



MEMORANDUM

Council Agenda
Item No. IX. AO
12/17/2024

The City of OKLAHOMA CITY

TO: Mayor and City Council

FROM: Craig Freeman, City Manager

Reject proposals received for professional services for the development and operation of mobile behavioral health crisis response teams. (RFP-OCITY-147).

Background:

On August 1, 2023, the City Council (Item No. IX.BK.) approved a Request for Proposals (RFP-OCITY-147) for the development and operation of alternative response to non-violent mental/behavioral health 911 and 7-Digit Emergency (405) 231-2121 calls and authorized the City Clerk to advertise for proposals. The purpose was to solicit proposals from a qualified provider to work in coordination with the Oklahoma City Police Department on calls for service in order to collaborate with Oklahoma City Public Safety Departments to provide a non-police response to low risk calls for assistance to 9-1-1 and 7-Digit Emergency (405) 231-2121.

The RFP was advertised in the Journal Record and posted in the electronic bidding system. Fifty potential proposers viewed the RFP and five proposals were received on or before the September 13, 2023 deadline. This RFP specifically relates to alternative mental health response referred to in the 2022 Recommendations Report regarding law enforcement accountability, de-escalation, and community engagement.

It is requested that the City Council reject all proposals. The Oklahoma City Fire Department has implemented a Mobile Integrated Health program which will include Alternative Response Teams. This partnership program will include the Oklahoma City Police Department and 911 to provide Crisis Response Teams and a Crisis Call Diversion program.

The RFP Selection Committee met to rank and interview proposers. One proposer was selected as the most qualified provider and staff entered into negotiations. The initial proposal exceeded the resources allocated for providing alternative response for the FY25 fiscal year. As a result, staff worked with the Fire Department to determine if the alternative response teams could be more efficiently used as a complement to the crisis response teams and opioid response teams the Fire Department was standing up. It was determined by managing the alternative response "in-house" through the Fire Department, more coverage could be provided at less cost rather than using an outside vendor. Therefore, it is requested that the City Council reject all proposals.

Review:

City Manager's Office

Recommendation: Proposals be rejected.