



MEMORANDUM

Council Agenda
Item No. IX. BL
8/16/2022

The City of OKLAHOMA CITY

TO: Mayor and City Council

FROM: Craig Freeman, City Manager

Agreement for Professional Services with 9-1-1 Association of Central Oklahoma Governments, to provide management and maintenance of 9-1-1 services, not to exceed \$65,000, retroactive to July 1, 2022 through June 30, 2023.

Background:

The City of Oklahoma City has had an enhanced emergency 9-1-1 system in place since 1989, after metropolitan area voters approved a 3% tariff to be placed on the base rate charged for wireline phones. At that same time, the surrounding metropolitan area pooled their resources under 9-1-1 ACOG in order to meet the population requirement to implement a 9-1-1 system. The City has maintained a separate system since that time, though has collaborated with 9-1-1 ACOG when it has been mutually beneficial to do so.

Enabled by state legislation, voters in Canadian, Cleveland, Grady, Logan, Oklahoma and McClain Counties approved a 50-cent fee per wireless phone connection on December 13, 2005. The fee was increased to 75 cents by statute in 2016. The revenue from this fee has allowed the City to implement "Phase II", which gives dispatchers more specific location information for wireless 9-1-1 callers.

The implementation of "Phase II" has required significant changes to the City's Computer Aided Dispatch system and the data must be constantly maintained for accuracy. The City spans 621 square miles and shares boundaries with many other jurisdictions. In addition to coordinating electronic mapping of the area, it is beneficial to the City to contract with 9-1-1 ACOG to provide additional services in support of the City's 9-1-1 system.

The contracted services include the following:

- Emergency Service Number Boundary Maintenance and Maintaining Oklahoma City's Master Street Address Guide (MSAG) in the 9-1-1 database
- 9-1-1 Database Management and Maintenance
- 9-1-1 Interconnect and Technology Coordination
- 9-1-1 Technical Assistance
- Disaster Recovery/Contingency Planning
- Geographical Information System (GIS) Data Sharing
- Participation in the 9-1-1 Training Institute

- Participation in National Telecommunicator Week to recognize public safety dispatch personnel

Cost:

Not to Exceed \$65,000

Term:

Retroactive to July 1, 2022 through June 30, 2023

Source of Funds:

Information Technology - IT Public Safety Support - PSC 911 Wireless (250-0460-2501601-52010096)

Review:

City Manager's Office

Recommendation: Agreement be approved.