

THE CITY OF OKLAHOMA CITY
A Municipal Corporation

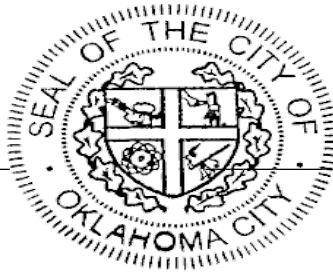
PRICING AGREEMENT

APPROVED by the Council and SIGNED by the Mayor of The City of Oklahoma City this

31ST day of DECEMBER, 2024.

ATTEST:

Amy K. Simpson
CITY CLERK



Dair Holt
MAYOR

Reviewed for form and legality.

Craig Keith
ASSISTANT MUNICIPAL COUNSELOR

Supplier: **SHI**

**BID/PRICING AGREEMENT/CONTRACT FORM & NON-DISCRIMINATION
STATEMENT**

**BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS
DOCUMENT PRIOR TO SUBMITTING IN THE ELECTRONIC BID SYSTEM**

**Please be aware that typing in your password acts as your electronic signature, which is
just as legal and binding as an original signature.**

(See Electronic Signatures in Global and National Commerce Act for more information.)

**THIS DOCUMENT MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID
OR THE BID WILL BE REJECTED**

INSTRUCTIONS: This document MUST be electronically signed and submitted with the bid for the bid to be valid. Failure to electronically sign the this document prior to submitting the electronic bid will result in rejection of your bid. This document constitutes your bid and will be the Pricing Agreement/Contract document under which you are to perform, should your bid be accepted, so it must be properly and completely executed. It is, therefore, essential that you are aware of its terms, as well as those contained in the specifications.

Submit this electronically signed document, along with all accompanying documents:

THIS PRICING AGREEMENT/CONTRACT is made and entered into, by and between **SHI International Corp.** hereinafter referred to as "Bidder" and The City of Oklahoma City, a municipal corporation, or a participating Public Trust of which The City of Oklahoma City is Beneficiary hereinafter referred to as the "Contracting Entity."

WITNESSETH:

WHEREAS, the governing body of the Contracting Entity has approved certain specifications and requested by notice that bids be submitted thereon; and

WHEREAS, this document until executed by the Mayor/Chairman of the Contracting Entity constitutes the Bidder's proposal; and

NOW, THEREFORE, that in consideration of the covenants, agreements and representations as hereinafter set forth, it is mutually agreed by the parties that:

1. The Bidder agrees to sell and deliver to the Contracting Entity, the items of material and/or services, specified in the pricing section of the electronic bid submittal, which is attached hereto and made a part of this Pricing Agreement/Contract. List the prompt payment discount, if any, for this agreement in the space provided below:

Discount for Prompt Payment **Not Applicable%** NA Days

2. The Bidder expressly warrants that all articles, material, and/or work covered in this Pricing Agreement/Contract will conform to the specifications and electronic bid documents attached to this bid and are hereby incorporated, as if set forth in full herein; and further warrants that the same shall be of good material and workmanship, and free from defects.

3. The Bidder understands that all bids are to be submitted in U.S. dollars at a firm price. Bids submitted in any currency other than U.S. dollars will be rejected.

4. The Bidder also understands that all invoices shall be submitted in U.S. dollars and agrees to accept payment in U.S. dollars as full satisfaction of the invoiced amount.

5. If any of the goods fail to meet the warranties contained in Paragraph 2, above, the Bidder, upon notice from the Contracting Entity, shall promptly correct or replace the same at the Bidder's expense. If the Bidder shall fail to do so, the Contracting Entity may cancel this order as to all such goods, and in addition, may cancel the then remaining balance of this order. After notice to the Bidder, all such goods will be held

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at the Bidder's risk. The Contracting Entity may, at the Bidder's direction, make available such goods to be returned to the Bidder at the Bidder's risk, and all transportation charges, both to and from the original destination, shall be paid by the Bidder. Any payment for such goods shall be refunded by the Bidder unless the Bidder promptly corrects or replaces the same at the Bidder's expense.

6. The Contracting Entity agrees to pay to the Bidder the price and amount in accordance with Paragraph 1 above, based on the quantity actually purchased, upon delivery to and acceptance by the Contracting Entity, of the material and/or service[s] above described and upon the filing by the Bidder, and approval by the Contracting Entity, of a verified claim for the amount due.

7. The Bidder agrees, in connection with the performance of work under this Pricing Agreement/Contract:

a. That the Bidder will not discriminate against any employee or applicant for employment, because of race, creed, color, sex, age, national origin, ancestry or disability. The Bidder shall take affirmative action to ensure that employees are treated without regard to their race, creed, color, age, national origin, sex, ancestry or disability. Such actions shall include, but not be limited to, the following: employment, promotion, demotion or transfer, recruitment, advertising, lay-off, termination, rates of pay or other forms of compensation and selection for training, including apprenticeship. The Bidder agrees to post, in a conspicuous place available to employees and applicants for employment, notices to be provided by the City Clerk/Secretary of the Contracting Entity setting forth the provisions of this section, and;

b. That the Bidder agrees to include this non-discrimination clause in any subcontracts connected with the performance of this Pricing Agreement/Contract.

8. In the event of the Bidder's non-compliance with the above non-discrimination clause, this Pricing Agreement/Contract may be canceled or terminated by the Contracting Entity. The Bidder may be declared by the Contracting Entity ineligible for further Pricing Agreement[s]/Contract[s] with the Contracting Entity until satisfactory proof of intent to comply is made by the Bidder.

9. The risk of loss or damage shall be borne by the Bidder at all times until the acceptance of goods, properly packed, by the Contracting Entity.

10. This Pricing Agreement/Contract, specifications, electronic bid submittal documents and any attachments constitutes the entire understanding and agreement of the parties upon the subject matter hereof. There is no agreement, oral or otherwise, which is not contained in or attached to this Pricing Agreement/Contract. This Pricing Agreement/Contract may not be modified or assigned unless approved in writing and signed by both parties.

11. The parties assume and understand that the variables in the Bidder's cost of performance may fluctuate; consequently, the parties agree that any fluctuations in the Bidder's costs will not alter the Bidder's obligations under this Pricing Agreement/Contract nor excuse performance or delay on the Bidder's part.

12. This Pricing Agreement/Contract shall be inoperative during such period of time that the aforesaid delivery or acceptance may be rendered impossible by reason of fire, Act of God or government regulation. Provided, however, to the extent that the Bidder has any commercially reasonable alternative method of performing this Pricing Agreement/Contract by purchase on the market or otherwise, the Bidder shall not be freed of any obligations hereunder by this clause, even though the goods intended for this Pricing Agreement/Contract were destroyed or their delivery delayed because of an event described above.

13. The shipping or receiving of any goods under this Pricing Agreement/Contract shall not be deemed, or be, a waiver of any right to damages for any prior failure to ship or receive any goods.

14. This Pricing Agreement/Contract shall be governed by the laws of the State of Oklahoma.

15. The Bidder shall be responsible for complying with all applicable federal, state and local laws.

16. If submitting a bid for services, the Bidder certifies that they, and any proposed subcontractors, are in compliance with 25 O.S. §1313 and participate in the status Verification System. The Status Verification System is defined in 25 O.S. §1312 and includes but is not limited to the free Employment Verification Program (E-Verify) through the Department of Homeland Security and available at www.dhs.gov/E-Verify.

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The undersigned individual states that the Bidder will be bound by all components of its bid, the specification, the terms and conditions of the Pricing Agreement/Contract, and the requirements for Bidders.

WITNESS the hands of the parties hereto:

THIS FORM MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID FOR THE BID TO BE VALID

Note: The owner or an officer of the business or corporation may sign this document. A Corporate Seal or a letter of authorization is needed for any other signer. For instance, if a Salesman or Manager signs this form, a letter of authorization or Corporate Seal is to be attached.

Jaime Watson

Type Name of Authorized Agent

Senior Proposal Specialist

Title of Authorized Agent

SHI International Corp. 290 Davidson Ave. Somerset, NJ 08873

Company Name and Address

Zip Code

888-764-8888

Telephone Number and Fax Number if any

BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS DOCUMENT

Please be aware that typing in your password acts as your electronic signature, which is just as legal and binding as an original signature.

(See Electronic Signatures in Global and National Commerce Act for more information.)

THIS FORM MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID OR THE BID WILL BE REJECTED

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Supplier: **SHI****NON-COLLUSION AFFIDAVIT****BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS DOCUMENT PRIOR TO SUBMITTING BID**

Please be aware that typing in your password acts as your electronic signature, which is just as legal and binding as an original signature.

(See Electronic Signatures in Global and National Commerce Act for more information.)

The undersigned, of lawful age, being duly sworn, upon oath, deposes and says: That the undersigned has the lawful authority to execute the within and foregoing proposal/bid for, and on behalf of, the Proposer/Bidder; that the Proposer/Bidder has not, directly or indirectly, entered into any agreement, express or implied, with any Proposer/Bidder, having for its object the controlling of the price or amount of such proposal/bid, the limiting of the proposals/bids or the Proposers/Bidders, the parceling or farming out to any Proposer/Bidder or other persons, of any part of the Agreement or any part of the subject matter of the proposal/bid, or of the profits thereof, and that Proposer/Bidder has not and will not divulge the sealed proposal/bid to any person whomsoever, except those having a partnership or other financial interest with the Proposer/Bidder in the said proposal/bid, until after the said sealed proposals/bids are opened.

The undersigned further states that the Proposer/Bidder has not been a party to any collusion: among Proposer/Bidders in restraint of freedom of competition, by any agreement to bid at a fixed price or to refrain from proposing; or with any City/Trust official, City/Trust employee or City/Trust agent as to the quantity, quality, or price in the prospective Agreement, or any other terms of the said prospective Agreement; or in any discussions between the Proposers/Bidders or City/Trust official, City/Trust employee or City/Trust agent concerning the exchange of money or other thing of value for special consideration in the letting of Agreement. The Proposer/Bidder states that it has not paid, given or donated or agreed to pay, give or donate to any City/Trust official, officer or employee of the City or awarding agency, any money or other thing of value, either directly or indirectly, in the procuring of the award of Agreement pursuant to this Proposal/Bid.

Witness the hands of the parties hereto:

The undersigned states that the Proposer/Bidder will be bound by its proposal/bid, the specification, the terms and conditions of the Agreement, and the Requirements for Proposer/Bidders.

→ → THIS FORM TO BE COMPLETED BY THE PROPOSER/BIDDER PRIOR TO AGREEMENT APPROVAL ← ←

Jaime Watson

Type Name of Authorized Agent/Representative

SHI International Corp.

Company Name

290 Davidson Ave. Somerset, NJ

Address

888-764-8888

Telephone Number and Fax Number, if any

Senior Proposal Specialist

Title

08873

Zip Code

TO BE COMPLETED BY THE NOTARY:

State of *

Somerset

)

) SSS

County of *

New Jersey

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Signed and sworn to before me on this	11 day of	20 ,	2024	by Jaime Watson
	[Day]	[Month]	[Year]	[Print the name of the agent/representative who signed above.]

[49 Okla. Stat. 2011 §119]

(See Electronic Signatures in Global and National Commerce Act for more information.)

COCKC01248



SHI International Corp.
290 Davidson Avenue
Somerset, NJ 08873
888-764-8888
SHI.com

Signature Authorization

Effective immediately, the following individuals are authorized to sign such contractual documents for SHI International Corp. as are specified below and on page 2 of this Authorization, and their respective signatures in such capacities shall bind SHI International Corp. to the signed document.

Level 1	Level 2	Level 3
Aimee Cantrell, Manager of Proposals	Chandler Gorda – Lead Contracts Specialist	Cassie Skelton, Director of Contracts
Alicia Jones, Sr. Proposal Specialist	Megan Allen, Sr. Contracts Specialist	Darek Awas, Associate Director of Contracts
Arianne Mount, Director of Public Sector Contract Compliance		Erin Rose, Sr. Lead Contracts Specialist
Cassandra Hansen, Director of Proposal Content Strategy Development		John Oese, Manager of Contracts
Cindy Fuentes, Sr. Proposal Specialist		Jenna Watson, Assistant General Counsel
Cindy Hill, Proposal Specialist		Kevin McCann, General Counsel
Dan Calabrese, Sr. Proposal Specialist		Kristina Mann, Sr. Manager - Contracts
Dan Rouette, Sr. Director of Proposals		Maria Randle, Sr. Lead Contracts Specialist - UK
Jamie Watson, Sr. Proposal Specialist		Mary Youssef, Associate General Counsel
Joanna York, Sr. Lead Contracts Specialist - Operations		Michael Drecolias, Sr. Lead Contracts Specialist
Kayleigh O’Kane, Proposal Specialist		Sarah Perfetto, Sr. Contracts Specialist
Marguerite Berete-Aw, Proposal Specialist		
Maya Lynch, Proposal Specialist		
Moitrayee Majumdar, Sr. Proposal Specialist		
Pamela Wilkinson, Sr. Contracts Administrator		
Staci McDonald, Manager of Proposals		
Stacie Becker, Sr. Proposal Specialist		

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This authorization shall be in effect until rescinded. All previous signature authorizations are hereby rescinded.

DocuSigned by:

427E8237A3CA426

SHI International Corp.

Signature

Thai Lee

Name

President & CEO

Title

7/1/2024

Date

Supplier: SHI**BIDDER MUST ELECTRONICALLY COMPLETE THIS FORM PRIOR TO SUBMITTING BID****SUPPLIER CONTACT INFORMATION**

The purpose of this form is to assist various City Departments and Trusts with placing orders.

Sales Contact:

Company Name: **SHI International Corp.**

Address: **290 Davidson Ave. Somerset, NJ 08873**

Contact Person: **James Heisterberg** Email Address: **James_Heisterberg@SHI.com**

Telephone Number: **918-629-3703** Fax Number: **Not Applicable**

Billing Contact:

Company Name: **SHI International Corp.**

Address: **290 Davidson Ave. Somerset, NJ 08873**

Contact Person: **Priya Parekh** Email Address: **Priya_Parekh@SHI.com**

Telephone Number: **732-868-6279** Fax Number: **Not Applicable**

Service Contact:

Company Name: **SHI International Corp.**

Address: **290 Davidson Ave. Somerset, NJ 08873**

Contact Person: **SHI MOKA Internal Team** Email Address: **MOKA@SHI.com**

Telephone Number: **833-619-1664** Fax Number: **Not Applicable**

After Hours Emergency Number(s) **833-619-1664**

After Hours Emergency Number(s)

After Hours Emergency Number(s)

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SHI

Bid Contact **James Heisterberg**
james_heisterberg@shi.com
Ph 918-629-3703

Address **2512 E. Northampton St.**
Broken Arrow, OK 74014

Qualifications **CS ARCH ENG**

Bid Notes **Please refer to the attached spreadsheet uploaded on line 25108--01-01 for SHI's full list of proposed pricing in response to this solicitation. The "0%" and "\$0" listed throughout the pricing tab does not reflect SHI's actual pricing. Please refer to the spreadsheet for actual discounts and hourly rates.**

Item #	Line Item	Notes	Unit Price	Qty/Unit	Attch.	Docs
25108--01-01	Security Related Hardware: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Please refer to the attached spreadsheet for SHI's full list of proposed pricing in response to this solicitation. The "0%" and "\$0" listed throughout the pricing tab does not reflect SHI's actual pricing. Please refer to the spreadsheet for actual discounts and hourly rates.	First Offer - 0.00%	1 / each	0.00%	Y Y
25108--01-02	Security Related Hardware: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00%	Y
25108--01-03	Security Related Hardware: Price List,	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00%	Y

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Catalog, or
Website

25108--01-04	Security Related Hardware: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00%	Y
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25108--01-05	Security Related Hardware: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00%	Y
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Lot Total **\$0.00**

Item #	Line Item	Notes	Unit Price	Qty/Unit	Attch. Docs
25108--02-01	Security Related Solutions: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00% Y
25108--02-02	Security Related Solutions: Price List, Catalog, or Website	Supplier Product Code: Supplier Notes: Same as line item 25108-01-01 above.	First Offer - 0.00%	1 / each	0.00% Y

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25108--02-03	Security Related Solutions: Price List, Catalog, or Website	Supplier Product Code:	First Offer - 0.00%	1 / each	0.00%	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--02-04	Security Related Solutions: Price List, Catalog, or Website	Supplier Product Code:	First Offer - 0.00%	1 / each	0.00%	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--02-05	Security Related Solutions: Price List, Catalog, or Website	Supplier Product Code:	First Offer - 0.00%	1 / each	0.00%	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
				Lot Total	\$0.00	
Item #	Line Item	Notes	Unit Price	Qty/Unit	Attch.	Docs
25108--03-01	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--03-02	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--03-03	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--03-04	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				
25108--03-05	Security Related Support	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y

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Services: Security Related
Support Services

Supplier Notes: Same
as line item 25108-01-01
above.

25108--03-06	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				

25108--03-07	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108- 01-01 above.				

25108--03-08	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				

25108--03-09	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				

25108--03-10	Security Related Support Services: Security Related Support Services	Supplier Product Code:	First Offer - \$0.00	1 / each	\$0.00	Y
		Supplier Notes: Same as line item 25108-01-01 above.				

Lot Total	\$0.00
Supplier Total	\$0.00

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Item: **Security Related Hardware:Price List, Catalog, or Website**

Attachments

OKC SECURITY HARDWARE AND SUPPORT SERVICES Final Pricing.xlsx

SHI Exceptions - Oklahoma City.docx

SHI Response_ Bid No. 25108 - Security Hardware and Support Services.pdf

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OKC Security Hardware and Support Services RFP 11/20/2024			
SHI Category	Product/Service	Discount off SHI's Advertised Price	Manufacturer Name
Hardware			
HW: H	Firewall/NGFW	5.00%	SHI Full Catalog
HW: B	IDS/IPS	5.00%	SHI Full Catalog
HW: H	Web filtering	5.00%	SHI Full Catalog
HW: H	Email Security	5.00%	SHI Full Catalog
HW: H	Network Taps	5.00%	SHI Full Catalog
HW: H	Network Decryption	5.00%	SHI Full Catalog
HW: H	Traffic monitoring	5.00%	SHI Full Catalog
HW: H	MFA hardware	5.00%	SHI Full Catalog
HW: H	Penetration Testing (hardware)	5.00%	SHI Full Catalog
HW: H	DDoS mitigation (hardware)	5.00%	SHI Full Catalog
HW: H	Web App Firewall (hardware)	5.00%	SHI Full Catalog
HW: H	Forensics equipment	5.00%	SHI Full Catalog
HW: HW6-1	General computer devices	3.00%	SHI Full Catalog
Software			
SW	Compliance tracking	4.00%	SHI Full Catalog
SW	DDoS mitigation (software)	4.00%	SHI Full Catalog
SW	Web App Firewall (software)	4.00%	SHI Full Catalog
SW	Logging and Event Management	4.00%	SHI Full Catalog
SW	SIEM	4.00%	SHI Full Catalog
SW	AV/NGAV	4.00%	SHI Full Catalog
SW	Virtual Firewalls	4.00%	SHI Full Catalog
SW	Virtual IDS/IPS	4.00%	SHI Full Catalog
SW	Virtual Web Filtering	4.00%	SHI Full Catalog
SW	Virtual Email Security	4.00%	SHI Full Catalog
SW	Enterprise Password Management	4.00%	SHI Full Catalog
SW	Privileged Account Management	4.00%	SHI Full Catalog
SW	Vulnerability Scanning	4.00%	SHI Full Catalog
SW	MFA software	4.00%	SHI Full Catalog
SW	Incident Response	4.00%	SHI Full Catalog
SW	Endpoint Firewall	4.00%	SHI Full Catalog
SW	Penetration Testing (software)	4.00%	SHI Full Catalog
SW	Firewall Auditing	4.00%	SHI Full Catalog
SW	Digital/Cyber forensics	4.00%	SHI Full Catalog
Services			
Services	Security Engineering	0.00%	Per SOW
Services	Incident Response	0.00%	Per SOW
Services	Incident Training	0.00%	Per SOW
Services	Security Training	0.00%	Per SOW
Services	Red Team Exercises	0.00%	Per SOW
Services	Health Assessment	0.00%	Per SOW
Services	Consulting/Advising	0.00%	Per SOW
Services	Management Consulting	0.00%	Per SOW
Services	Security Awareness Training	0.00%	Per SOW
Services	Security Team Training	0.00%	Per SOW
SHI has outlined a pricing structure above calling out some of the specific Cyberscurity groupings, however, SHI will manage the resultant contract according to SHI's Product Tree below, which will ensure more breadth and a more complete representation of the SHI Cybersecurity Catalog. All discounts will be applied by product category listed below to SHI's Nationally Advertised Pricing which is publicly verifiable at www.shi.com.			
SHI Category	Types of Products	Discount off SHI's Advertised Price	Manufacturer Name
HW: A	Cables, Cameras	15%	SHI Full Catalog
HW: B	Accessories, Telephones, Headsets, Headphones, Digital Telephones, Digital Cameras	5%	SHI Full Catalog
HW: D	Racks	3%	SHI Full Catalog
HW: E	Batteries, UPS Units	5%	SHI Full Catalog
HW: F	Memory	5%	SHI Full Catalog
HW: H	Network Interface Cards & Network Products, Multimedia Devices, Storage Products	5%	SHI Full Catalog
HW: HW6-1	Computers	3%	SHI Full Catalog
HW: K	Projectors & Interactive Products	5%	SHI Full Catalog
HW: L	Printer Supplies	5%	SHI Full Catalog
HW: Q	Displays & Monitors	3%	SHI Full Catalog
HW: R	Printers, Scanners Multifunctioning Macjines	5%	SHI Full Catalog
HW: T	Power Products	5%	SHI Full Catalog
HW: U	Cases, Bags, Holders	7%	SHI Full Catalog
SW	Software Categories	4%	SHI Full Catalog
SHI Services	Types of Services	Standard Hourly Rate	Comments
Professional Services	Data / Mobility Architect Consultant	\$325	0% Discount Per SOW
Professional Services	Solution Architect / Consultant	\$275	0% Discount Per SOW
Professional Services	Engineer	\$225	0% Discount Per SOW
Professional Services	Project Coordinator	\$85	0% Discount Per SOW
Professional Services	Project Manager	\$185	0% Discount Per SOW
Professional Services	Technician	\$90	0% Discount Per SOW
Professional Services	Cable Technician	\$115	0% Discount Per SOW

PROPOSED EXCEPTIONS

Legal has reviewed the proposed exceptions and has determined there is no significant risk with the changes proposed. *cg*

If SHI is a candidate for award, we will work with Oklahoma City to finalize a contract based on mutually agreeable terms and conditions. For your consideration, we have noted specific exceptions below. However, any existing contract between Oklahoma City and SHI related to these offerings may be used to avoid conflicting terms and expedite the contract process.

REF.	CUSTOMER TERMS AND CONDITIONS	SHI REDLINE	SHI EXPLANATION
BID / PRICING AGREEMENT / CONTRACT FORM - Section 9	The risk of loss or damage shall be borne by the Bidder at all times until the acceptance of goods, properly packed, by the Contracting Entity.	The risk of loss or damage shall be borne by the Bidder at all times until the delivery of goods, properly packed, by the Contracting Entity.	Risk of loss should begin upon delivery. Upon delivery, SHI has no control over the products.
General Instructions and Requirements for Bidders - Section 13 Patents	The Bidder agrees to indemnify and save harmless the Contracting Entity, including any of Contracting Entity's employees, the purchasing agent and assistants from all suits and actions of every nature and description brought against the Bidder and/or any assistants because of, or for the use of, patented or licensed appliances, products, or processes. The Bidder shall pay all royalties and charges which are legal, and equitable evidence of such payment or satisfaction shall be submitted upon request of the Contracting Entity, as a necessary requirement in connection with the final execution of any Agreement/Contract in which patented or licensed appliances, products, or processes are to be used.	The Bidder agrees to indemnify and save harmless the Contracting Entity, including any of Contracting Entity's employees, the purchasing agent and assistants from all suits and actions of every nature and description brought against the Bidder and/or any assistants because of, or for the use of, patented or licensed appliances, products, or processes directly created by the Bidder. The Bidder shall pay all royalties and charges which are legal, and equitable evidence of such payment or satisfaction shall be submitted upon request of the Contracting Entity, as a necessary requirement in connection with the final execution of any Agreement/Contract in which patented or licensed appliances, products, or processes directly created by the Bidder are to be used.	SHI can indemnify for infringement in IP created by SHI but in a resale capacity does not indemnify for IP of a third party publisher if they infringe a patent/copyright. Any Indemnification for third party products would need to be obtained directly from OEM/publisher.

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<p>General Instructions and Requirements for Bidders - Section 14 Termination</p>	<p>(a) The performance of services and/or the delivery of items under any Pricing Agreement/Contract may be terminated by the Contracting Entity, in whole or in part, whenever it is determined to be in the best interest of the Contracting Entity.</p> <p>(b) Any such termination will be effected by delivery to the Bidder of a termination notice specifying the extent to which performance or services and/or delivery of ordered commodities is terminated, and the date the termination becomes effective.</p> <p>(c) After receipt of a termination notice, the Bidder shall stop performance of services and/or accept no further orders under the Pricing Agreement/Contract.</p>	<p>(a) The performance of services and/or the delivery of items under any Pricing Agreement/Contract may be terminated by the Contracting Entity, in whole or in part, whenever it is determined to be in the best interest of the Contracting Entity given 30 days written notice to the Bidder. Products identified to the Contracting Entity as non-cancellable or non-returnable shall not be able to be terminated.</p> <p>(b) Any such termination will be effected by delivery to the Bidder of a termination notice specifying the extent to which performance or services and/or delivery of ordered commodities is terminated, and the date the termination becomes effective.</p> <p>(c) After receipt of a termination notice, the Bidder shall stop performance of services and/or accept no further orders under the Pricing Agreement/Contract.</p>	<p>SHI needs reasonable advanced notice before such termination.</p> <p>Products sold to Contracting Entities which have been deemed non-cancellable or non-returnable by the product OEM, cannot be able to be terminated.</p>
<p>Bid Specifications – Computer, Software, and Related Supplies and</p>	<p>1. The Bidder warrants that at the time of delivery, all items furnished under this Pricing Agreement/Contract will be free from defects in material or workmanship and will conform to the specifications and all other requirements of this Pricing Agreement/Contract. All Bidders will furnish with their bid one copy of their warranty applicable to the supplies or equipment to be furnished.</p>	<p>1. The Bidder warrants that at the time of delivery, all items furnished under this Pricing Agreement/Contract will conform to the specifications and all other requirements of this Pricing Agreement/Contract. All Bidders will pass through all OEM warranties applicable to the supplies or equipment to be furnished.</p>	<p>SHI is a product reseller, not the product OEM. Therefore, SHI cannot provide such warranties and must disclaim them.</p>
<p>Bid Specifications – Computer, Software, and Related Supplies and Services - WARRANTY</p>	<p>4. All equipment warranties shall start on the date of installation and will be for the full term of said warranty.</p>	<p>4. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED IN THIS AGREEMENT, CONTRACTOR HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, RELATED TO PRODUCTS TO BE RESOLD BY THE BIDDER HEREUNDER, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WARRANTY OF NONINFRINGEMENT, OR ANY WARRANTY RELATING TO THIRD PARTY PRODUCTS.</p>	<p>SHI is a product reseller, not the product OEM. Therefore, SHI cannot provide warranty start dates; these are determined by individual OEMs.</p>

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ADD		<p><u>Limitation of Liability</u></p> <p>NEITHER PARTY WILL BE LIABLE FOR ANY SPECIAL, PUNITIVE, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF OR DAMAGE TO DATA, LOSS OF ANTICIPATED REVENUE OR PROFITS, WORK STOPPAGE OR IMPAIRMENT OF OTHER ASSETS, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT A PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.</p> <p>EITHER PARTY'S TOTAL CUMULATIVE LIABILITY TO THE OTHER IN CONNECTION WITH THIS AGREEMENT, WHETHER IN CONTRACT, TORT OR OTHER THEORY, WILL NOT EXCEED THE TOTAL AMOUNT OF FEES ACTUALLY PAID OR PAYABLE BY THE CITY TO BIDDER UNDER THIS AGREEMENT FOR THE YEAR PREVIOUS TO THE INCIDENT WHICH GAVE CAUSE FOR SUCH LIABILITY. THE CITY ACKNOWLEDGES THAT SUCH AMOUNT REFLECTS THE ALLOCATION OF RISK SET FORTH IN THIS AGREEMENT AND BIDDER WOULD NOT ENTER INTO THIS AGREEMENT WITHOUT THESE LIMITATIONS ON ITS LIABILITY.</p>	<p>If awarded, SHI requires this clause be added to the final agreement.</p>
ADD		<p><u>Return Policy</u></p> <p>Notwithstanding any provision to the contrary in this Agreement, all returns of products, goods, equipment and/or software shall be subject to the terms of Bidder's Return Policy, which can be accessed at: www.SHIDirect.com/ReturnPolicy</p>	<p>If awarded, SHI requires this clause be added to the final agreement.</p>

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SHI Response to City of Oklahoma City

Solicitation 25108 Security Hardware and Support Services

November 20, 2024



SHI International Corp.

290 Davidson Avenue
Somerset, NJ 08873
888-764-8888
[SHI.com](https://www.shi.com)

November 20, 2024

City Clerk
City of Oklahoma City
cityclerk@okc.gov

Dear City Clerk:

The public sector empowers our schools, improves our government infrastructure, and supports health care services. Work done by the City of Oklahoma City (the City) is no exception and plays a pivotal role in bolstering the community you serve. However, delivering a competitive technology advantage while closely managing spend can be a unique challenge to your organization. As the digital world continues to rapidly change, the City needs a partner that can help you stay ahead of the technology curve and confirm your infrastructure, data, and people are protected. SHI can help.

By leveraging our broad range of authorizations and manufacturer relationships, we are confident that we are expertly positioned to align with your goals and uniquely qualified to support requirements contained in this RFP. SHI's extensive catalog and focus on prioritizing your needs mean we can:

- Transform your organization with next-generation infrastructure
- Optimize and simplify your IT investment
- Prioritize employee experience with modern workplace solutions
- Protect your employees, data, and infrastructure

We appreciate the opportunity to participate in your RFP, Bid 25108 Security Hardware and Support Services. Our proposal illustrates why we are best qualified to meet the needs of the City, providing evidence of our ability to deliver the highest quality solutions at the best possible cost. Should you have any questions regarding our response, or if you require additional information, please contact me at jaime_watson@shi.com or your SHI Account Executive, James Heisterberg at james_heisterberg@shi.com or +19186293703. Thank you for your consideration, and I look forward to sharing with you all SHI has to offer.

Respectfully,

A handwritten signature in blue ink, appearing to read 'Jaime Watson'.

Jaime Watson
Senior Proposal Specialist

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OVERVIEW OF SHI





SHI International Corp (SHI) started as a regional, software-only reseller in 1989. Co-founder Thai Lee has served as SHI's only President and CEO. Under her leadership, SHI has organically grown into one of the largest, privately held, global technology solutions providers in the world—while maintaining the agility and friendliness of a small business.

Headquartered in Somerset, NJ, SHI is the largest woman and minority owned business in the United States with major operations centers in Austin, TX, Milton Keynes, UK, and a growing local presence around the world.

SHI employs more than 6,000 employees split into strategic business units who uphold SHI's mission statement: "We are passionate about delivering exceptional value and experience as we help customers select, deploy, and manage technology."

Today, over 17,000 corporate, enterprise, government, and academic organizations rely on SHI to support their transformation, collaboration, security, and optimization needs.

SHI at a Glance

 Headquartered in SOMERSET, NJ	 Founded 1989	 \$14 BILLION 2023 Gross Sales
 Largest US Minority and Woman Owned Business Enterprise	 Local Presence Throughout the US	 SUPPORTING Federal State Local Tribal Government, Education, & Healthcare

PRODUCTS AND SERVICES

Over the past decade, the requirements for effective IT have transformed. There has been a significant increase in the demand for a single strategic supplier to manage multiple contracts on the customers' behalf. SHI streamlines procurement by helping customers identify hardware and software needs and create an efficient plan. Our financial models offer predictable payments and simplified forecasting tailored to each customer's needs. We provide a comprehensive portfolio of IT products and solutions, increasing visibility and enabling complete control through a single provider.

When you choose SHI as your IT solutions and services provider, you receive access to a vast array of industry-leading products and services from our ecosystem of technology partners. With top-tier authorizations and certifications, SHI has deep and strategic partnerships with emerging and established vendors and every major OEM. We collaborate with your procurement team to engage vendors, even if we do not currently have a business relationship with them. Our vendor-neutral approach gives you options to find the right technology for the specific requirements of your IT environment. SHI's current catalog includes tens of thousands of hardware, software, and other IT products.

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15,000+ Technology Partners
From One Trusted Source



Hybrid Data Center | Networking | Cloud | Communications | Modern Workplace | Security

A leading value-added reseller, SHI is committed to providing high-quality hardware solutions to our customers' diverse needs. From computing and networking to cables and peripherals, we offer core infrastructure along with a wide range of input, output, and storage peripherals for enhanced functionality.

SHI's account teams—backed by a team of licensing experts and product specialists—help customers define hardware and software requirements, select vendors, manage contracts, and deploy solutions. We help you navigate complicated licensing options so that you purchase software through the best volume programs available to your organization. Our goal is to understand and address your organizational IT challenges to ensure your goals are met on time and within budget.

SHI provides a large support team for pre-sales technical support, advanced licensing solutions, and service engagements. We offer a comprehensive range of value-added services designed to maximize the value of your IT investments at every stage of the technology lifecycle. Many of these services are available to our customers at no cost. For customers who wish to take advantage of enhanced service capabilities, we do offer fee-based services as well.

SHI's professional services teams provide professional IT services and design and deliver solutions to meet our customer's requirements using experienced project managers, architects, engineers, and consultants.

We aim to connect the solutions, services, and support you need to meet or exceed your expectations. Whether you need a single service call or a complex roll-out, SHI works with you every step of the way to ensure your IT needs are met and your organization's goals are achieved.

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Professional Services

The portfolio and scale of a global solutions provider, the resources, expertise and customer service of a local VAR.



HYBRID DATA CENTER

Hyper-Converge
Storage
Data Protection
Virtualization



NETWORKING

Wireless
Router / Switch
SD WAN
Connectivity



CLOUD

Public
Private
Hybrid
SaaS



COMMUNICATIONS

Unified Communications as a Service
Contact Center as a Service
Meeting Room Solutions



MODERN WORKPLACE

End-User Computing / Zero Touch
Multivendor Support Services
Asset Recovery / Disposal
Digital Employee Experience



SECURITY

Identify
Apps / Endpoint
Cloud
Infrastructure / Network

Professional & Managed Services / Account Management / IT Asset Management / Software Advisory Services / eCommerce / Technology Services

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PRICING

Please refer to our price list uploaded as an Excel file with our response in BidSync/Periscope.

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REQUIRED FORMS

Bid/Pricing Agreement/Contract Form & Non-Discrimination Statement

SHI Response:

This form has been completed with our response in BidSync/Periscope per the City's request.

Non-Collusion Affidavit

SHI Response:

This form has been completed with our response in BidSync/Periscope per the City's request.

Supplier Contact Information Form

SHI Response:

This form has been completed with our response in BidSync/Periscope per the City's request.

Letter of Authorization

SHI Response:

See attached Corporate Signature Authority signed by SHI's President/CEO, Thai Lee.

Vendor Registration Form

SHI Response:

This form has been completed with our response in BidSync/Periscope per the City's request.

Other requirements

SHI Response:

Please see attached SHI's sample COI and W-9.

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SHI International Corp.
290 Davidson Avenue
Somerset, NJ 08873
888-764-8888
SHI.com

Signature Authorization

Effective immediately, the following individuals are authorized to sign such contractual documents for SHI International Corp. as are specified below and on page 2 of this Authorization, and their respective signatures in such capacities shall bind SHI International Corp. to the signed document.

Level 1	Level 2	Level 3
Aimee Cantrell, Manager of Proposals	Chandler Gorda – Lead Contracts Specialist	Cassie Skelton, Director of Contracts
Alicia Jones, Sr. Proposal Specialist	Megan Allen, Sr. Contracts Specialist	Darek Awas, Associate Director of Contracts
Arianne Mount, Director of Public Sector Contract Compliance		Erin Rose, Sr. Lead Contracts Specialist
Cassandra Hansen, Director of Proposal Content Strategy Development		John Oese, Manager of Contracts
Cindy Fuentes, Sr. Proposal Specialist		Jenna Watson, Assistant General Counsel
Cindy Hill, Proposal Specialist		Kevin McCann, General Counsel
Dan Calabrese, Sr. Proposal Specialist		Kristina Mann, Sr. Manager - Contracts
Dan Rouette, Sr. Director of Proposals		Maria Randle, Sr. Lead Contracts Specialist - UK
Jamie Watson, Sr. Proposal Specialist		Mary Youssef, Associate General Counsel
Joanna York, Sr. Lead Contracts Specialist - Operations		Michael Drecolias, Sr. Lead Contracts Specialist
Kayleigh O’Kane, Proposal Specialist		Sarah Perfetto, Sr. Contracts Specialist
Marguerite Berete-Aw, Proposal Specialist		
Maya Lynch, Proposal Specialist		
Moitrayee Majumdar, Sr. Proposal Specialist		
Pamela Wilkinson, Sr. Contracts Administrator		
Staci McDonald, Manager of Proposals		
Stacie Becker, Sr. Proposal Specialist		

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This authorization shall be in effect until rescinded. All previous signature authorizations are hereby rescinded.

SHI International Corp.
DocuSigned by:

427E8237A3CA426

Signature
Thai Lee

Name
President & CEO

Title
7/1/2024

Date



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

10/1/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION IS WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh & McLennan Agency LLC 250 Pehle Avenue, Suite 400 Saddle Brook NJ 07663	CONTACT NAME: PHONE (A/C, No. Ext): E-MAIL ADDRESS: jennifer.juarez@marshmma.com	FAX (A/C, No):
INSURED SHI International Corp. 290 Davidson Avenue Somerset NJ 08873	INSURER(S) AFFORDING COVERAGE INSURER A: Valley Forge Insurance Company INSURER B: National Fire Insurance Co of Hartford INSURER C: Continental Insurance Company INSURER D: American Casualty Company of Reading PA INSURER E: Continental Insurance Co of NJ INSURER F:	NAIC # 20508 20478 35289 20427 42625

COVERAGES

CERTIFICATE NUMBER: 211604027

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input checked="" type="checkbox"/> LOC OTHER:			6050250197	9/30/2024	9/30/2025	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 15,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			6050291509	9/30/2024	9/30/2025	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			6081819517	9/30/2024	9/30/2025	EACH OCCURRENCE \$ 15,000,000 AGGREGATE \$ 15,000,000 \$
D	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N <input checked="" type="checkbox"/> N	N/A	WC650251110	9/30/2024	9/30/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
E	Error & Omission/ Cyber Liability			596831142	9/30/2024	9/30/2025	\$6,000,000 Occ/Agg claims made no retro date

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Evidence of Insurance

CERTIFICATE HOLDER

CANCELLATION

SHI International Corp
290 Davidson Ave
Somerset NJ 08873

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

TERMS AND CONDITIONS DISCLOSURE

SHI's standard proposal validity is 30 days from date of submission. Should a contract be awarded to SHI as a result of this response, SHI will hold firm pricing for the proposed solution for 30 days from the date of award. As a reseller, we are dependent on pricing set by manufacturers which can be subject to fluctuation given unpredictable market conditions, possible supply chain changes or constraints, or other factors beyond SHI's control.

As noted in the "Exceptions" section below, SHI respectfully requests clarifications to the terms and conditions contained in your solicitation. SHI's response and subsequent performance is based upon these clarifications to the solicitation terms and conditions. Should SHI be selected as the successful vendor, we will negotiate the proposed terms in good faith.

RESELLER TERMS

For the proposed solution, SHI is acting strictly as a reseller/billing agent. The third-party IT services proposed in this bid shall be provided by third parties and you (customer) acknowledge that SHI shall have no liability to you for such third-party IT services beyond the processing of invoices and payment therefore. All terms and conditions governing the proposed services will be between you and the third-party services provider.

PAYMENT TERMS

SHI's standard approach to payment terms with each of our valued customers is Net 30 days from the date of invoice.

EXCEPTIONS TO TERMS AND CONDITIONS

Please refer to SHI's exceptions uploaded as a Word document with our response in BidSync/Periscope per the City's request. SHI respectfully requests these exceptions to the terms and conditions contained in the the City's solicitation, as well as those noted above, be incorporated into any contract awarded to SHI as a result of this response. SHI will negotiate these terms and conditions promptly and in good faith.

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We Are SHI

**We bring together
IT and Procurement
like never before**

Solicitation 25108

Security Hardware and Support Services

Bid Designation: Public



The City of
OKLAHOMA CITY

City of Oklahoma City and its Trusts

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Bid 25108
Security Hardware and Support Services

Bid Number **25108**
Bid Title **Security Hardware and Support Services**
Expected Expenditure **\$600,000.00** (This price is expected - not guaranteed)

Bid Start Date **Oct 30, 2024 8:25:26 AM CDT**
Bid End Date **Nov 20, 2024 10:00:00 AM CST**
Question & Answer End Date **Nov 14, 2024 12:00:00 PM CST**

Bid Contact **Carla Jack**
carla.jack@okc.gov

Bid Contact **City Clerk**
cityclerk@okc.gov

Bid Contact **Joann Daniel**
joann.daniel@okc.gov

Contract Duration **1 year**
Contract Renewal **2 annual renewals**
Prices Good for **30 days**

Standard Disclaimer **This site and system is hosted by Oklahoma City through BIDSYNC for use of The City of Oklahoma City and its trusts.**
Certain screens and flags may show the name and/or seal of The City; however, such references do not indicate or change the contracting entity.

Bid Comments **INTENT: To enter into pricing agreement(s) for security related hardware, solutions, and support services to sustain and maintain the existing security installation and expand current systems as the need arises. The Contracting Entity has multiple hardware and software security services. The Contracting Entity is requesting bids for the service and hardware necessary to maintain the existing infrastructure as needed.**

It is anticipated the pricing agreement(s) will be effective December 18, 2024. The current agreements expire on December 17, 2024.

The Expected Expenditure amount of \$600,000 for this commodity is an estimate for a one-year period based on past history and future projections. The quantity of any item when shown in the price schedule as an estimate of an annual requirement is only an estimate based on currently available information. The purchase of any such items or quantities is not guaranteed. Any offer conditioned upon a promise by the Contracting Entity to purchase a minimum or definite quantity of such an item will be rejected. See the specification bid packet for more information.

Submit all questions through Periscope.

******* DO NOT ZIP FILES *******

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Item Response Form

Item **25108--01-01 - Security Related Hardware: Price List, Catalog, or Website**
Lot Description **Security Related Hardware**
Quantity **1 each**
Percentage
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description
Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--01-02 - Security Related Hardware: Price List, Catalog, or Website**
Lot Description **Security Related Hardware**
Quantity **1 each**
Percentage
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description
Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--01-03 - Security Related Hardware: Price List, Catalog, or Website**
Lot Description **Security Related Hardware**
Quantity **1 each**
Percentage
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description
Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--01-04 - Security Related Hardware: Price List, Catalog, or Website**
Lot Description **Security Related Hardware**
Quantity **1 each**

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Percentage

Delivery Location **City of Oklahoma City and its Trusts**

See Bid Packet for Location(s)

N/A

Oklahoma City OK 73102

Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--01-05 - Security Related Hardware: Price List, Catalog, or Website**

Lot Description **Security Related Hardware**

Quantity **1 each**

Percentage

Delivery Location **City of Oklahoma City and its Trusts**

See Bid Packet for Location(s)

N/A

Oklahoma City OK 73102

Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--02-01 - Security Related Solutions: Price List, Catalog, or Website**

Lot Description **Security Related Solutions**

Quantity **1 each**

Percentage

Delivery Location **City of Oklahoma City and its Trusts**

See Bid Packet for Location(s)

N/A

Oklahoma City OK 73102

Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item **25108--02-02 - Security Related Solutions: Price List, Catalog, or Website**

Lot Description **Security Related Solutions**

Quantity **1 each**

Percentage

Delivery Location **City of Oklahoma City and its Trusts**

See Bid Packet for Location(s)

N/A

Oklahoma City OK 73102

Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

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Item	25108--02-03 - Security Related Solutions: Price List, Catalog, or Website
Lot Description	Security Related Solutions
Quantity	1 each
Percentage	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts
	<u>See Bid Packet for Location(s)</u>
	N/A
	Oklahoma City OK 73102
	Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item	25108--02-04 - Security Related Solutions: Price List, Catalog, or Website
Lot Description	Security Related Solutions
Quantity	1 each
Percentage	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts
	<u>See Bid Packet for Location(s)</u>
	N/A
	Oklahoma City OK 73102
	Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item	25108--02-05 - Security Related Solutions: Price List, Catalog, or Website
Lot Description	Security Related Solutions
Quantity	1 each
Percentage	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts
	<u>See Bid Packet for Location(s)</u>
	N/A
	Oklahoma City OK 73102
	Qty 1

Description

Enter discount from price list, catalog, or website. If bidding website, type website address in the note field. If bidding price list or catalog, enter name in note field and attach to this line item.

Item	25108--03-01 - Security Related Support Services: Security Related Support Services
Lot Description	Security Related Support Services
Quantity	1 each
Unit Price	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts
	<u>See Bid Packet for Location(s)</u>

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N/A
Oklahoma City OK 73102
Qty 1

Description

Enter hourly labor rate. Describe service in the note field. Attach document(s) describing services, if desired.

Item **25108--03-02 - Security Related Support Services: Security Related Support Services**
Lot Description **Security Related Support Services**
Quantity **1 each**
Unit Price
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description

Enter hourly labor rate. Describe service in the note field. Attach document(s) describing services, if desired.

Item **25108--03-03 - Security Related Support Services: Security Related Support Services**
Lot Description **Security Related Support Services**
Quantity **1 each**
Unit Price
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description

Enter hourly labor rate. Describe service in the note field. Attach document(s) describing services, if desired.

Item **25108--03-04 - Security Related Support Services: Security Related Support Services**
Lot Description **Security Related Support Services**
Quantity **1 each**
Unit Price
Delivery Location **City of Oklahoma City and its Trusts**
[See Bid Packet for Location\(s\)](#)
N/A
Oklahoma City OK 73102
Qty 1

Description

Enter hourly labor rate. Describe service in the note field. Attach document(s) describing services, if desired.

Item **25108--03-05 - Security Related Support Services: Security Related Support Services**
Lot Description **Security Related Support Services**
Quantity **1 each**
Unit Price

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Delivery Location **City of Oklahoma City and its Trusts**[See Bid Packet for Location\(s\)](#)

N/A

Oklahoma City OK 73102

Qty 1**Description**

Enter hourly labor rate. Describe service in the note field. Attach document(s) describing services, if desired.

Item **25108--03-06 - Security Related Support Services: Security Related Support Services**Lot Description **Security Related Support Services**Quantity **1 each**Unit Price Delivery Location **City of Oklahoma City and its Trusts**[See Bid Packet for Location\(s\)](#)

N/A

Oklahoma City OK 73102

Qty 1**Description**

Enter price per engagement. Describe engagement in the note field. Attach document(s) describing services, if desired.

Item **25108--03-07 - Security Related Support Services: Security Related Support Services**Lot Description **Security Related Support Services**Quantity **1 each**Unit Price Delivery Location **City of Oklahoma City and its Trusts**[See Bid Packet for Location\(s\)](#)

N/A

Oklahoma City OK 73102

Qty 1**Description**

Enter price per engagement. Describe engagement in the note field. Attach document(s) describing services, if desired.

Item **25108--03-08 - Security Related Support Services: Security Related Support Services**Lot Description **Security Related Support Services**Quantity **1 each**Unit Price Delivery Location **City of Oklahoma City and its Trusts**[See Bid Packet for Location\(s\)](#)

N/A

Oklahoma City OK 73102

Qty 1**Description**

Enter price per engagement. Describe engagement in the note field. Attach document(s) describing services, if desired.

Item **25108--03-09 - Security Related Support Services: Security Related Support Services**Lot Description **Security Related Support Services**

Quantity	1 each
Unit Price	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts <u>See Bid Packet for Location(s)</u> N/A Oklahoma City OK 73102 Qty 1

Description
Enter price per engagement. Describe engagement in the note field. Attach document(s) describing services, if desired.

Item	25108--03-10 - Security Related Support Services: Security Related Support Services
Lot Description	Security Related Support Services
Quantity	1 each
Unit Price	<input type="text"/>
Delivery Location	City of Oklahoma City and its Trusts <u>See Bid Packet for Location(s)</u> N/A Oklahoma City OK 73102 Qty 1

Description
Enter price per engagement. Describe engagement in the note field. Attach document(s) describing services, if desired.

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**BID/PRICING AGREEMENT/CONTRACT FORM & NON-DISCRIMINATION
STATEMENT**
**BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS
DOCUMENT PRIOR TO SUBMITTING IN THE ELECTRONIC BID SYSTEM**

**Please be aware that typing in your password acts as your electronic signature, which is
just as legal and binding as an original signature.**

(See Electronic Signatures in Global and National Commerce Act for more information.)

**THIS DOCUMENT MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID
OR THE BID WILL BE REJECTED**

INSTRUCTIONS: This document MUST be electronically signed and submitted with the bid for the bid to be valid. Failure to electronically sign the this document prior to submitting the electronic bid will result in rejection of your bid. This document constitutes your bid and will be the Pricing Agreement/Contract document under which you are to perform, should your bid be accepted, so it must be properly and completely executed. It is, therefore, essential that you are aware of its terms, as well as those contained in the specifications.

Submit this electronically signed document, along with all accompanying documents:

THIS PRICING AGREEMENT/CONTRACT is made and entered into, by and between
hereinafter referred to as "Bidder" and The City of Oklahoma City, a municipal corporation, or a participating Public Trust of which The City of Oklahoma City is Beneficiary hereinafter referred to as the "Contracting Entity."

WITNESSETH:

WHEREAS, the governing body of the Contracting Entity has approved certain specifications and requested by notice that bids be submitted thereon; and

WHEREAS, this document until executed by the Mayor/Chairman of the Contracting Entity constitutes the Bidder's proposal; and

NOW, THEREFORE, that in consideration of the covenants, agreements and representations as hereinafter set forth, it is mutually agreed by the parties that:

1. The Bidder agrees to sell and deliver to the Contracting Entity, the items of material and/or services, specified in the pricing section of the electronic bid submittal, which is attached hereto and made a part of this Pricing Agreement/Contract. List the prompt payment discount, if any, for this agreement in the space provided below:

Discount for Prompt Payment % Days

2. The Bidder expressly warrants that all articles, material, and/or work covered in this Pricing Agreement/Contract will conform to the specifications and electronic bid documents attached to this bid and are hereby incorporated, as if set forth in full herein; and further warrants that the same shall be of good material and workmanship, and free from defects.

3. The Bidder understands that all bids are to be submitted in U.S. dollars at a firm price. Bids submitted in any currency other than U.S. dollars will be rejected.

4. The Bidder also understands that all invoices shall be submitted in U.S. dollars and agrees to accept payment in U.S. dollars as full satisfaction of the invoiced amount.

5. If any of the goods fail to meet the warranties contained in Paragraph 2, above, the Bidder, upon notice from the Contracting Entity, shall promptly correct or replace the same at the Bidder's expense. If the Bidder shall fail to so do, the Contracting Entity may cancel this order as to all such goods, and in addition, may cancel the then remaining balance of this order. After notice to the Bidder, all such goods will be held at the Bidder's risk. The Contracting Entity may, at the Bidder's direction, make available such goods to be returned to the Bidder at the Bidder's

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risk, and all transportation charges, both to and from the original destination, shall be paid by the Bidder. Any payment for such goods shall be refunded by the Bidder unless the Bidder promptly corrects or replaces the same at the Bidder's expense.

6. The Contracting Entity agrees to pay to the Bidder the price and amount in accordance with Paragraph 1 above, based on the quantity actually purchased, upon delivery to and acceptance by the Contracting Entity, of the material and/or service[s] above described and upon the filing by the Bidder, and approval by the Contracting Entity, of a verified claim for the amount due.

7. The Bidder agrees, in connection with the performance of work under this Pricing Agreement/Contract:

a. That the Bidder will not discriminate against any employee or applicant for employment, because of race, creed, color, sex, age, national origin, ancestry or disability. The Bidder shall take affirmative action to ensure that employees are treated without regard to their race, creed, color, age, national origin, sex, ancestry or disability. Such actions shall include, but not be limited to, the following: employment, promotion, demotion or transfer, recruitment, advertising, lay-off, termination, rates of pay or other forms of compensation and selection for training, including apprenticeship. The Bidder agrees to post, in a conspicuous place available to employees and applicants for employment, notices to be provided by the City Clerk/Secretary of the Contracting Entity setting forth the provisions of this section, and;

b. That the Bidder agrees to include this non-discrimination clause in any subcontracts connected with the performance of this Pricing Agreement/Contract.

8. In the event of the Bidder's non-compliance with the above non-discrimination clause, this Pricing Agreement/Contract may be canceled or terminated by the Contracting Entity. The Bidder may be declared by the Contracting Entity ineligible for further Pricing Agreement[s]/Contract[s] with the Contracting Entity until satisfactory proof of intent to comply is made by the Bidder.

9. The risk of loss or damage shall be borne by the Bidder at all times until the acceptance of goods, properly packed, by the Contracting Entity.

10. This Pricing Agreement/Contract, specifications, electronic bid submittal documents and any attachments constitutes the entire understanding and agreement of the parties upon the subject matter hereof. There is no agreement, oral or otherwise, which is not contained in or attached to this Pricing Agreement/Contract. This Pricing Agreement/Contract may not be modified or assigned unless approved in writing and signed by both parties.

11. The parties assume and understand that the variables in the Bidder's cost of performance may fluctuate; consequently, the parties agree that any fluctuations in the Bidder's costs will not alter the Bidder's obligations under this Pricing Agreement/Contract nor excuse performance or delay on the Bidder's part.

12. This Pricing Agreement/Contract shall be inoperative during such period of time that the aforesaid delivery or acceptance may be rendered impossible by reason of fire, Act of God or government regulation. Provided, however, to the extent that the Bidder has any commercially reasonable alternative method of performing this Pricing Agreement/Contract by purchase on the market or otherwise, the Bidder shall not be freed of any obligations hereunder by this clause, even though the goods intended for this Pricing Agreement/Contract were destroyed or their delivery delayed because of an event described above.

13. The shipping or receiving of any goods under this Pricing Agreement/Contract shall not be deemed, or be, a waiver of any right to damages for any prior failure to ship or receive any goods.

14. This Pricing Agreement/Contract shall be governed by the laws of the State of Oklahoma.

15. The Bidder shall be responsible for complying with all applicable federal, state and local laws.

16. If submitting a bid for services, the Bidder certifies that they, and any proposed subcontractors, are in compliance with 25 O.S. §1313 and participate in the status Verification System. The Status Verification System is defined in 25 O.S. §1312 and includes but is not limited to the free Employment Verification Program (E-Verify) through the Department of Homeland Security and available at www.dhs.gov/E-Verify.

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The undersigned individual states that the Bidder will be bound by all components of its bid, the specification, the terms and conditions of the Pricing Agreement/Contract, and the requirements for Bidders.

WITNESS the hands of the parties hereto:

THIS FORM MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID FOR THE BID TO BE VALID

Note: The owner or an officer of the business or corporation may sign this document. A Corporate Seal or a letter of authorization is needed for any other signer. For instance, if a Salesman or Manager signs this form, a letter of authorization or Corporate Seal is to be attached.

Type Name of Authorized Agent

Title of Authorized Agent

Company Name and Address

Zip Code

Telephone Number and Fax Number if any

BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS DOCUMENT

Please be aware that typing in your password acts as your electronic signature, which is just as legal and binding as an original signature.

(See Electronic Signatures in Global and National Commerce Act for more information.)

THIS FORM MUST BE ELECTRONICALLY SIGNED AND SUBMITTED WITH THE BID OR THE BID WILL BE REJECTED

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NON-COLLUSION AFFIDAVIT

BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS DOCUMENT PRIOR TO SUBMITTING BID

Please be aware that typing in your password acts as your electronic signature, which is just as legal and binding as an original signature.

(See Electronic Signatures in Global and National Commerce Act for more information.)

The undersigned, of lawful age, being duly sworn, upon oath, deposes and says: That the undersigned has the lawful authority to execute the within and foregoing proposal/bid for, and on behalf of, the Proposer/Bidder; that the Proposer/Bidder has not, directly or indirectly, entered into any agreement, express or implied, with any Proposer/Bidder, having for its object the controlling of the price or amount of such proposal/bid, the limiting of the proposals/bids or the Proposers/Bidders, the parceling or farming out to any Proposer/Bidder or other persons, of any part of the Agreement or any part of the subject matter of the proposal/bid, or of the profits thereof, and that Proposer/Bidder has not and will not divulge the sealed proposal/bid to any person whomsoever, except those having a partnership or other financial interest with the Proposer/Bidder in the said proposal/bid, until after the said sealed proposals/bids are opened.

The undersigned further states that the Proposer/Bidder has not been a party to any collusion: among Proposer/Bidders in restraint of freedom of competition, by any agreement to bid at a fixed price or to refrain from proposing; or with any City/Trust official, City/Trust employee or City/Trust agent as to the quantity, quality, or price in the prospective Agreement, or any other terms of the said prospective Agreement; or in any discussions between the Proposers/Bidders or City/Trust official, City/Trust employee or City/Trust agent concerning the exchange of money or other thing of value for special consideration in the letting of Agreement. The Proposer/Bidder states that it has not paid, given or donated or agreed to pay, give or donate to any City/Trust official, officer or employee of the City or awarding agency, any money or other thing of value, either directly or indirectly, in the procuring of the award of Agreement pursuant to this Proposal/Bid.

Witness the hands of the parties hereto:

The undersigned states that the Proposer/Bidder will be bound by its proposal/bid, the specification, the terms and conditions of the Agreement, and the Requirements for Proposer/Bidders.

→ → THIS FORM TO BE COMPLETED BY THE PROPOSER/BIDDER PRIOR TO AGREEMENT APPROVAL ← ←

Type Name of Authorized Agent/Representative

Company Name

Address

Telephone Number and Fax Number, if any

Title

Zip Code

TO BE COMPLETED BY THE NOTARY:

State of *

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County of *

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[*State and County where notarized must be typed in for bid/proposal to be considered.][SAK1]

Signed and sworn to before me on this day of , by
[Day] [Month] [Year] [Print the name of the agent/representative who signed above.]

My Commission Number:
[Oklahoma] Type Name of Notary Public
My Commission Expires:
[Date/Year]

[49 Okla. Stat. 2011 §119]

BIDDER MUST ELECTRONICALLY COMPLETE, SIGN AND NOTARIZE THIS DOCUMENT PRIOR TO SUBMITTING BID

Please be aware that typing in your password acts as your electronic signature, which is just as legal and binding as an original signature.

(See Electronic Signatures in Global and National Commerce Act for more information.)

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BIDDER MUST ELECTRONICALLY COMPLETE THIS FORM PRIOR TO SUBMITTING BID

SUPPLIER CONTACT INFORMATION

The purpose of this form is to assist various City Departments and Trusts with placing orders.

Sales Contact:

Company Name:	<input type="text"/>		
Address:	<input type="text"/>		
Contact Person:	<input type="text"/>	Email Address:	<input type="text"/>
Telephone Number:	<input type="text"/>	Fax Number:	<input type="text"/>

Billing Contact:

Company Name:	<input type="text"/>		
Address:	<input type="text"/>		
Contact Person:	<input type="text"/>	Email Address:	<input type="text"/>
Telephone Number:	<input type="text"/>	Fax Number:	<input type="text"/>

Service Contact:

Company Name:	<input type="text"/>		
Address:	<input type="text"/>		
Contact Person:	<input type="text"/>	Email Address:	<input type="text"/>
Telephone Number:	<input type="text"/>	Fax Number:	<input type="text"/>

After Hours Emergency Number(s)	<input type="text"/>
After Hours Emergency Number(s)	<input type="text"/>
After Hours Emergency Number(s)	<input type="text"/>
After Hours Emergency Number(s)	<input type="text"/>

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(Published in *The Journal Record* on October 30, 2024)

NOTICE TO BIDDERS

Notice is hereby given that The City of Oklahoma City (the Contracting Entity) will receive electronic bids at the **OFFICE OF THE CITY CLERK, 200 North Walker Avenue, Oklahoma City, Oklahoma 73102** until 10:00:00 a.m., on the 20th day of November 2024, for the following:

BID25108– Security Hardware and Support Services

The Contracting Entity has partnered with Periscope (formerly BidSync) to accept bids electronically. You are invited to submit a bid electronically through the Periscope system to supply the goods and/or services specified in the electronic bid packet. The Contracting Entity does not provide access to a computer for electronic bidding or electronic bid submission. Bidders must register in advance with Periscope at <https://prod.bidsync.com/the-city-of-oklahoma-city> in order to submit an electronic bid. The Contracting Entity recommends potential Bidders register and become familiar with the Periscope electronic bidding process in advance of submitting a bid. There is no charge to the Bidder for registering or submitting an electronic bid to the Contracting Entity through Periscope. Instructions on how to get registered to bid through Periscope can be found on The City of Oklahoma City's website at <https://www.okc.gov/departments/bidding>.

Bids shall be made in accordance with this Notice to Bidder, General Instructions and Requirements for Bidders, Oklahoma Open Records Act and Confidential Information, the Specifications, the Agreement & Non-Discrimination Statement, the Non-Collusion Affidavit, and any other documents which are included in the complete electronic bid packet. The Agreement must be completed, signed, and submitted electronically through Periscope for the bid to be valid.

Bids timely submitted electronically through Periscope shall be opened at the time stated above or later in the City Clerk's Conference Room, located on the 2nd floor of the Municipal Building. The Periscope system does not allow bids to be submitted after the above stated date and time. There will be no exceptions to this policy. All bids shall remain on file at least 48 hours before an Agreement shall be made and entered.

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**The City of
OKLAHOMA CITY**
and its Trusts

**ELECTRONIC BID PACKET
SECURITY HARDWARE AND SUPPORT SERVICES
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GENERAL INSTRUCTIONS AND REQUIREMENTS FOR BIDDERS

THESE INSTRUCTIONS, REQUIREMENTS AND ANY SPECIAL INSTRUCTIONS CONTAINED IN THE SPECIFICATIONS ARE A PART OF THE TERMS AND CONDITIONS OF THE BIDDER'S IRREVOCABLE BID AS A FIRM OFFER. ANY EXCEPTIONS TO THESE INSTRUCTIONS, REQUIREMENTS OR SPECIFICATIONS MUST BE SPECIFIED AND SUBMITTED WITH THE BIDDER'S BID. THIS CAN BE ACCOMPLISHED BY SUBMITTING AN ALTERNATE OFFER, IF AVAILABLE ON THE BID, OR BY ENTERING INFORMATION INTO THE "NOTE TO BUYER" FIELD. A BIDDER MAY ALSO SUBMIT EXCEPTIONS BY UPLOADING A SEPARATE DOCUMENT LABELED "EXCEPTIONS" INTO THE PERISCOPE SYSTEM. FAILURE TO INDICATE ANY EXCEPTIONS WILL BE REGARDED AS FULL ACCEPTANCE OF THE REQUIREMENTS, INSTRUCTIONS, AND SPECIFICATIONS CONTAINED IN THIS BID PACKET AND ANY OTHER BID DOCUMENTS RELATED TO THIS BID.

1. **EXAMINATION BY BIDDERS:** All Bidders must examine the specifications, drawings, schedules, special instructions and these general instructions and requirements prior to electronically submitting any Bid/Pricing Agreement/Contract. Failure to examine is at the Bidder's own risk as Bidder will be held to the terms, conditions and requirements therein.
2. **SUBMISSION OF FORMS REQUIRED FOR PRICING AGREEMENT/CONTRACT AWARD:** All bids must be completed electronically, on the forms provided by the Contracting Entity through the electronic bidding system. Bids will not be considered unless the Bid/Pricing Agreement/Contract form is completed, signed and submitted by the Bidder in the electronic bidding system. A Letter of Authorization should also be attached and submitted when the Bidder is not authorized by statute and the Bidder's organizational and establishing documents to sign and bind the Bidder to the Bid/Pricing Agreement/Contract documents. The Non-Collusion Affidavit must be executed by the Bidder or an authorized agent and notarized. The notarization must contain:
 - (a) The notary's signature (electronic signature);
 - (b) Jurisdiction where notarization took place (i.e., State of __, County of __);
 - (c) Date of notarization;
 - (d) The notary's commission expiration date;
 - (e) The notary's commission number (Oklahoma);
 - (f) The notarial seal (the notary seal is not required for electronic notarization); and
 - (g) Comply with all other applicable laws. The Non-Collusion Affidavit must be submitted electronically with the electronic bid packet.
3. **SUBMISSION OF BIDS ELECTRONICALLY TO THE CITY CLERK/SECRETARY:** Bids must be submitted electronically through Periscope and shall be opened at the time stated in the Notice to Bidders, or later, in the City Clerk's Conference Room, located on the 2nd floor of the Municipal Building. The Periscope system does not allow bids to be submitted after the deadline. There will be no exceptions to this policy. All bids shall remain on file at least 48 hours thereafter before a Pricing Agreement/Contract shall be made and entered into thereon.
4. **DESCRIPTIVE TERMS:** Unless the term "no substitute" is used, the use of brand name, manufacturer, make, or catalog designation in describing an item does not restrict Bidders to that particular brand name, etc. The term is simply to indicate the type, character, quality and/or performance equivalence of the item desired. However, the proposed substitution item must be of such character, quality and/or performance equivalence as that indicated in the specifications. A proposed substitute item must include complete data as to the manufacturer's name, type, model number, any descriptive bulletins and specifications. This data can be uploaded electronically through the electronic bidding system.
5. **EXCEPTIONS:** Any exceptions or variances to these instructions or specifications must be submitted with the Bidder's bid. This can be accomplished by submitting an alternate offer, if available on the bid, or by entering information in the "Note to Buyer" field. A Bidder may also submit exceptions by uploading a separate document labeled "Exceptions" into the Periscope system. Failure to indicate any exceptions will be construed to mean that the Bidder offers to furnish the exact commodity as described in the bid specifications and as full acceptance of the requirements, instructions, and specifications contained in this bid packet and any other bid documents related to this bid.
6. **UNIT PRICES:** A unit price for each unit bid must be shown and include any applicable taxes, delivery, and packaging and/or packing, if any, unless otherwise specified. If there is an estimated quantity stated as such in the specifications, the estimate is not a guarantee of the quantity which may be purchased. When the quantity in the Periscope system is listed as "1", Bidder shall bid the per individual unit price. The Contracting Entity may purchase one or more bid item at any given time throughout the term of the Pricing Agreement/Contract. The Periscope system will calculate the total based on the quantity requested by the Contracting Entity and the price entered by the Bidder. The Periscope system will calculate the bid price based on the quantity and price. Items bid as an estimated quantity will be awarded on a "no guarantee" basis. Prices shall be extended in decimals, not fractions, and shall include transportation and delivery charges, prepaid by the Bidder to the destination specified in the special instructions of the specifications.
7. **EXEMPTIONS FROM CERTAIN TAXES:** The purchase of certain goods or services by the Contracting Entity is exempt from the payment of excise, transportation, use, and sales tax imposed by the federal, state and/or city

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governments. Such taxes must not be included in the bid prices. Any taxes that are not exempt must be included in the bid price. No additional payment or compensation will be made for taxes.

8. PAYMENTS AND DISCOUNTS:

- (a) Payment for goods and services as specified in the Pricing Agreement/Contract shall be processed promptly after completion of delivery and acceptance of items and after receipt from Bidder of properly prepared invoice(s) and/or notarized claim voucher(s), if applicable. Purchases may be made by certain City or Trust employees using a purchasing card. Employees of Contracting Entity are required, when possible, to use a purchasing card for purchases under the amount of \$5,000 for a single transaction. For single transactions over \$5,000, the Bidder may request payment be completed by issuance of a purchase order. Processing fees may not be added when a purchasing card is used. The bid price shall cover any fees a bidder may incur.
- (b) Discounts for prompt payment will not be considered in bid evaluations, unless otherwise specified. Discounts offered by the Bidder will be taken, however, if payment is made within the discount period.
- (c) Late charges cannot be assessed against Contracting Entity.

9. LATE INVOICES: If the purchase order indicates that the purchase is being made with City funds, all unpaid invoices pertaining to this Pricing Agreement/Contract must be recorded in the Finance Department, Accounts Payable Section, or in the Office of the City Clerk on or before September 30 for all debts incurred during the prior fiscal year (July 1 through June 30), or said invoice shall be void and forever barred. (See 62 Okla. Stat. 2010 § 310.4).

10. DELIVERY:

- (a) All bid prices quoted shall be based on delivery F.O.B. Oklahoma City, Oklahoma or to any points located within the municipal corporate limits (unless otherwise stated in the bid specifications) with all charges prepaid to the actual point of delivery.
- (b) Bids must show the number of days required for delivery under normal conditions. Unrealistically short or long delivery promises may cause bids to be rejected. A successful Bidder is required to keep the purchasing department advised at all times of the status of the order and delivery. All goods or services shall be delivered within thirty (30) days from the date of the award of the Pricing Agreement/Contract, unless specified otherwise.

11. AWARD OF PRICING AGREEMENT/CONTRACTS: The Contracting Entity reserves the rights to: award by item, groups of items or all items of the bid; to reject any or all bids in whole or in part; and, waive technical defects, irregularities and/or omissions.

12. PERFORMANCE BONDS: If required by the specifications, the successful Bidder must post the performance bond, a certified or cashier's check in the amount required prior to award of Pricing Agreement/Contract.

13. PATENTS: The Bidder agrees to indemnify and save harmless the Contracting Entity, including any of Contracting Entity's employees, the purchasing agent and assistants from all suits and actions of every nature and description brought against the Bidder and/or any assistants because of, or for the use of, patented or licensed appliances, products, or processes. The Bidder shall pay all royalties and charges which are legal, and equitable evidence of such payment or satisfaction shall be submitted upon request of the Contracting Entity, as a necessary requirement in connection with the final execution of any Agreement/Contract in which patented or licensed appliances, products, or processes are to be used.

14. TERMINATION:

- (a) The performance of services and/or the delivery of items under any Pricing Agreement/Contract may be terminated by the Contracting Entity, in whole or in part, whenever it is determined to be in the best interest of the Contracting Entity.
- (b) Any such termination will be effected by delivery to the Bidder of a termination notice specifying the extent to which performance or services and/or delivery of ordered commodities is terminated, and the date the termination becomes effective.
- (c) After receipt of a termination notice, the Bidder shall stop performance of services and/or accept no further orders under the Pricing Agreement/Contract.

15. COMPLIANCE WITH APPLICABLE LAWS: All Proposers must comply with all applicable federal, state or local laws and regulations, including Title VI and all provisions of the Civil Rights Act of 1964 42, U.S.C. §§ 2000d, -et seq.

16. SELF-INSURED: The Contracting Entity is self-insured for its own negligence. The liability of the Contracting Entity for acts of negligence are limited and subject to the Governmental Tort Claims Act, 51 O.S. §§ 151, *et seq.*

17. RIGHT TO AUDIT: The Contracting Entity shall at all times have the right to examine books, papers and records of the successful Bidder relative to all aspects of the Pricing Agreements/Contracts awarded as a result of this bid to confirm Pricing Agreement/Contract compliance. Failure to provide the requested information may result in termination of the Pricing Agreement/Contract. This right to audit only affects Pricing Agreement/Contract compliance as a result of this bid, and does not apply to Bidder records beyond the scope of the Pricing Agreement/Contract.

18. REFERENCES: The Contracting Entity has the right to request references from bidders.

19. BID EVALUATION: Bids will be evaluated based upon the lowest overall cost to the Contracting Entity and a bidder's responsiveness to the requirements of the specifications. The Contracting Entity retains the right to waive minor deficiencies of specifications, technicalities or informalities in a bid, provided that the best interest of the Contracting Entity would be served without prejudice to the rights of other bidders.

OKLAHOMA OPEN RECORDS ACT AND CONFIDENTIAL INFORMATION

All materials submitted to the Contracting Entity pursuant to this Bid or Proposal potentially become subject to the mandates of the Oklahoma Open Records Act, 51 O.S. § 24A.1. *et seq.* The purpose of this Act is to ensure and facilitate the public's right of access to and review of government records so they may efficiently and intelligently exercise their inherent political power. Almost all "records," as that term is defined in the Act, may be disclosed to the public upon request. Except where specific state or federal statutes create a specific and express exemption or confidential privilege, persons who submit information to public bodies have no right to keep this information from public access nor have a reasonable expectation that this information will be kept from public access.

If you believe that any of the information you have submitted to the Contracting Entity pursuant to this Bid or Proposal is exempt or confidential under a specific state or federal statute, and therefore not subject to public access under the Oklahoma Open Records Act, you must comply with the following:

1. Place said documents/records in a separate electronic file attachment marked "Confidential". DO NOT label your entire Bid or Proposal as "Confidential" – label only those portions of the Bid or Proposal that you feel are exempt or are made confidential by state or federal law as "Confidential".
2. For each such document for which you are claiming an exemption or a confidential privilege, identify the federal and/or state law that creates said privilege, e.g., for trade secrets, see 21 O.S. § 1732 (Larceny of Trade Secrets) and the Uniform Trade Secrets Act, 78 O.S. § 85 *et seq.*

Should an Open Records request be presented to the Contracting Entity requesting information you have identified as "Confidential," you will be responsible for defending your position in the District Court, if needed.

If you fail to identify any records submitted as part of your Bid or Proposal as "Confidential", you are agreeing that said records are not exempt or confidential and are subject to public access.

Upon receipt of a request by a third party to review or copy records properly identified as "Confidential," you will be notified of the request and thereby given an opportunity to immediately enforce and protect your rights by initiating an action in a court of competent jurisdiction. Should you fail to timely bring an action to enforce your rights, then the requested records will be released by the Contracting Entity based upon its determination of the application of the Oklahoma Open Records Act.

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BID SPECIFICATIONS

SECURITY HARDWARE AND SUPPORT SERVICES

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BID SPECIFICATIONS
SECURITY HARDWARE AND SUPPORT SERVICES
Instructions to Bidders

INTENT: To enter into pricing agreement(s) for security related hardware, solutions, and support services to sustain and maintain the existing security installation and expand current systems as the need arises. The Contracting Entity has multiple hardware and software security services. The Contracting Entity is requesting bids for the service and hardware necessary to maintain the existing infrastructure as needed.

It is anticipated the pricing agreement(s) will be effective on December 18, 2024. The current agreements expire December 17, 2024.

SCOPE OF PRICING AGREEMENT/CONTRACT: The Bidder shall furnish and supply the below listed item(s) in accordance with the terms, conditions and provisions set forth herein.

The Contracting Entity reserves the right to award this Pricing Agreement/Contract to a single Bidder or to multiple Bidders, whichever is deemed to be in best interest of the Contracting Entity. You may bid on some or all items. If you choose not to bid on one of the items respond by typing, "No Bid" in the "Note to Buyer" field of the Line Item in the Periscope system.

SUBSTITUTE OFFERS: If the bid specifications provide that the Contracting Entity is accepting substitute offers for a good or service, this option will be available for bidders in Periscope when completing the electronic bid packet. The Contracting Entity is under no obligation to accept a substitute offer.

CONTRACTING ENTITY: The term "Contracting Entity" as used throughout this Pricing Agreement/Contract shall mean The City of Oklahoma City and any participating Public Trust which chooses to avail itself of the goods or services from the resultant Pricing Agreement/Contract. Should a participating Public Trust, of which The City of Oklahoma City is Beneficiary, choose to avail itself of goods or services from the resultant Pricing Agreement(s)/Contract(s), the Bidder(s) will honor the terms and conditions, including price, of the Pricing Agreement(s)/Contract(s).

BIDDER: Upon award of this Pricing Agreement/Contract, the term "Bidder" shall mean the contracting party supplying the goods and/or services.

PRICING AGREEMENT/CONTRACT PERIOD: The Pricing Agreement/Contract shall be for one year with the option to renew for two additional one-year periods. The Pricing Agreement/Contract shall be in effect commencing on the date of award as approved by the Contracting Entity.

PRICING AGREEMENT/CONTRACT RENEWAL OPTION:

1. This Pricing Agreement/Contract is renewable for two additional one-year periods at the option of the Contracting Entity. Should the Contracting Entity desire to renew the pricing agreement/contract, a written preliminary notice will be furnished to the Bidder

prior to the expiration date of the Pricing Agreement/Contract. (Such preliminary notice will not be deemed to commit the Contracting Entity to renew.)

2. Upon receipt of the Contracting Entity's preliminary notice, the Bidder shall, if desired, submit a written agreement to continue Pricing Agreement/Contract performance for an additional one-year period.
3. Should the Contracting Entity exercise this option for renewal, the Pricing Agreement/Contract as renewed shall be deemed to include this option provision except that the total duration of this Pricing Agreement/Contract, including any renewals, shall not exceed three years without approval of the Contracting Entity.
4. In all cases Pricing Agreement/Contract renewals must be approved by the Contracting Entity.

DELIVERY: Bidders shall specify their proposed delivery times for the requested goods and services in the Line-Item pricing area in the electronic bidding system. If a deadline is specified and no alternative is proposed, the Bidder will have agreed to meet the stated deadline.

INSPECTION AND ACCEPTANCE AT DESTINATION:

1. Final inspection and acceptance shall be at destination. Acceptance will occur after the goods or results of the services have been inspected and when determined by designated competent staff to have met the bid specifications. Delivery does not constitute acceptance.
2. Although source inspection by the Contracting Entity is not anticipated under this Pricing Agreement/Contract, the provisions of this article shall in no way be construed to limit the rights of the Contracting Entity to otherwise conduct source inspections when it deems to be appropriate.

F.O.B. DESTINATION:

1. The Bidder shall deliver each item F.O.B. Destination, Oklahoma City, Oklahoma, and to any and all points designated in the bid specifications.
2. Inside delivery is required unless specifically and expressly stated in the bid specifications.

COMMERCIAL PACKAGING: Preservation, packaging, packing, and marking will be in accordance with Bidder's best commercial practice to provide adequate protection against shipping damage. Bidder is required to replace any goods damaged in shipping or delivery.

ESTIMATED ANNUAL REQUIREMENTS (NO GUARANTEE):

1. The quantity of any item, good, or service when shown in the price schedule as an estimate of an annual requirement is merely an estimate based on currently available information. The purchase of any such item or quantity of good or service is not guaranteed. Any offer conditioned upon a promise by the Contracting Entity to purchase a minimum or definite quantity of such an item will be rejected.

2. The Bidder agrees to furnish all quantities ordered by the Contracting Entity during the Pricing Agreement/Contract period.
3. The Contracting Entity agrees to place orders with the Bidder for all its requirements for those items shown in the price schedule, as awarded, except as follows:
 - a. Quantities of items needed under conditions of emergency or public exigency as approved by the Purchasing Agent.
 - b. Quantities of items obtainable from State contracts, as approved by the Purchasing Agent.
 - c. Quantities of items where federal funds are involved, and other action is warranted for federal regulatory compliance purposes.
 - d. Quantities of items awarded under specific and separate pricing agreements/contracts.
 - e. Quantities of items which otherwise are determined to be outside the general scope and intent of this Pricing Agreement/Contract.
4. If requirements for any awarded items do not materialize for the quantity estimated in the applicable price schedule, such failure shall not constitute grounds for equitable adjustment or additional compensation.
5. There is no obligation to purchase any items from this Pricing Agreement/Contract, and purchases made in future fiscal years or other contract periods are subject to future appropriations and availability of funds.
6. The Contracting Entity may request Bidder provide quantity discounts when making larger purchases. Quantity discounts will be requested from all Bidders when multiple Pricing Agreements/Contracts are awarded.

ORDER OF PRECEDENCE: In the event of an inconsistency between provisions of this Pricing Agreement/Contract, the inconsistency shall be resolved by giving precedence in the following order: (i) Pricing Agreement/Contract articles, (ii) Bid Specifications, (iii) Notice to Bidders, (iv) General Instructions and Requirements for Bidders, (v) other requirements provided by the Contracting Entity in the bid packet, then (vi) attachments, notes, and exceptions by Bidder.

PAYMENT METHODS: The ordering departments will utilize purchase order numbers or purchasing cards for ordering the goods and services they require as the need arises during the Pricing Agreement/Contract period.

The Contracting Entity shall not be held liable for any damages sustained by any Bidder for delivery of goods or services awarded by Pricing Agreement/Contract unless accompanied by an authorized purchase order or purchasing card reference name and number. Delivery of goods or services to any department of Contracting Entity without a purchase order document, purchase order number or purchasing card reference name and number given at the time the order is placed shall constitute an unauthorized purchase.

PAYMENT/INVOICE:

1. Payments will be processed promptly after completion of delivery of ordered items and after receipt of properly prepared invoices.
2. **FOR ORDERS PLACED BY PURCHASE ORDER:** The original invoice must be mailed directly to The City of Oklahoma City, Accounts Payable, 100 N. Walker Avenue, Suite 200, Oklahoma City, Oklahoma 73102, or invoices may be e-mailed to accountspayable@okc.gov. If invoices are e-mailed, a paper copy should not be mailed. This information is printed on the front of each purchase order. Copies of invoices may be sent to other addresses upon request. However, if the original invoice is sent to any other address, payment will be delayed, or may not be processed at all. Should another trust or government entity be using this contract they may request a different invoice address.

FOR ORDERS PLACED BY PURCHASING CARD: Do not send invoices, statements etc. to Accounts Payable for purchasing card orders. Please send all purchasing card documents directly to the cardholder. Cardholders are required to submit itemized transaction details such as invoice/delivery tickets with their monthly purchasing card statement. This is a vital part of the monthly reconciliation process. Your cooperation is appreciated. Contracting Entity employees are required, when possible, to use a purchasing card for purchases under the amount of \$5,000 for a single transaction. For single transactions over \$5,000, the bidder may request payment be completed by issuance of a purchase order. Processing fees may not be added when a purchasing card is used. The bid price is expected to cover any fees a bidder may incur.

3. Invoices must contain the following information:
 - a. Bidder's name and address
 - b. Ship to address (department name)
 - c. Purchase order number - **MUST BE INDICATED ON THE INVOICE**
 - d. Itemization of each item purchased to include:
 - i. description/stock number
 - ii. unit price
 - iii. quantity
 - iv. unit of issue (each, box, dozen, pound, etc.)
 - v. total price
 - e. Total amount of invoice
 - f. Date of delivery
4. Invoices should not reflect any outstanding backorders.

WARRANTY:

1. The Bidder warrants that at the time of delivery, all items furnished under this Pricing Agreement/Contract will be free from defects in material or workmanship and will conform to the specifications and all other requirements of this Pricing Agreement/Contract. All Bidders will furnish with their bid one copy of their warranty applicable to the supplies or equipment to be furnished.

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2. As to any item which does not conform to this warranty, the Bidder agrees that the Contracting Entity shall have the right to:
 - a. Reject and return each nonconforming item to the Bidder for correction or replacement at the Bidder's expense
 - b. Require an equitable adjustment in the Pricing Agreement/Contract price.
3. This warranty shall be in addition to any other rights of the Contracting Entity.
4. All equipment warranties shall start on the date of installation and will be for the full term of said warranty.

GENERAL PROVISIONS: The following documents are attached or by this reference incorporated as a part of this Pricing Agreement/Contract:

- a. Bid/Pricing Agreement/Contract Form & Non-Discrimination Statement
- b. Non-Collusion Affidavit
- c. General Instructions and Requirements for Bidders
- d. Specifications
- e. Oklahoma Open Records Act and Confidential Information

SAFETY DATA SHEETS: Any Bidder supplying goods or materials to the Contracting Entity that require a Safety Data Sheet (SDS) will furnish the required sheet or a composite concentration list in one of the following manners:

- a. Submitted as part of the proposal document
- b. Submitted prior to Agreement/Contract award
- c. Submitted with the product invoice
- d. Submitted at the request of the Contracting Entity

In all instances, the Bidder shall furnish the safety data sheets with the products at delivery, and shall comply with all local, state and federal laws providing for identification of materials transported to the Contracting Entity. The appropriate proposal number, Agreement/Contract number, delivery ticket number, or invoice number shall be clearly marked on the safety data sheet or the composite concentration lists. Information regarding Safety Data Sheets can be found on-line at <https://www.osha.gov/Publications/OSHA3514.html>. Any question regarding this requirement should be directed to the following address:

Oklahoma City Risk Management Division
420 W. Main Street, Suite 630
Oklahoma City, Oklahoma 73102
(405) 297-3891

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BID SPECIFICATIONS

Other Provisions

ADDENDA: It is the Bidder's responsibility to log into the electronic bidding system to monitor any addenda that may be issued during the process. A Bidder's bid will not be accepted if all addenda have not been acknowledged by the Bidder through the electronic bidding system. If you are set up for electronic notifications through the electronic bidding system, you should receive a notification by e-mail when addenda are issued.

BRAND NAMES/EXAMPLES: Any brand names are used for **comparative purposes only**. Slight variations from the measurements and sizes given that do not compromise the requirements of the bid specifications will be considered.

INDEMNITY REQUIREMENTS: The Bidder assumes all risks incident to or in connection with its purpose to be conducted herein under and shall indemnify, defend and save Contracting Entity harmless from damage or injuries of whatever nature or kind to persons or property arising directly or indirectly out of the Bidder's operations and transportation of the Contracting Entity's equipment to and from repair site regardless of fault and arising from acts or omissions of its employees regardless of fault and shall indemnify, defend, and save harmless Contracting Entity from any penalties for violation of any law, ordinance or regulation affecting or having application to said operation.

INSURANCE REQUIREMENTS: The following insurance requirements are applicable and must be obtained prior to contract award if the bid submitted includes on-site installation, on-site maintenance services or other repair services to be performed on the Contracting Entity's property, or if insurance coverage is otherwise requested by the Contracting Entity.

WORKERS' COMPENSATION AND EMPLOYER'S LIABILITY INSURANCE: The Bidder shall carry Worker's Compensation Insurance in amounts as prescribed by the laws of the State of Oklahoma.

GENERAL LIABILITY INSURANCE: The Bidder shall carry a general liability insurance policy to protect the Bidder and any the Contracting Entity as Additional Insured from claims for property damage and bodily injury including death, or other loss which may arise directly or indirectly from the activities, omissions, and operations of the Bidder under the Agreement, whether such activities, omissions, and operations be by the Bidder, its subcontractor, or by anyone employed by or acting for the benefit of the Bidder in conjunction with this Agreement. The general liability policy shall have, at a minimum, the following coverage amounts:

Property Damage Liability - Limits shall be carried in the amount of not less than twenty five thousand dollars (\$25,000) to any one person for any single claim for damage to or destruction of property arising out of a single act, accident, or occurrence.

All Other Liability - In the amount not less than one hundred seventy-five thousand dollars (\$175,000) for claims including accidental death, personal

injury, and all other claims to any one person out of a single act, accident, or occurrence.

General Aggregate Limit- In an amount not less than one million dollars (\$1,000,000) for any number of claims arising out of a single act, occurrence or accident.

AUTOMOBILE LIABILITY INSURANCE – The Bidder shall maintain automobile insurance coverage in, at a minimum, the amounts required by Oklahoma law as to the ownership, maintenance, and use of all owned, non-owned, leased or hired vehicles and equipment when said vehicles or equipment is utilized to meet the requirements of this contract.

The insurance policies required herein shall be issued by a company authorized to do business in the state of Oklahoma and acceptable to Contracting Entity. Upon request, the Contracting Entity shall be furnished with a Certificate of Insurance evidencing all of the above-referenced requirements. All policies shall be in the form of an “occurrence” insurance coverage or policy. If any insurance is written in a “claims made” form, the Bidder shall also provide tail coverage that extends a minimum of two years from the expiration of the Pricing Agreement/Contract. Unless stated otherwise above, all policies must be fully insured with any single deductible not exceeding \$25,000. Bidder or Bidder’s insurance company must provide Contracting Entity at least thirty (30) days’ prior written notice of any cancellation or material coverage change in their policies. **The Contracting Entity shall be listed as a Certificate Holder. This Pricing Agreement/Contract requires that Contracting Entity, including The City of Oklahoma City and its participating public trusts to this Contract/Agreement whether named herein or by reference only, be named as additional insured on the Bidder’s insurance policies, except Worker’s Compensation and Employer’s Liability Insurance, to the full limits of the policies and consistent with the same coverages available to the named insured. Any blanket additional insured endorsement which limits coverages to any Contracting Entity is not compliant with this Pricing Agreement/Contract and shall be considered a breach. Contracting Entity must be provided with a Certificate of Insurance or Endorsement evidencing Contracting Entity’s additional insured status prior to contract award. The policy description shall state the following: “Additional insured(s) on the listed policies are those required in the contract.”**

Unless otherwise approved by the Contracting Entity prior to contract award, self-insured retentions will not be accepted unless accompanied by a bond or irrevocable letter of credit guaranteeing payment of the losses, related investigations, claim administration, and defense expenses not otherwise covered by the Bidder’s self-insured retention.

ACCORD FORM: The policy description shall state the following “**Additional insured(s) on the listed policies as required by contract.** (The City of Oklahoma City and its participating Trusts). The solicitation number, **BID25108**, shall be referenced in the policy description.

UNDUE INFLUENCE: Upon advertising this solicitation, no officer, employee, agent, or representative of the Bidder shall have any contact or discussion, verbal or written, with any representative of the Contracting Entity (i.e., Trust Officer, City Council member, City staff, etc.) either directly or indirectly through others in which the Bidder seeks to influence any representative of the Contracting Entity regarding any matters pertaining to this solicitation.

Contacts by the Bidder with the Contracting Entity that do not pertain to a solicitation are exempt from this provision. Examples of these exempt contacts are:

- Private, non-business, contacts with the Contracting Entity by the Bidder's employees acting in their personal capacity
- Business contacts outside of this solicitation that the Contracting Entity may have with the Bidder
- Presentations and/or responses to inquiries initiated by the Contracting Entity
- Pre-bid or pre-proposal conferences
- Discussions with The City Procurement Agent, buyer or departmental contact as outlined in the bid packet

If a representative of any Bidder submitting a bid violates the foregoing prohibition by contacting any of these parties, such contact may result in the Bidder being disqualified from the procurement process.

ESCALATION/DE-ESCALATION: Bidder may request a price increase or decrease if the Bidder shows satisfactory proof to the Contracting Entity that a price change is justified and beyond the scope of the Bidder's control. It is understood that any percentage or discount offered to the Contracting Entity will remain firm for the duration of the Pricing Agreement/Contract. However, within 10 days of any approved changes in the price list(s) bid, Bidder may furnish the Procurement Services Division three copies of the new price list(s). New price list(s) will be considered effective the date shown on the price list(s), or 10 days from the date price list(s) are received in the Procurement Services Division, whichever is later. The three copies of the changed price list/catalog may be mailed, e-mailed or hand delivered to:

The City of Oklahoma City
Procurement Services Division
Attn: Carla Jack, Senior Buyer
100 North Walker, 2nd Floor
Oklahoma City, OK 73102
carla.jack@okc.gov

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BID SPECIFICATIONS

Technical Provisions

INTENT: To provide pricing agreements(s) for the various City Departments and Trusts for security related hardware, solutions, and support services to sustain and maintain the existing security installation and expand current systems as the need arises. The Contracting Entity has multiple hardware and software security services. The Contracting Entity is requesting bids for the service and hardware necessary to maintain the existing infrastructure as needed.

SECURITY RELATED HARDWARE:

- Definition – equipment, devices, peripherals, appliances and/or parts and pieces, etc.
- The following list of security hardware is being requested but, is not limited to:
 - Firewalls, to include Next Generation Firewalls
 - Intrusion Detection Systems
 - Intrusion Prevention Systems
 - Web and content filtering
 - Email filtering and anti-malware scanning
 - Network taps
 - Network traffic encryption and decryption technologies
 - Traffic monitoring hardware to include full packet capture and full net flow capabilities
 - Two factor authentication hardware
 - Penetration and security posture assessment tools
 - Distributed Denial of Service attack mitigation hardware
 - Web Application Firewall
 - Digital and cyber forensic equipment
 - General computing devices repurposed for security specific tasks

SECURITY RELATED SOLUTIONS:

- Definition – non-hardware solutions: applications, virtual instances, cloud-based, VM-based, etc.
- Supplier is required to provide any information on related peripherals and/or components required to run the application.
- The following list of security solutions is being requested, but is not limited to:
 - Compliance Tracking and Management Software
 - Distributed Denial of Service mitigation service (hosted and on premise)
 - Web Application Firewall solution (hosted and on premise)
 - Logging and Event Management (LEM) Solutions (hosted and on premise)
 - Security Information and Event Management (SIEM) Solutions (hosted and on premise)
 - Anti-Virus and Next Generation Anti-Virus (hosted and on premise)

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- Virtual Firewall solutions to include Next Generation Firewalls (hosted and on premise)
- Virtual Intrusion Detection System solutions (hosted and on premise)
- Virtual Intrusion Prevention System solutions (hosted and on premise)
- Virtual Web and content filtering solutions (hosted and on premise)
- Virtual Email filtering and anti-malware scanning solution (hosted and on premise)
- Enterprise password management solutions (hosted and on premise)
- Privileged account security solutions (hosted and on premise)
- Vulnerability scanning and remediation solutions (hosted and on premise)
- Two factor authentication solutions (hosted and on premise)
- Incident response solutions (hosted and on premise)
- Client side firewall solutions (hosted and on premise)
- Penetration and Security Posture Assessment Tools (hosted and on premise)
- Firewall Management and Rule Auditing Solution (hosted and on premise)
- Digital and Cyber Forensic Solutions (hosted and on premise)

SECURITY RELATED SUPPORT SERVICES:

- Definition – subject matter expertise, human intervention, body on site, phone support, etc.
- The following list of security support services is being requested, but is not limited to:
 - Security Engineering Services
 - Cyber Security Incident Response Services
 - Cyber Security Incident Training Services
 - Security Training Services
 - Penetration and Red Team Exercises
 - Security System Health Assessment Services
 - Security Consulting and Advisement Services
 - Security Management Consulting Services
 - End User Security Training Services
 - Security Team Training Services

Bidders are encouraged to provide price offerings not specifically called out in this request for bid; however, the items or services must be related. Bidders are not required to bid on all items. Bidders should only bid items the Bidder specializes in.

PRICE LISTS/ILLUSTRATED CATALOGS: Bidders shall state a percentage of discount of the published price list/catalog for each item bid in the line item area of the electronic bidding system. Websites, electronic format catalogs or on-line catalogs are highly encouraged. Identify the name, number and date of each price list/catalog you are bidding.

PRICING: Pricing must be submitted through the Line Item area of the electronic bidding system.

PRICING/DISCOUNTS: Should the Bidder offer the same products or services to government agencies or businesses at a lower cost during special promotions or across-the-board price reductions, the Bidder shall also charge the Contracting Entity the lower price. This may include: 1) Purchase in any quantity that qualifies for any standard manufacturer's or distributor's lot quantity discount; 2) One-time, large quantity purchases that may require a special price quote; 3) Sales; 4) Any other type of discount-oriented promotion or program.

Note: All pricing must include shipping to Oklahoma City

SOFTWARE: If your bid includes a catalog that has software and hardware in it, the Contracting Entity may include the software in the award and may at its option purchase the software. If the hardware you are bidding includes associated proprietary software, you are expected to provide the appropriate software and/or operating system, and include any pricing information related to future upgrades, releases, maintenance and/or subscriptions.

All bidders shall guarantee that any and all software they bid shall be legal, authorized copies, shall be in accordance with the published specifications, and shall perform the function for which it was designed and manufactured.

In addition, all bidders shall guarantee that all software and hardware products they sell shall work with the Contracting Entity's current and future versions of operating systems and related components.

ACCEPTANCE UPON INSTALLATION: Products furnished and installed by a Bidder shall be accepted when installed and working as the system or component routinely providing the end user the function for which it is installed.

Technical questions are to be addressed through the electronic bidding system and the Buyer will respond electronically and issue addenda, if necessary.

Pricing must be submitted through the Line Item area of the electronic bidding system.

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LETTER OF AUTHORIZATION

THIS LETTER OF AUTHORIZATION MUST BE COMPLETED IF THE ATTACHED
LEGALLY BINDING DOCUMENT WAS NOT SIGNED BY THE STATUTORILY
AUTHORIZED OFFICER ON BEHALF OF THE CONTRACTING ENTITY.

City of Oklahoma City or related Public Trust:

This letter authorizes _____ to
(PRINTED NAME OF AUTHORIZED AGENT)

sign the attached legally binding document on behalf of _____
(CONTRACTING ENTITY)

_____.

Sincerely,

_____ Signature of Authorizing Officer	_____ Printed Title	_____ Date
_____ Printed Name of Authorizing Officer	_____ Email Address of Authorizing Officer	

NOTE: If the Contracting Entity is a(n):	
Corporation	The authorizing officer <u>must</u> be: President, Vice-President, Chairperson, or Vice-Chairperson
LLC	The authorizing officer <u>must</u> be: Manager, Managing Member, President, or Vice-President
Partnership	The authorizing officer <u>must</u> be: General Partner
Joint Venture	The authorizing officer <u>must</u> be: An Authorized Officer of Each of the Ventures

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(Internal use only)

PeopleSoft Vendor ID: _____ Entered by: ____

Helpdesk Ticket #: _____ Date: _____

The Bidder's Name that is entered on the Bid/Pricing Agreement/Contract Form & Non-Discrimination Form should match the Business Name on the Vendor Registration Form

VENDOR REGISTRATION FORM

If you are a single member LLC classified as a Disregarded Entity on your W-9, you MUST provide the owner's SSN or EIN, not the LLC's EIN (see IRS pub 3402).

Select One:

- ☐ **NEW DOMESTIC VENDOR** - Attach the most current IRS W-9 form, along with this form; both MUST be filled out in their entirety.
- ☐ **NEW FOREIGN ENTITY** - Attach the most current, appropriate, IRS W-8 form, along with this form; both MUST be filled out in their entirety.
- ☐ **UPDATE EXISTING VENDOR** - Attach the most current IRS W-9/W-8 form, along with this form; both MUST be filled out in their entirety.

SDBE Program: Please select all applicable vendor characteristics:

- ☐ Disadvantaged Business Enterprise DUNS Number (if any)
- ☐ Small Business - as defined by the U.S. Small Business Administration
- ☐ Women-Owned Business - % Women-Owned / Controlled %
- ☐ Minority-Owned Business - % Minority-Owned / Controlled % Ethnicity(ies)

If you checked any of the above boxes, please provide a brief description of your business:

If you checked any of the above boxes, do you wish to receive notifications of upcoming contract opportunities?

Mailing Addresses:

PURCHASE ORDERS

BUSINESS NAME

ADDRESS 1

PAYMENT REMITTANCE

BUSINESS NAME

ADDRESS 1

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ADDRESS 2

CITY

STATE

ZIP CODE

CONTACT PERSON

EMAIL ADDRESS

TELEPHONE NUMBER

ADDRESS 2

CITY

STATE

ZIP CODE

CONTACT PERSON

EMAIL ADDRESS

TELEPHONE NUMBER

Do you wish to receive payments by electronic funds transfer?

Any vendor who accepts payment confirms the following: the invoice is true and correct; the work, service or materials as shown by the invoice or claim have been completed or supplied in accordance with the plans, specifications, orders or requests furnished the vendor; and the vendor has made no payment, directly or indirectly, to any elected official, officer or employee of this City, of money or any other thing of value to obtain payment See [62 O.S. § 310.9](#).

I certify that the information supplied herein is correct and that neither the applicant nor any person (or concern) in any connection with the applicant as a principal or officer is now debarred or otherwise declared ineligible by a public agency for bidding or furnishing materials, supplies or services, to any other public agency thereof. NOTE: Article IV, Section 11 of the City Charter prohibits employees of the City from having a proprietary interest in City Contracts. See 11 O.S. §8-113.

TYPE NAME OF PERSON AUTHORIZED TO SIGN

TITLE

**BIDDER MUST ELECTRONICALLY COMPLETE AND SIGN THIS DOCUMENT PRIOR TO SUBMITTING
INTO THE ELECTRONIC BID SYSTEM**

**Please be aware that typing in your password acts as your electronic signature, which is just as legal
and binding as an original signature.**

(See Electronic Signatures in Global and National Commerce Act for more information.)

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CONTRACTOR/VENDOR BACKGROUND CHECKS FOR ACCESS TO OR WORK IN CITY AND TRUST BUILDINGS AND STRUCTURES

The City has established a policy to better secure City and/or Trust owned or operated buildings and structures by requiring background and fingerprint checks of Non-City employees as a condition precedent to entering City and/or Trust buildings and structures. **Contractor/vendor employees and agents who will be required to enter City and Trust buildings and structures to perform a City or Trust Contract will be required to obtain and provide an Oklahoma State Bureau of Investigation background and fingerprint check to the General Service Director or designee before such Contractor/Vendor employee or agent will be permitted to enter City and/or Trust buildings and structures unescorted, at their cost.**

The General Services Director will establish and maintain a list of Non-City employees authorized to enter City and/or Trust buildings and structures. Background and fingerprint records will be maintained by the General Services Department in a secure location within the City's internal network. Said records will be destroyed within sixty days of: 1) final acceptance by the City Council in the case of construction projects, 2) termination or expiration of a procurement pricing agreement, 3) termination or expiration of an engineering, architectural or planner agreement, or 4) termination or expiration of a professional services agreement, unless the Contractor/Vendor has another contractor or agreement. The City reserves the right and authorizes the General Services Director or designee to request and require any such background check be updated and resubmitted. In addition, the Contractor/Vendor acknowledges and agrees that Contractor/Vendor employees and agents will be asked to verify their identity with a government issued picture identification (Driver's License, Passport, Oklahoma issued Identification Card) from the employee or agent's state of residence to enter City and/or Trust owned or operated buildings and structures.

Arrest and/or conviction records may disqualify Contractor/Vendor employees or agents from access or for work in City or Trust buildings and structures.

In addition to the Sex Offenders Registration Act (57 O.S. Section 581 *et seq.*) and the Mary Rippey Violent Crime Offenders Registration Act (57 O.S. Section 591 *et seq.*), the following criteria will be used when reviewing Contractor/Vendor employee or agent requests for building access:

- (a) Any unpardoned felony conviction or plea of nolo contendere may be disqualifying, depending on the nature of the conviction and the relation to the scope of the contract or price agreement, except under the following circumstances:
1. Access to City or Trust buildings and structures is contingent upon successful completion of two (2) years of a deferred or suspended sentence (if the sentence exceeds two (2) years), otherwise, after successfully serving the complete sentence. Applicants must submit two (2) favorable written references, one (1) of which must be from an employer with whom the individual has worked within the last two years. Situations where the applicant is unable to provide a written reference from an employer with whom the individual has worked within the last two (2) years will be reviewed by the General Services Director or designee on a case-by-case basis.
 2. Applicants convicted of a felony and ordered to serve time with the Department of Corrections may be eligible for access, depending on the nature of the conviction and the position sought, two (2) years from the date of parole. Applicants must submit two (2) favorable written references, one (1) of which must be from an employer with whom he or she has worked within the last two (2) years will be reviewed by the General Services Director or designee on a case-by-case basis.

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- (b) Any unpardoned conviction(s) involving the following offenses may be disqualifying: moral turpitude; non-consensual sex acts; distribution or trafficking of controlled dangerous substances; assault and battery with a dangerous weapon, or any offense involving a minor as a victim.
- (c) Any applicant who has been convicted of a felony, is a current defendant of a Victim Protection Order (VPO) or has been convicted of a misdemeanor crime of Domestic Violence, will not be considered for facility access. Misdemeanor convictions and traffic violations will be evaluated on an individual basis and may be disqualifying.
- (d) Any applicant with a pending felony or misdemeanor charge (other than minor traffic violations) will be ineligible for access, until a final disposition of the charge is made.
- (e) Any conviction that has been pardoned or expunged cannot be considered in a facility access decision.

If it is determined that information obtained through the applicant's OSBI criminal records check makes the applicant unsuitable for access to City or Trust buildings or structures, the General Services Department will notify the applicant immediately and provide a copy of any criminal record information.

- (a) The applicant will be given seven (7) business days to provide information that negates the validity and relevance of the criminal record. If the information obtained through the criminal records check cannot be invalidated by the applicant, the applicant will be denied facility access.
- (b) In determining an applicant's suitability for facility access, the General Services Department will consider information including, but not limited to the following:
 - 1. Relevance of the crime to the proposed work to be performed.
 - 2. Nature of the work to be performed;
 - 3. Recency of the conviction;
 - 4. Sensitivity of and potential risk to accessible information, systems, or equipment; and
 - 5. Potential risk or threat to City employees.

Upon approval of a contract or agreement by the City Council/Trust, the successful Contractor(s)/Vendor(s) will be required to submit to the General Services Department the following completed documents for **each** employee requiring access to City or Trust buildings and structures to fulfill the terms of the contract or agreement.

- 1. Non-Employee Building Access Request Form – available upon request at (405) 297-2123
- 2. OSBI Criminal History Information Request Portal Response – available at <http://www.ok.gov/osbi/CriminalHistory/CHIRP>

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Question and Answers for Bid #25108 - Security Hardware and Support Services

Overall Bid Questions

Question 1

How do I determine what specific category of security related hardware, solution and support services are associated with each item number listed under the line items tab? (Submitted: Nov 5, 2024 4:14:14 PM CST)

Answer

- Please review the technical specifications within the bid. The line items are not meant to be specific. We are looking for a bidder's proposed discount structure (if applicable) as it relates to a price list, catalog or website. Thank you. (Answered: Nov 8, 2024 9:48:28 AM CST)

Question 2

Would the City consider extending the bid deadline by at least two weeks in order to provide vendors with adequate time to prepare a compliant and thorough response? (Submitted: Nov 14, 2024 8:53:02 AM CST)

Answer

- The current agreements expire 12/17/24. Due to stringent internal deadlines, and in order to present the bid award to Council to get new agreement(s) in place by 12/17/24, the City is unable to extend this bid. (Answered: Nov 14, 2024 8:58:18 AM CST)

Question 3

Page 29, Bid Specifications - Under Security Related Hardware, the RFP requests "two factor authentication hardware." Can the City clarify what specifically this refers to? Does this refer to hardware tokens such as RSA? (Submitted: Nov 14, 2024 9:15:10 AM CST)

Answer

- This refers to a variety of 2FA hardware devices including, but not limited to: USB security keys (e.g. YubiKey, Titan Security Key), TOTP or push button OTP tokens (e.g. RSA, Vasco, SafeNet, FortiToken), Smart Cards (e.g. CAC, PIV), Bluetooth/NFC tokens, or Biometric tokens. (Answered: Nov 15, 2024 1:07:12 PM CST)

Question 4

Page 30, Bid Specifications - Under Security Related Solutions, the RFP requests "Firewall Management and Rule Auditing Solution." Can the City confirm what specifically this refers to? (Submitted: Nov 14, 2024 9:16:38 AM CST)

Answer

- A software platform used to streamline and enhance the management, monitoring, and compliance of firewall configurations and rules. Key features may include Firewall Rule Management (i.e., centralized interface for managing rules across multiple firewalls), Rule Auditing and Cleanup, Compliance and Reporting, Change Management and Workflow Automation (e.g., streamline firewall rule changes and approvals, simulate impact), Security Policy Validation (e.g., test rules against organizational policy, identify misconfigured rules), Monitoring and Analytics, and Multi-Vendor Support (i.e., supports a variety of firewalls from different vendors). (Answered: Nov 15, 2024 1:15:52 PM CST)

Question 5

Can the City clarify what information/documents are required with our response other than the bid forms and

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pricing? (Submitted: Nov 14, 2024 9:21:46 AM CST)

Answer

- If you are bidding discounted pricing from an online catalog, provide the website information. Website, electronic format catalogs or on-line catalogs are highly encouraged. Identify the name, number and date of each price list/catalog you are bidding. (Answered: Nov 15, 2024 9:31:09 AM CST)

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