



WARRANTY CERTIFICATE

Address: 6500 SW 74th St, Oklahoma City, OK 73169

KONE Equipment Number(s): 44847249

KONE Contract Number(s): 6676590

Duration of Warranty as per Contract: 24 months

Warranty Start Date: 10.24.2024

LIMITED PRODUCT WARRANTY

From the Warranty Start Date listed above, KONE warrants Equipment against defect in workmanship and KONE provided material as per the warranty duration mentioned above. The warranty excludes remedy for damage or defect caused by events beyond KONE's control, including but not limited to abuse, misuse, vandalism, neglect; any work on the Equipment not performed by KONE; improper operation; characteristics of the building such as electrical power surges or fluctuation; third-party security systems; natural or other catastrophe, such as flood, fire, or storm; water, salt, or humidity; or normal wear and tear and normal usage. The warranty excludes training or instruction in the proper operation or maintenance of Equipment. Specific noise ratings and energy efficiencies cannot be guaranteed due to different building characteristics and ambient noise levels. Customer's remedy is limited to repair or replacement of a defective part, in KONE's sole discretion, and excludes labor. KONE DISCLAIMS ANY OTHER WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT.

Corrections to defective work will be done during the International Union of Elevator Constructors' (Union) regular working hours of regular working days (Monday through Friday, statutory holidays excluded). If overtime work is mutually agreed upon, KONE shall perform such work at KONE's overtime billing rates in force at the time work is performed.

PREVENTATIVE MAINTENANCE DURING WARRANTY PERIOD **(WARRANTY MAINTENANCE)**

After KONE completes Equipment installation, and if included in the Contract(s) referenced above, KONE will provide, for the Equipment owner's benefit, Warranty Maintenance (as described below) on the Equipment for a period of one (1) year from the Warranty Start Date listed above. Must run concurrently with product warranty.

Warranty Maintenance shall consist of necessary maintenance, adjustments, repair, lubrication, and cleaning of the equipment and the furnishing of necessary replacement parts to keep the equipment in proper operating condition. Warranty Maintenance shall include call back/call out service performed during the Union's regular working hours of regular working days (Monday through Friday, statutory holidays excluded). Warranty Maintenance excludes maintenance, adjustments, lubrication, cleaning, and part replacement caused by events beyond KONE's control described in the Limited Product Warranty. Warranty Maintenance, including visit frequency and intervals, will be performed in accordance with KONE Maintenance Method, KONE's proprietary, tailored maintenance system.



TRANSFERABILITY

The Limited Product Warranty and the Warranty Maintenance are freely transferable to the owner of the equipment. The party listed on the Warranty Information form is the party authorized to make warranty claims. Contact your local KONE office to update the authorized party information.

REPORTING EQUIPMENT PROBLEMS

Contact KONE's Customer Care Center 24/7 at 1-877-276-8691 or visit: <https://www.kone.us/about-us/contact-us/>.

WARRANTY INFORMATION

The party listed on the Warranty Information form is the party authorized to make warranty claims. Complete the below information and contact your local KONE office to update the authorized party information.

KONE Branch Office Information:

Street Address:	<u>3725 NE 104th St, Ste 100</u>		
City:	<u>Oklahoma City</u>	State: <u>OK</u>	Zip Code: <u>73131</u>
KONE Equipment Number(s):	<u>44847249</u>		
Customer Building Number:	<u>FL00343492</u>		

Authorized Party Information:

Company Name:	<u>W.L. McNatt & Co</u>		
Street Address:	<u>2000 E Britton</u>		
City:	<u>Oklahoma City</u>	State: <u>OK</u>	Zip Code: <u>73131</u>

By completing the below, I authorize the transfer of the Limited Product Warranty and Warranty Maintenance to the following party:

Company Name:	<u></u>		
Street Address:	<u></u>		
City:	<u></u>	State: <u></u>	Zip Code: <u></u>