

RESOLUTION OF THE OKLAHOMA CITY WATER UTILITIES TRUST AUTHORIZING THE SOLE SOURCE PURCHASE OF THE SUBSCRIPTION RENEWAL AND CALL CENTER SUPPORT FOR THE GEOMANT LIGHTLINK WALLBOARD SIGNAGE SYSTEM FROM INOVA SOLUTIONS, INC. (SS23-C239006), OCTOBER 1, 2022, THROUGH SEPTEMBER 30, 2023, ESTIMATED COST \$50,000.

WHEREAS, the Oklahoma City Water Utilities Trust (OCWUT) uses Inova Solutions, Inc. software to keep the Utilities Customer Service staff informed of real-time performance to manage fluctuating call volume; and

WHEREAS, this software is also used to run the digital signage solutions in lobbies and common areas throughout various OCWUT facilities to display conference room schedules, disperse information to staff, and publicize safety and training schedules; and

WHEREAS, the Development Services and Municipal Courts Departments utilize this software for similar purposes in their call centers; and

WHEREAS, Inova Solutions, Inc. has provided a statement that they are the sole source provider of this technology application and pricing on this technology; and

WHEREAS, this sole source purchase addresses long-term support and end user licensing fees and will allow other City of Oklahoma City departments that utilize this specific technology the same flexibility and capabilities; and

WHEREAS, staff recommends the Resolution be adopted.

NOW, THEREFORE, BE IT RESOLVED by the Trustees of the Oklahoma City Water Utilities Trust that they do hereby authorize the sole source purchase of the subscription renewal and call center support for the Geomant LightLink Wallboard signage system from Inova Solutions, Inc. (SS23-C239006), October 1, 2022, through September 30, 2023, estimated cost \$50,000.

ADOPTED by the Trustees and signed by the Chairman of the Oklahoma City Water Utilities Trust this 2nd day of August, 2022.

ATTEST:

**OKLAHOMA CITY WATER UTILITIES
TRUST**

Amy K Simpson
SECRETARY



John D. Couch
CHAIRMAN

CONCURRED by the Council and signed by the Mayor of The City of Oklahoma City this 16th day of August, 2022.

ATTEST:

THE CITY OF OKLAHOMA CITY

Amy K Simpson
CITY CLERK



David Holt
MAYOR

REVIEWED for form and legality.

Patrick Mann
ASSISTANT MUNICIPAL COUNSELOR