



# MEMORANDUM

Council Agenda  
Item No. IX. BO  
1/2/2024

## The City of OKLAHOMA CITY

TO: Mayor and City Council

FROM: Craig Freeman, City Manager

Amendment No. 1 to Agreement with Digital Markets, Inc. dba Vista Com for the Advanced Call Logging and Recording System, estimated cost \$384,657.

### **Background:**

On August 1, 2017, Vista Com and City entered into an Agreement for Products and Services for the replacement of the public safety grade Advanced Call Logging and Recording System to the Eventide system for an initial four-year period with the option to renew for four additional one-year periods.

The agreement has been renewed annually with the most recent renewal being July 28, 2023 (Item No. IX. BQ.) for the period ending July 31, 2024.

The Eventide Advanced Call Logging and Recording System allows for the 9-1-1 related data to be maintained. The current system has over six (6) years of critical required 9-1-1 related call and radio data in a proprietary format that cannot be extracted into another system and needs to be upgraded to the new Eventide DX Solution, Nexlog 740DX. Digital Markets, Inc. (dba Vista Com) is the only company in the region certified to complete the work by the software creator, Eventide.

It is in the City's best interest to upgrade the hardware and related technology to prevent the additional expense of training on a new system as well as the additional expense of keeping two (2) systems operational. This upgrade will also log text-to-911 data and allow for future integration with the State of Oklahoma's system, when it becomes available.

This Amendment will allow a one-time purchase of a Nexlog 740DX Upgrade, quoted by Digital Markets, Inc. (dba Vista Com), to upgrade/replace the existing six (6) year old Eventide recorder with the new Eventide Nexlog 740DX Solution.

### **Estimated Cost:**

\$384,657

### **Source of Funds:**

OCITY-IT Projects-IT-Public Safety Communication Center (741-1784-2503800-52010058-CAPIT-ITECC0024431)

**Review:**

Information Technology Department

**Recommendation:** Amendment be approved.