



January 31, 2024

Oklahoma City  
420 W Main Street, Suite 500  
Oklahoma City, OK 73102

KorTerra is continually updating our services to bring you the most reliable and effective tools possible. We are also investing in our infrastructure and the growth of our customer support teams to continue advancing our industry leading customer service. We take increasing the cost of our services very seriously and make every effort to keep our costs down while maintaining the high level of service you've come to expect and rely upon.

The below updated pricing will be reflected on your next invoice.

Product/Service	Price	Minimum Usage Fee
KorTerra Locate Management Plus	\$0.24 / Ticket	\$54,662.16 Minimum / Year

We have made updates to our Services Agreement which can be reviewed at [korterra.com/services-agreement](https://korterra.com/services-agreement). These changes will take effect on your renewal date. By continuing to use KorTerra services, you acknowledge your review and acceptance of the updated Services Agreement.

Starting on your renewal date, if in any given year of the Order Form Term ("Billing Period") the actual Ticket Volume is greater than the Subscribed Ticket Volume, an Overage Fee will be assessed equal to the excess Ticket Volume multiplied by the aggregate Overage Rate, and the actual Ticket Volume from the Billing Period will be used as the Subscribed Ticket Volume for subsequent Billing Periods. The Service Fee for subsequent Billing Periods will be increased by the amount of any Overage Fee(s).

If you have any questions, please feel free to contact your account manager directly, email [sales@korterra.com](mailto:sales@korterra.com), or reach out to us via phone (952) 368-1911, Ext. 3.

Thank you for selecting KorTerra as your trusted damage prevention partner! We appreciate your business and look forward to our ongoing relationship.

Sincerely,

Mitchell Stendal  
President  
KorTerra, Inc.

**RATIFIED and APPROVED** by the Trustees and signed by the Chairman of the Oklahoma City Water Utilities Trust this 5TH day of NOVEMBER, 2024.

**ATTEST:**

**OKLAHOMA CITY WATER UTILITIES  
TRUST**

Amy K. Simpson  
SECRETARY



Joe C. Cook  
CHAIRMAN

**CONCURRED** by the Council and signed by the Mayor of The City of Oklahoma City this 19TH day of NOVEMBER, 2024.

**ATTEST:**

**THE CITY OF OKLAHOMA CITY**

Amy K. Simpson  
CITY CLERK



David Holt  
MAYOR

**REVIEWED** for form and legality.

Craig B. Keith  
ASSISTANT MUNICIPAL COUNSELOR