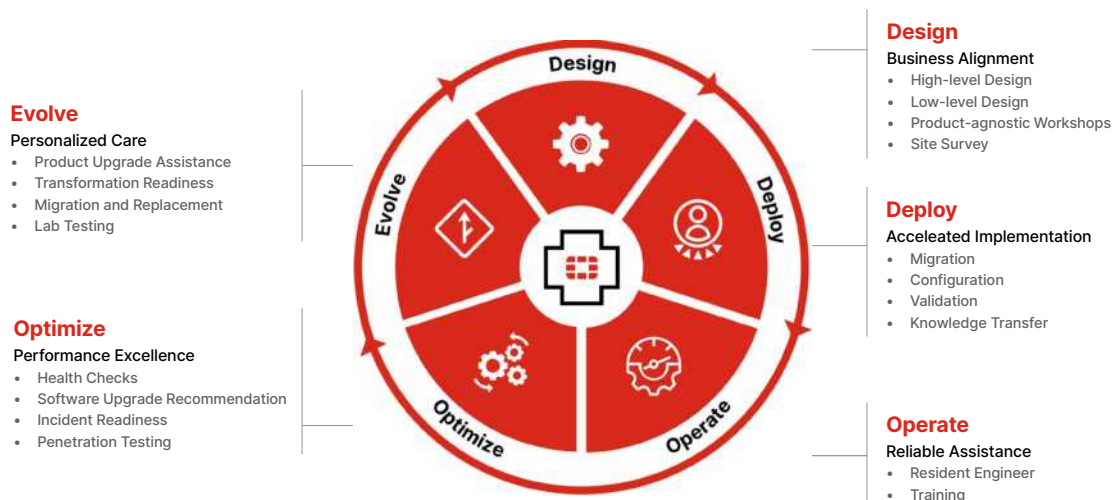| FortiCare Included Features | Account-level Advanced Services | | |
|---|---|---|---|
| | **Select** | **Elite** | **Global Elite** |
| Technical Support | 24×7×365 | 24×7×365 | 24×7×365 |
| Direct Access to ASE Team | ✔ | Lead TAM | Lead TAM |
| Enhanced Reponse SLA | ✔ | ✔ | ✔ |
| Business Review | — | Quarterly | Quarterly |
| Account Planning | ✔ | ✔ | ✔ |
| Performance/Configuration Advice | — | ✔ | ✔ |
| Designated Relationship Manager | ✔ | ✔ | ✔ |
| 18-month Extended Firmware | — | ✔ | ✔ |
| Lab Testing | 5 Days | 5 Days | 15 Days |
| Upgrade Assistance | — | 2 Products | 6 Products |
| Root Cause Analysis | P1/P2 | P1/P2 | P1/P2 |
| NSE 4 Training & Certification | 3 | 5 | 15 |
| NSE 5 Training & Certification | 3 | 5 | 15 |
| Advanced Services Points | 6 | 12 | 36 |

In addition, Global First for Enterprises and Global Elite for Service Providers are available to extend the geographical coverage of the service. These service levels provide a designated lead engineer per region covering EMEA, Americas, and Asia Pacific. The service features, as described in the First service, are provided within each region with global coordination.

## Feature Highlights: Professional Services

As networks and threats rapidly evolve, it's critical to make sure security capabilities can keep up. Given the global cybersecurity skills shortage, today's organizations often lack the in-house expertise or enough staff to deploy, operate, and maintain the new technologies required to close security gaps. FortiCare Professional Services delivers expert help to ensure Fortinet deployments are optimized for each customer's unique needs.

Professional Services provides Design, Deploy, Operate, Optimize, and Evolve services. In addition, Professional Services also offers product-agnostic consulting services.



**Evolve**
Personalized Care
- Product Upgrade Assistance
- Transformation Readiness
- Migration and Replacement
- Lab Testing

**Optimize**
Performance Excellence
- Health Checks
- Software Upgrade Recommendation
- Incident Readiness
- Penetration Testing

**Design**
Business Alignment
- High-level Design
- Low-level Design
- Product-agnostic Workshops
- Site Survey

**Deploy**
Acceleated Implementation
- Migration
- Configuration
- Validation
- Knowledge Transfer

**Operate**
Reliable Assistance
- Resident Engineer
- Training

### Key benefits to engaging Fortinet Professional Services:

| | |
|---|---|
| **Faster Time-to-Value** | Hit the ground running with new capabilities, achieve faster time-to-value with streamlined expert deployment of Fortinet products and solutions. |
| **Increased Service Uptime** | Achieve increased uptime by leveraging subject matter experts who can proactively review changes, performance, and policies for reliability and sustained security. |
| **Access to Industry Expertise** | Supplement in-house teams with dedicated resources that can bring industry expertise to perform upgrades or handle technical incidents. |
| **Increased Productivity** | Increase staff productivity by offloading redundant operational tasks including configurations to Fortinet domain experts who know your business |

Cybersecurity Advisory and Consulting Services allow our experts to partner with business leaders, helping organizations be at their best through this ever-changing environment. Fortinet experts discover existing security posture elements through a vendor-agnostic approach; align findings to business goals, strategic objectives, and compliance requirements; and guide existing projects and future planning toward framework maturity.

**Discover**

Business Goals
Security Posture
Systems/Objectives

**Align**

Security Framework
Compliance Requirements
Strategic Objectives

**Guide**

Architectural Design
Operational Practices
Maturity Roadmap

## FortiGuard Labs Consulting

Consulting services are designed to help your organization address your specific threat landscapes and improve your organization's ability to use threat intelligence to meet that challenge. These services leverage the expertise and experience of the FortiGuard Labs team and provide the answers to the questions organizations are asking most:

**Threats**

What are the most important threats on which I should focus?

**Environment**

Is my environment as secure as it needs to be?

**Operations**

Are my people properly trained to defend us against the threats we face?

**FERTINET.**

www.fortinet.com

# Fortinet Product Certifications

## Fortinet Product Certifications

Organizations looking to expand, upgrade, or replace their security solutions often find themselves struggling to compare solutions from different vendors. In addition to consistent information about features and functions, they also need information about the compliance and certification level of individual solutions and whether they will enable them to meet regulatory requirements.

To help companies navigate this process, third-party labs and auditors conduct independent testing to enable a fair comparison between products for things like performance, compliance, and functionality. Using industry standards and advanced benchmarking technologies, such as independent validation of products and services, is essential for businesses to evaluate whether a solution will meet their unique business requirements.

### Third-party Testing

Fortinet has actively participated in third-party testing since we first opened our doors. We are committed to the testing and certification process and believe that it provides three key benefits:

- It validates our design and development process. Third-party labs set standards for functionality, performance, and real-world use cases that help drive the development of key features.

- It helps improve our technology. Direct feedback from standardized benchmark testing helps us in our effort to continually improve our technologies.

- It allows our customers to easily compare our technologies against solutions from other vendors. Annual testing helps us set the bar higher every year, with the objective of achieving a leadership position in every test in which we participate.

### Certifications and Regulatory Compliance

Public and private sector organizations alike require solutions that meet regulatory and compliance requirements. Fortinet is committed to meeting a wide range of national, regional, and international requirements, and we subject our solutions and services to independent third-party audits and testing to guarantee compliance.

### The Fortinet Certifications Resource Center (CRC)

Fortinet's CRC is the repository for product compliance reports, certifications, and independent validation results from unbiased agencies. The scope of Fortinet's product certifications includes the following categories:

#### Certifications At-a-Glance

- Fortinet's commitment to innovation and excellence has earned the respect of independent test labs around the world

- 25+ years of consistent testing and compliance

- A wide range of global certifications across verticals



**Product Certifications**

Independent lab testing of Fortinet products using industry standards, best practices, and real-world testing environments

**Information Security**

Certifications and examinations of Fortinet's infrastructure security and networking solutions

**Compliance**

Certifications attesting to Fortinet products' compliance with public sector regulatory frameworks and standards

## Product Certifications Overview

| Category | Certification | Description | Latest Publication Date | |
|---|---|---|---|---|
| **Product Certifications** | ICSA Labs | ICSA Labs is an independent division of Verizon. They provide third-party testing and certification of security and health-related IT products and network-connected devices to measure product compliance, reliability, and performance. | IPsec VPN | 08/10/2021 |
| | | | Firewall | 08/25/2021 |
| | | | WAF | 09/27/2021 |
| | AV-Comparatives | AV-Comparatives is an independent lab offering systematic testing to determine whether security software—such as PC/Mac-based antivirus products and mobile security solutions—lives up to its claims. Using one of the largest sample collections in the world, they create a real-world environment for truly accurate testing. Certification by AV-Comparatives provides a globally recognized seal of approval for software performance. | Business Security Test: Mar-Jun 2021 | |
| | SE Labs | SE Labs tests a range of solutions, including endpoint software, network appliances, and cloud services, on their ability to detect attacks, protect against intrusions, or both. | Email Security Services Protection: Jan-Mar 2020 | |
| | MEF 3.0 | MEF 3.0 is an SD-WAN Certification Program that uses Spirent as their SD-WAN Authorized Certification and Test Partner (ACTP). Certification involves rigorous tests of the service attributes and requirements defined in MEF 70 and described in detail in the upcoming MEF SD-WAN Certification Test Requirements (MEF W90) standard. | MEF 3.0 SD-WAN: Jun 2020 | |
| | Virus Bulletin | VB is a world leader in security software testing. Their publicly available test reports cover anti-malware protections of all types as well as enterprise-level email and web security solutions. | VBSpam | Sept 2021 |
| | | | VB100 | Sept 2021 |
| | MITRE Engenuity | MITRE Engenuity's ATT&CK™ evaluations assess the ability of a vendor's solutions to defend against specific adversary tactics and techniques. They openly publish these results to provide end-users with the information needed to make good purchasing decisions. These evaluations are not a competitive analysis. There are no scores, rankings, or ratings. Instead, they show how each vendor approaches threat detection in the context of the MITRE ATT&CK knowledge base to provide an unbiased assessment of detection and protection capabilities and highlight potential gaps to drive the industry forward. | Round 3: Fin7/Carbanak: Apr 2021 | |
| **Information Security** | SOC2 | SOC2 is an auditing procedure that ensures that service providers securely manage their customers' data. It covers their security, availability, processing integrity, confidentiality, and/or privacy controls. Compliance is based on the AICPA's (American Institute of Certified Public Accountants) TSC (Trust Services Criteria). | SOC2 Type 2: Apr-Sept 2021 | |
| | ISO | ISO/IEC 27001 is an international standard for managing information security. It defines requirements and controls for establishing, implementing, maintaining, and continually improving an organization's Information Security Management System (ISMS). | ISO/IEC 27001: Jun 2021-Jun 2024 | |
| **Government Regulations** | FIPS Validated | The Federal Information Processing Standard 140-2 (FIPS 140-2) is an information technology security accreditation program for validating cryptographic modules developed by vendors that meet well-defined security standards. | FIPS 140-2 Level 1 | Aug 2021 |
| | | | FIPS 140-2 Level 2 | Sept 2021 |
| | Common Criteria | Common Criteria is an international standard (ISO/IEC 15408) operated by 17 certificate-authorizing nations. 31 countries have accepted it for their respective government acquisition requirements for their IT/networking infrastructures. | CC EAL4+ | Oct 2021 |
| | | | FWcPP+IPS +VPN | Jan 2021 |

## Summary

Fortinet is committed to the independent testing and certification of its products and services. ICSA, AV-Comparatives, Virus Bulletin, and other independent testing organizations have consistently validated the effectiveness of Fortinet solutions. Fortinet earned ICSA's prestigious Excellence in Information Security Testing (EIST) award for 15 years of participation in 2017 and has been recognized by ICSA for outstanding achievement in information security certification testing 10 years in a row.

"Real-world third-party validation is an essential resource for enterprises considering security products, helping to cut through the confusion that can be caused by vendor marketing. Fortinet relies on a variety of third-party testing and compliance labs to provide reliable information to organizations making critical security purchasing decisions. They also demonstrate Fortinet's commitment to meeting high industry standards for security detection, performance, reliability, management, and value."

*- Fortinet CEO Ken Xie*

www.fortinet.com

December 17, 2021 9:47 AM

1380665-0-0-EN

# Product License Agreement / EULA and Warranty Terms

## Product License Agreement

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