



MEMORANDUM

Council Agenda
Item No. IX. BF
2/25/2025

The City of OKLAHOMA CITY

TO: Mayor and City Council

FROM: Craig Freeman, City Manager

Resolution authorizing a sole source Maintenance Contract with Digital Markets Inc. dba Vista Com for continued support and maintenance services for the Advanced Call Logging and Recording System, \$52,529, March 1, 2025 through February 28, 2026.

Background:

On August 1, 2017 (Item No. VII.BA.), the City Council approved an agreement for products and services with Digital Markets, Inc. dba VistaCom for the replacement of the public safety grade Advanced Call Logging and Recording System for a three-year term with the option to renew for four (4) additional one-year periods.

The products and services under the Agreement were provided by Vista Com for the initial term and subsequent additional one-year renewals.

On January 2, 2024 (Item No. IX. BO), the City Council approved Amendment No. 1 to the agreement with Digital Markets, Inc. dba Vista Com to allow the upgrade purchase of hardware and related technology to an Eventide Nexlog 740DX solution for an estimated cost of \$384,657.

Due to the specific nature of the system and upgrades, only Vista Com is certified to support and maintain the system. Staff requests the Council approve the Resolution authorizing a sole source Maintenance Contract with Vista Com for coverage period effective March 1, 2025, through February 28, 2026.

Contract Price:

\$52,529

Term:

March 1, 2025 through February 28, 2026

Source of Funds:

1331-2501603-52010093

Information Technology > OCITY>Public Safety Communication Center > PSC Miscellaneous

Review:

Information Technology

Recommendation: Resolution be adopted.