



MEMORANDUM

Council Agenda
Item No. IX. BO
8/13/2024

The City of OKLAHOMA CITY

TO: Mayor and City Council

FROM: Craig Freeman, City Manager

Renewal No. 2 of Master Subscription and License Agreement and Joinder Agreement with ESO Solutions, Inc., for a Fire Records Management System and related services, estimated cost \$175,000, August 30, 2024 through August 29, 2025.

Background:

On August 18, 2020 (Item No VII.AY), the City Council approved an agreement with Backdraft OpCo, LLC, dba Emergency Reporting, to provide a Fire Records Management System and related services, estimated cost of \$125,000, August 18, 2020 through August 17, 2021.

On August 17, 2021 (Item No. IX.AT), the City Council approved renewal of agreement with Backdraft OpCo, LLC, dba Emergency Reporting, for a Fire and Records Management System and related services, estimated cost of \$125,000, August 18, 2021 through August 17, 2022. In 2021, ESO Solutions, Inc. acquired Emergency Reporting and started phasing out the Emergency Reporting platform in exchange for the ESO platform.

On August 30, 2022 (Item No. IX.BQ), the City Council approved a Master Subscription and License Agreement and Joinder Agreement with ESO Solutions, Inc., for a Fire Records Management system and related service, total cost not to exceed \$67,000, for the initial term August 30, 2022 through August 29, 2023.

ESO Solutions, Inc. agreed to move the City to the ESO platform and honor the pricing in the Emergency Reporting agreement for the first year. The agreement can be renewed for three (3) additional one-year terms. Upon each renewal, the price increases incrementally each year until it reaches ESO Solutions, Inc.'s base price. In addition, the Joinder Agreement enables the City to utilize patient care software used by EMSA and by all other local hospitals.

On February 28, 2023 (Item No. IX.BS), the City Council approved resolution authorizing an increase in the cost estimate for the Master Subscription and License Agreement and Joinder Agreement with ESO Solutions, Inc. to accommodate the training and travel costs along with maintenance costs for Fire Incidents CAD Integration and Fire Date API, as part of the Fire Records Management System implementation.

On October 10, 2023 (Item No. IX.BL.) the City Council approved Renewal No. 1 of the Master Services Subscription and License Agreement and Joinder Agreement with ESO Solutions, Inc., retroactively for the term of August 30, 2023 through August 29, 2024.

Staff has notified the vendor that the City wishes to renew their agreement under the same terms and conditions as previously awarded. A letter agreeing to the renewal has been received by the vendor.

Estimated Cost:

\$175,000

Source of Funds:

1331-2501601-52010082

INFORMATION TECHNOLOGY > OCITY > PS APPLICATION SUPPORT

Review:

Information Technology

Recommendation: Agreement be renewed.